

Government of India
Ministry of Home Affairs
CS Division

National Stadium, India Gate,
New Delhi, Dated 20th July, 2018

To,

The Chief Secretaries,
All States Governments/UT Administrations (except A&N
Islands, Lakshadweep, Dadra & Nagar Haveli and Daman & Diu)

Sub: Registration and Investigation of complaints of criminal offences
such as theft, robbery, etc. lodged by Railway passengers-reg.

Sir/Madam,

Offences against Railway passengers like theft, robbery etc. are registered and investigated by Government Railway Police (GRP) of States responsible for prevention, detection and investigation of such crimes. It is necessary that complaints made by Railway passengers for criminal offences are duly registered under the relevant Sections of Indian Penal Code (IPC) and investigated by GRP in order to recover stolen property and punish culprits. Proactive registration of cases/filing of FIRs in such criminal offences and their proper investigation would act as a deterrent for criminals indulging in crime against Railway passengers. It will increase chances of recovery of stolen property, improve the response mechanism thereby raising the satisfaction level of Railway passengers. It would also help Railways administration to appreciate actual crime position and formulate appropriate action plan and policies.

2. In the above background, States/UT Governments are requested to issue necessary instructions to Government Railway Police (GRP) of their State, which will go a long way in ensuring security of passengers on Indian Railways.

Yours faithfully,

(S.K. Shahi)

Joint Secretary to the Govt. of India
Tele No.011-23388024

Copy for information and necessary action to:-

1. The Director General of Police - All State Governments/UT Administrations.
2. The Principal Secretary/Secretary Home - All State Governments/ UT Administrations
3. Shri Nirmal Singh, IG/Crime & Intelligence, Ministry of Railways, Rail Bhawan, New Delhi.

Mani Ram

(Mani Ram)

Under Secretary to the Government of India