

PRIORITY BY SPEED POST/e-mail

No. 17048/01/2015-IPS ACR Cell GOVERNMENT OF INDIA/BHARAT SARKAR MINISTRY OF HOME AFFAIRS/GRIH MANTRALAYA

North Block, New Delhi Dated, the 24th February, 2016

To,

The Chief Secretary of all State Governments/UTs (as per mailing list)

Sub :Implementation/adoption of Smart Performance Appraisal Report Recording Online Window (SPARROW) and Personnel Information Management System (PIMS) system for/by IPS officers – Reg.

Sir/Madam,

Please refer to this Ministry's letter of even number dated 25.01.2016 regarding implementation of the Smart Performance Appraisal Report Recording Online Window system in respect of IPS officers w.e.f. 01.04.2016.

- 2. The electronic Annual Performance Appraisal Report (SPARROW) is an online system based on the comprehensive performance appraisal dossier that is maintained for each member of the service by the organization. The aim of the system is to facilitate the electronic filing of PAR by officers in a way that is not only user friendly but also allows to fill from anywhere, anytime as per their convenience.
- 3. Personnel Information Management System (PIMS) is a electronic system for maintaining the details of an employee. PIMS allows users to enter and update the employee personal data and employment records according to the access and role privileges. PIMS stores all the information required from an employee as per the provisions of the Service Book.
- 4. For this purpose, NIC has developed a software, viz. PAR (SPARROW). The above modules are accessible over the INTERNET using recommended browser i.e. Internet Explorer and Mozilla Firefox.

- 5. In order to implement SPARROW it is essential that every member of the Service has his/her own e-mail id issued by NIC and he/she should have digital signature certificate (DSC).
- 6. In case an IPS officer is not having NIC mail id, he/she should immediately apply for the same to District-NIC Office or State NIC Office.
- 7. Digital Signature Certificate (DSC) provides a secure way of accessing the application and can be presented electronically to prove one's identity or one's right to access information or service on the internet. DSC is available in the form of smart card or USB e Token. DSC can be obtained from any certifying authority. The details of available CA can be found at http://www.cca.gov.in/cca/?q=licensed ca.html. It can be procured through any of the licensed Certifying Authorities empanelled by Controller of Certifying Authorities.
- 8. For implementation of PIMS, all IPS officers need to use NIC e-mail to register in PIMS at https://ips.gov.in. Once the registration request is submitted the nodal officer [IG/ADG (Administration)] in the State Government should verify/validate the request.
- 9. In this regard it is also informed that the NIC has prepared detailed "User Manual" which is annexed herewith as Annexure-I.
- 10. Implementation Guidelines are annexed herewith as Annexure-IIA and Annexure-IIB.
- 11. Quick Guidelines for Digital Signature Certificate are given at Annexure-III.
- 12. In order to implement SPARROW, you need to identify Custodian, Additional Custodian and PAR Managers. Names of Custodian, Additional Custodian and PAR Manager alongwith their NIC e-mail IDs should be sent to NIC SPARROW team and MHA for providing them the required access rights in the SPARROW. DSCs may be procured on priority basis for Custodian and Additional Custodian.
- We also request you to ensure that PIMS is fully used.
- 14. NIC-team in State Governments have been requested to extend necessary support to the officers for smooth implementation of SPARROW and PIMS.
- 15. A video conference was held on 23rd Feb,2016 at MHA, North Block, New Delhi. In this conference basic features were explained. As from 01.04.2016 submission of PARs by the officers in the Service will be done only through PAR (SPARROW), in order to make them familiarise with the software, the State Governments are also requested to hold video conference/meetings/training sessions with the members of the Service.

16. It is requested that contents of this letter may be given wide circulation among the members of Indian Police Service.

Yours faithfully,

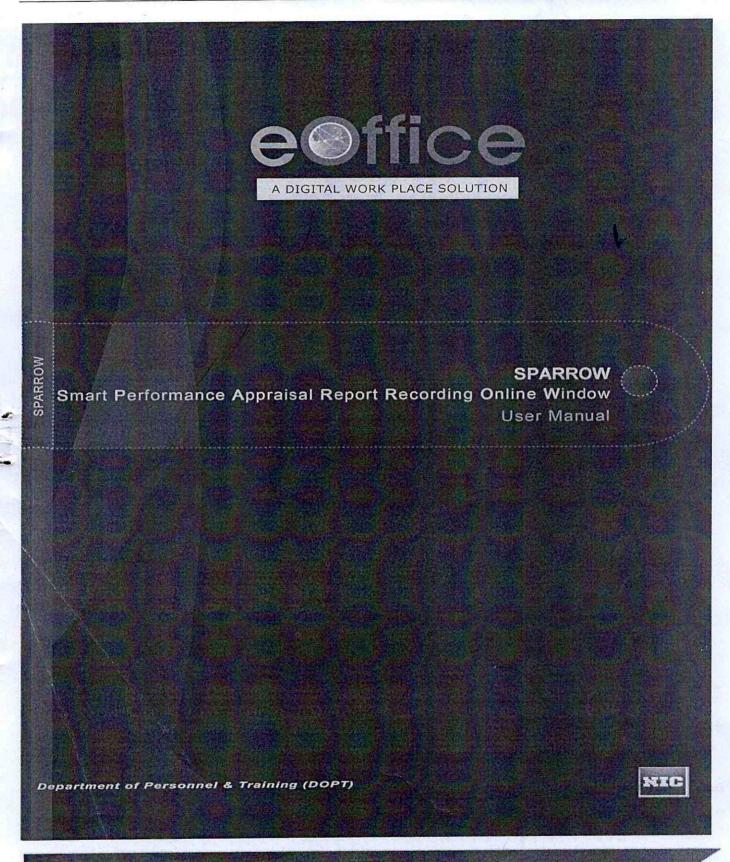
(Kumar Alok)

Joint Secretary to the Government of India

Tele: 011 2309 2548 e-mail: jsp-mha@nic.in

Copy forwarded to the Technical Director, NIC, MHA with the request to upload the letter on the web-site of MHA for wide circulation.





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Abbreviations

Abbreviation		
SPARROW	Smart Performance Appraisal Report Recording Or Window	
PAR	Performance Appraisal Report	
MaA	Memorial against Assessment	
CR	Central Repository	
EMD	Employee Manager Details	
SPOC	Single Point of Contact	
CCA	Cadre Controlling Authority	
DSC	Digital Signing Certificate	
Member of Service	Employee belong to the service	



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1. Objective

The electronic Annual Performance Appraisal Report (SPARROW) is an online system based on the comprehensive performance appraisal dossier that is maintained for each member of the Service by the State Government/Central Government. The aim of this system is to facilitate the electronic filling of PAR by officers in a way that is not only user friendly but also allows to fill from anywhere anytime as per their convenience. Similar convenience will be available to the officers at different Stages in the workflow hierarchy of filling and submission process. The system is also expected to reduce delays in submission of completely filled PARs.



2. Introduction

PAR filling process starts at the beginning of the financial year. The Custodian of the respective Ministry/department sends the blank PAR forms to the Individual officer. The officer fills the PAR for further submission to his/her Reporting Officer. The PAR moves from Reporting officer to Reviewing officer and to Accepting Authority mandatorily marking CR Section a slip.

With the electronic system in place, the recording and movement of PAR forms becomes seamless, quick and convenient due to inbuilt alert mechanisms through different modes at appropriate Stages. The system provides status check so that the officers' know where their PARs pending as well as what is pending with them.



3. Key Features - SPARROW

Form ID: Form ID is unique and created while generation of Form

PAR ID: Unique ID for PAR.

Search Criteria: To search on various parameters like name, date etc

Draft: To save the PAR as Draft and work later

Flows of PAR

Standard

: Grading on the Standard flow of PAR.

Representation: Officer can put for Representation in case of disagreement

Referral

: Officer can Put for Referral Board for in case of disagreement with representation decision

Memorial against Assessment (MaA): Officer can Put for MaA in case of disagreement with Referral

Delays: Reduced delays in PARs submission

Communication: Timely Mobile and emails alerts at appropriate Stage

Security: Submission possible only through digital signing

Pendency: Tracking at every Stage

Safety: No case of Missing/Lost/Damaged PARs



4. Roles - SPARROW

Primary

PAR Custodian
Primary Nodal Officer

Ownership Based

Centre PAR Custodian State PAR Custodian

Administration Based

System Administrator PAR Administrator PAR Manager EMD Administrator Workflow Based

Reporting Authority
Reviewing Authority
Accepting Authority
Competent Authority



5. Roles & Responsibilities - SPARROW

Roles and F	Responsi	bilitie	S
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Primary

PAR Custodian

Responsibilities

Manages and Maintains PAR Database

Central Repository records updating

Primary Nodal Officer

Responsibilities

Generates the PAR

Parameters for PAR are set up

Ownership Based

Centre PAR Custodian

Responsibilities

SPOC for Center

Maintains the records with respect to Center

State PAR Custodian

Responsibilities

SPOC for State

Maintains the records with respect to State



Administration Based

System Administrator

Responsibilities

Maintains the records of database

Updation of Databases

PAR Administrator

Responsibilities

SPOC for maintaining database for respective cadres Set up the PAR templates and Primary Database

PAR Manager

Responsibilities

Responsible for creating workflow for PAR

EMD Manager

Responsibilities

SPOC for maintaining and managing the Officer Transfers and Superannuation

SPOC for maintaining and managing the Personnel Information of Officer

Workflow Based

Reporting Authority

Responsibilities

Views the completed PAR of an officer

Grades the PAR and forwards to Reviewing Authority

Reviewing Authority

Responsibilities

Views the forwarded PAR from Reporting Authority Grades the PAR and forwards to Accepting Authority

Accepting Authority

Responsibilities

Views the Forwarded PAR from Reviewing Authority Finalizes the grading for PAR and forwards to Custodian

Competent Authority

Responsibilities

Responsible for Reassessing the PAR during Referral and Memorial against Assessment



6. Workflow Oriented Movement of PAR

Workflow Based Movement of PAR

First Steps by Custodian to be performed before initiating the PAR to Officers

Workflow is created for Officer.

PARs are only generated and sent to Officer, whose workflows are created.

Custodian receives an email on every movement of PAR.

Custodian closes the Accepted PAR.

Standard Representation Referral MaA



Officer: Officer fills the PAR and sends to Reporting Authority.

Custodian: Forwards the PAR to Reporting Authority.

Reporting Authority:
Views the completed
PAR and Grades the
PAR and forwards to
Reviewing Authority

Reviewing Authority: Views the PAR, Grades the PAR and Forwards to Accepting Authority

Accepting Authority:
views the PAR,
Finalizes the grading
for the PAR and sends
to custodian.

Custodian: Forwards the PAR to Officer.

Officer: Accepts the PAR and sends to custodian.

PAR is closed.

Officer willing to Put to Representation Board forwards the request to custodian.

Custodian: Forwards the request to Representation Board

Representation Board
(Reporting & Reviewing & Accepting Authorities), depending on Accepting Authority, either grade is modified or commented and forwarded to Custodian.

Custodian: Forwards the PAR to Officer.

Officer: Accepts the PAR and sends to custodian.

PAR is closed.

Officer willing to Put to Referral Board

Custodian: Forwards the request to Referral Board

Referral Board (Competent Authority) would discusses and comments the PAR.

Custodian: Forwards the PAR to Officer.

Officer: Accepts the PAR and sends to custodian.

PAR is closed.

Officer willing to Put to Memorial against Assessment(MaA)

Custodian: Forwards the request to MaA(Competent Authority)

Competent Authority would discusses on the PAR and forwards to Custodian.

Custodian: Forwards the PAR to Officer.

Officer: Accepts the PAR and sends to Custodian.

PAR is closed.



7. Modules - SPARROW

SPARROW comprises of the following modules, all the modules are user friendly:

- Inbox
- Sent
- Delegation
- User Assistance
 - o Track Your PAR
- PAR
 - o Generation
 - o Update Section I
 - o Tracking
 - o Force Forward
- Workflow
 - o Create/Update
- Dossier
 - o Officers Completed PAR
 - o My Completed PAR
 - My ACR Status
- DSC
 - o Enroll
 - o Status
- NIC Email Status
- Support@HelpDesk
- · Report Issue
 - Check Status
 - o Feedback
 - o Role Details
- Migration
 - o PAR Migration
 - o Grading (Manually Section Upload)



7.1 ADMINISTRATOR - Standard Menu

Standard Menu has functionalities required to process PAR. Standard Menu is accessible by Administrators. Admin maintains and manages the flow of PAR.

Standard Menu is as shown in Fig.SPARROW.1:

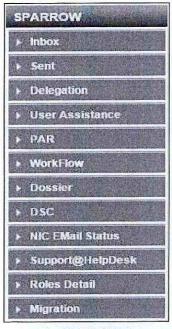


Fig.SPARROW.1

7.2 User or Officer - Standard Menu



Fig.SPARROW.2



8. Movement of PAR -Custodian (First Steps)

8.1 Create Workflow/Update

- To create workflows go to WorkFlow → Create/ Update.
- Select the Assessment period; search Officer, to create a workflow as shown in Fig.SPARROW.3:

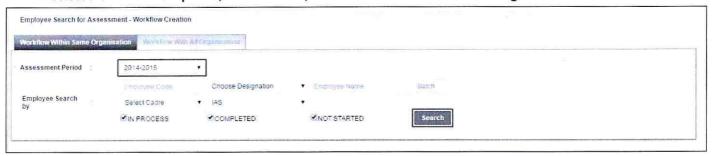


Fig.SPARROW.3

As a result the list of searched employee page appears, select the employee as shown in Fig.SPARROW.4



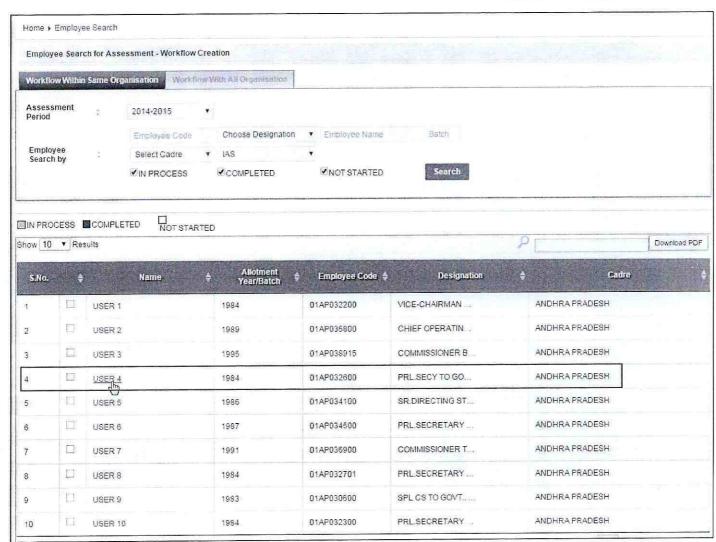


Fig.SPARROW.4

As a result page appears, provide Status and Type of Form as shown in Fig.SPARROW.5:



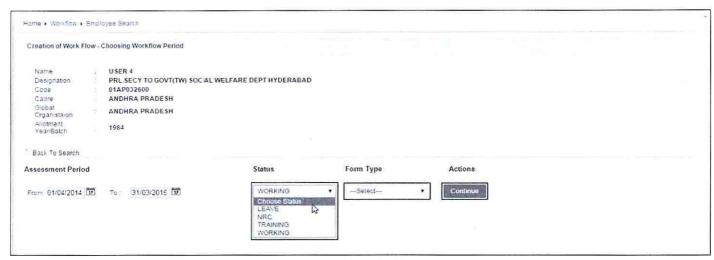


Fig.SPARROW.5

- Provide necessary parameters, click Continue as shown in Fig.SPARROW.5:
- A page appears, open **Standard** (**Standard**), select officers, click **Save** (**Save**) button as shown in **Fig.SPARROW.6**:



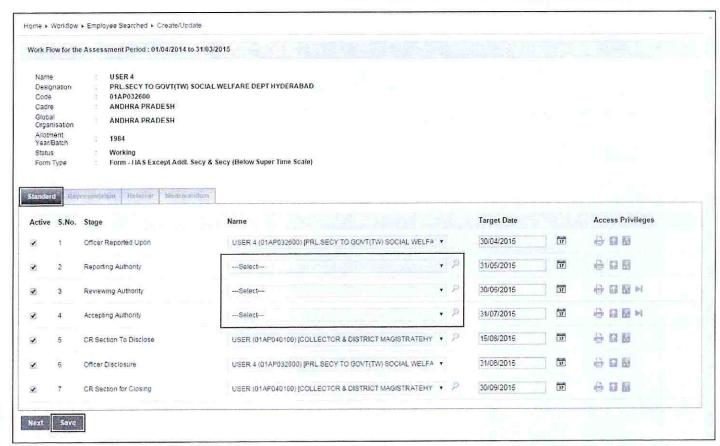


Fig.SPARROW.6

A message prompts "Workflow Created Successfully".

Note:

Custodian\PAR Manager Creates\updates the workflow.
PAR is generated only by Custodian for whom workflows are created.



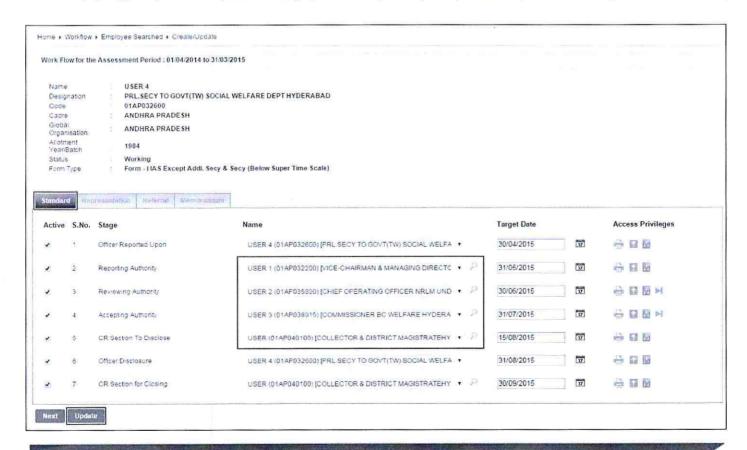
8.2 Update Workflow

To edit or Update (Update) workflow, search Officer, a page appears, click Update (Update) button as shown in Fig.SPARROW.7:



Fig.SPARROW.7

A page appears, Standard (
 Standard (), Update fields, click Update (
 Update () as shown in Fig.SPARROW.8:



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Fig.SPARROW.8

A message prompts "Workflow Updated Successfully".



8.3 Generation of PAR

Go to PAR → Generation ,select Assessment Period, click Search (Search) button and Quick Action () as shown in Fig.SPARROW.9:

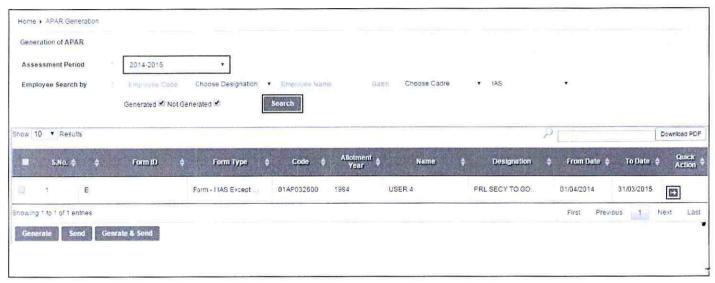
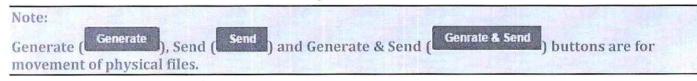


Fig.SPARROW.9



• As a result the Section I form screen appears, custodian fills the details and click Save As Draft (
button, unique Form ID is generated as shown in Fig.SPARROW.10 & Fig.SPARROW.11 respectively:



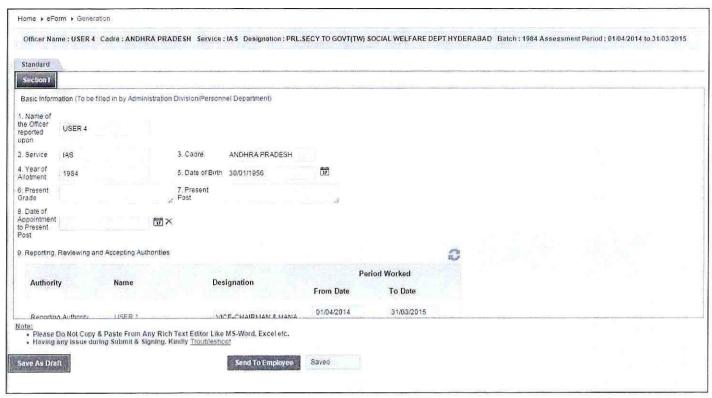


Fig.SPARROW.10



Fig.SPARROW.11

Note:

a. PAR can be Sent only after generation.

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8.4 Send PAR

• Click Send To Employee (Send To Employee), a message page appears as shown in Fig.SPARROW.12:

Message

APAR ID 2015-01042014-31032015-29 has been successfully sent to USER 4
(01AP032600) - PRL SECY TO GOVT(TW) SOCIAL WELFARE DEPT HYDERABAD

Back To Inbox

Fig.SPARROW.12



9. Movement of PAR-Standard Flow

Stage 1: Officer performs the following steps to fill PAR:

2015-01042014-

Click PAR ID (31032015-29) to open PAR as shown in Fig.SPARROW.13:

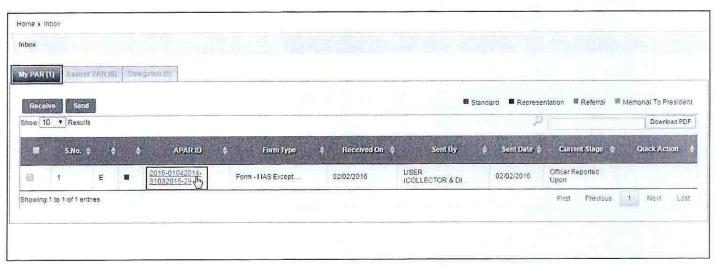


Fig.SPARROW.13

Officer fills the Section II form and click Send To Reporting Authority (Send To Reporting Authority) button, as shown in Fig.SPARROW.14:





Fig.SPARROW.14

A message prompts successfully sent to as shown in Fig.SPARROW.15:

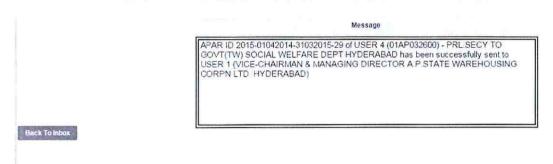


Fig.SPARROW.15

Note:

- a. Form has Section I and Section II.
- b. Section I is updated by Custodian/Personnel Department.
- c. Section II to be updated by Officer.

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Stage 2: Reporting Authority performs the following steps to Forward to Reviewing Authority:

2015-01042014-

• Click PAR ID (31032015-29) to open the Form as shown in Fig.SPARROW.16:

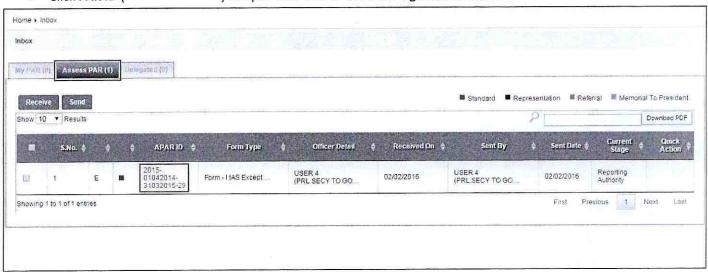


Fig.SPARROW.16

A page appears, Reporting Authority views Section I & Section II forms, grades the PAR in Section III, click Send to
 Reviewing Authority (Send To Reviewing Authority) button as shown in Fig. SPARROW.17:



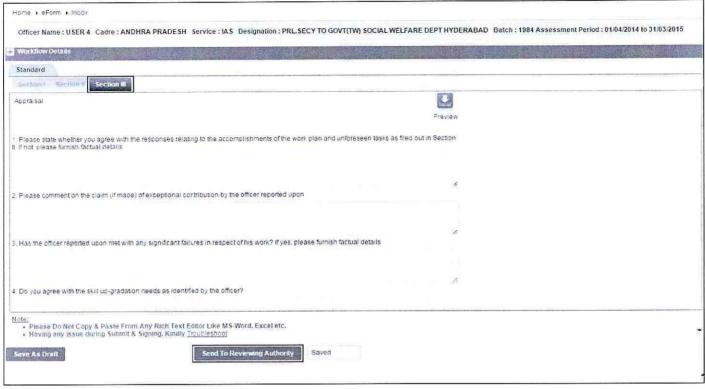


Fig.SPARROW.17

A message prompts successfully sent as shown in Fig.SPARROW.18:

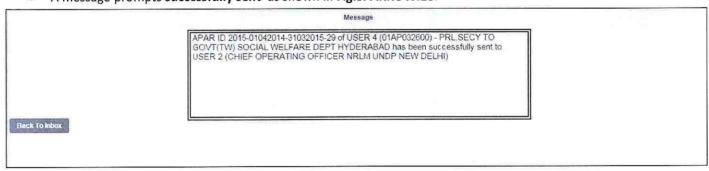


Fig.SPARROW.18

Note:

- a. Section I & Section II are both in readable mode.
- c. PAR can be either Save As Draft or Send to Reporting Authority.

Stage 3: Reviewing Authority performs the following steps to forward to Accepting Authority:

2015-01042014-

• Click PAR ID (31032015-29) to open PAR as shown in Fig.SPARROW. 19:

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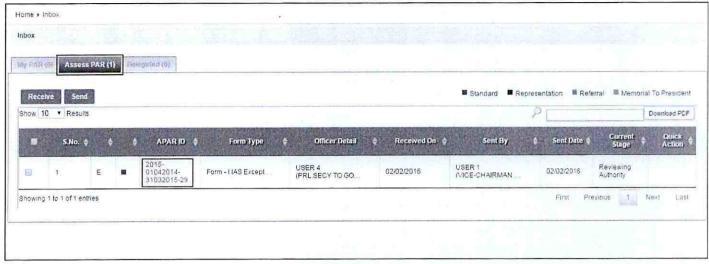


Fig.SPARROW.19

Reviewing Authority views Section I, Section II & Section III forms, grades the PAR in Section IV,click Sent to
 Accepting Authority (Send To Accepting Authority) as shown in Fig.SPARROW.20:

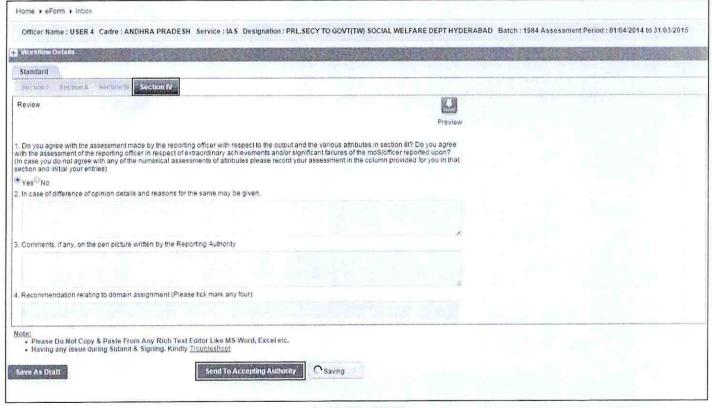


Fig.SPARROW.20

A message prompts successfully sent as shown in Fig.SPARROW.21:

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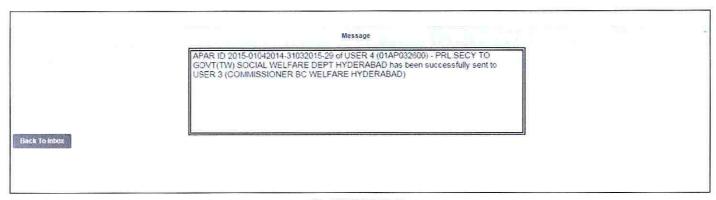


Fig.SPARROW.21

Stage 4: Accepting Authority performs the following steps to send the PAR to CR:

2015-01042014-

• Click PAR ID (31032015-29) to open PAR as shown in Fig.SPARROW. 22:

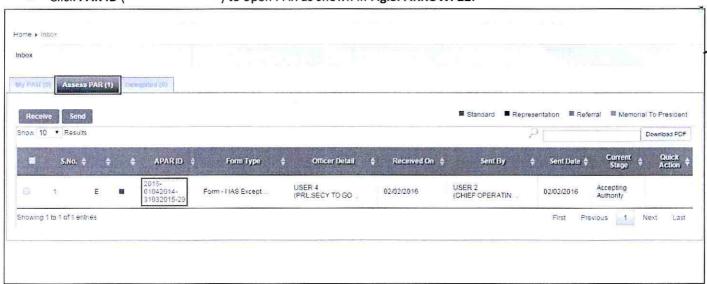


Fig.SPARROW.22

Accepting Authority view Section I, Section II, Section III & Section IV forms and finalises garde in Section V form, click Send To CR Section (Send To CR Section) as shown in Fig.SPARROW.23:

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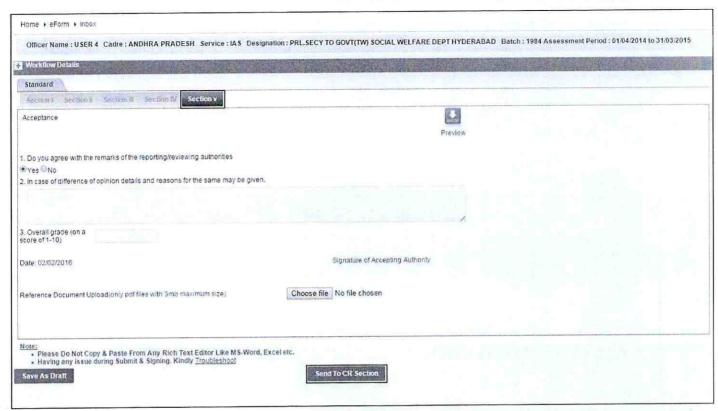


Fig.SPARROW.23

A message prompts successfully sent as shown in Fig.SPARROW. 24:

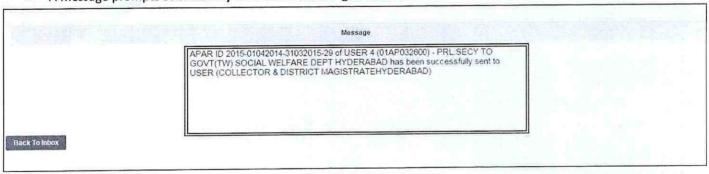


Fig.SPARROW.24

Stage 5: Custodian performs the following steps to disclose PAR:

2015-01042014-

• Click PAR ID (31032015-29)to open PAR as shown in Fig.SPARROW. 25:

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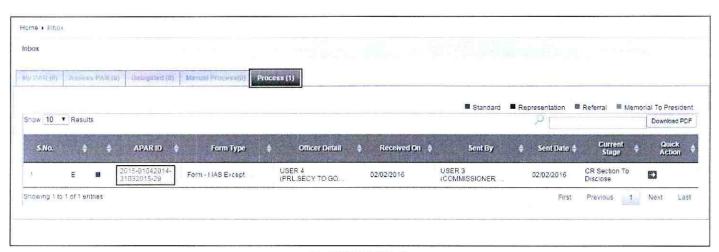


Fig.SPARROW.25

• PAR is opened, click Disclose to Officer (Disclose To Officer) to disclose the PAR as shown in Fig.SPARROW. 26:



Fig.SPARROW.26

• A message prompts successfully sent as shown in Fig.SPARROW. 27:



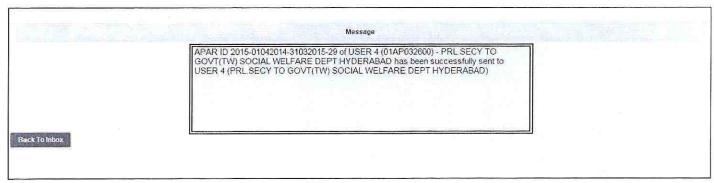


Fig.SPARROW.27

Stage 6: Officer performs the following steps to Accept PAR:

2015-01042014-

• Click PAR ID (31032015-29), to view PAR grading as shown in Fig.SPARROW. 28:

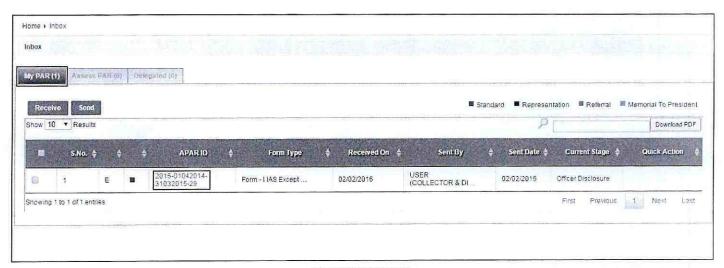


Fig.SPARROW.28

Click I Accept (I Accept) else Put to Representation (Put for Representation) as shown in Fig.SPARROW.29:





Fig.SPARROW.29

A message prompts successfully sent as shown in Fig.SPARROW. 30:

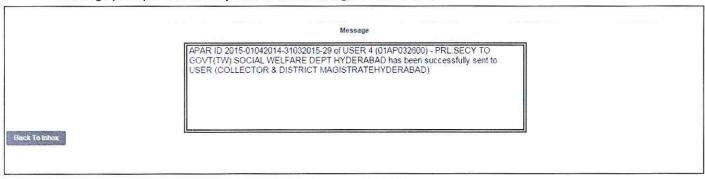


Fig.SPARROW.30

Note:

a. Officer can either Accept or Put for Representation.

Stage 7: Custodian performs the following steps for Closure of PAR:

2015-01042014-

• Click PAR ID (31032015-258) to open the PAR as shown in Fig.SPARROW. 31:

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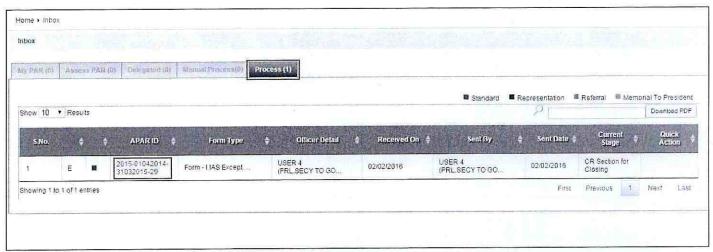


Fig.SPARROW.31

• Click Close (Close the PAR as shown in Fig.SPARROW.32:

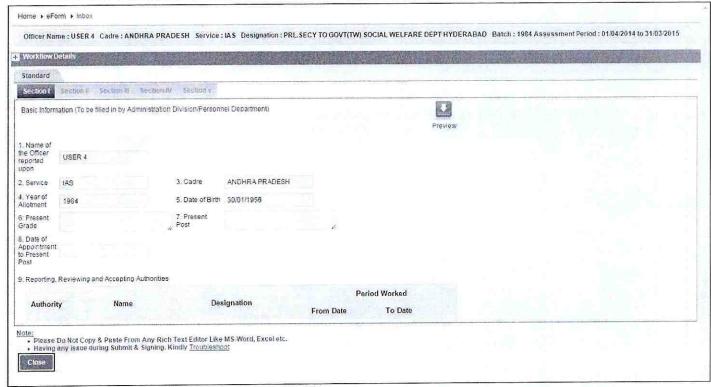


Fig.SPARROW.32

A message prompts successfully completed as shown in Fig.SPARROW. 33:

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APAR ID 2015-01042014-31032015-29 of USER 4 (01AP032600) - PRL SECY TO GOVT(TW) SOCIAL WELFARE DEPT HYDERABAD has been successfully completed

Back To Indux

Fig.SPARROW.33

-39-



10. Movement of PAR-Representation Flow

Stage 1: Officer performs the following steps to Put for representation:

• Click Put for Representation (Put for Representation), to Put for Representation as shown in Fig.SPARROW. 34:

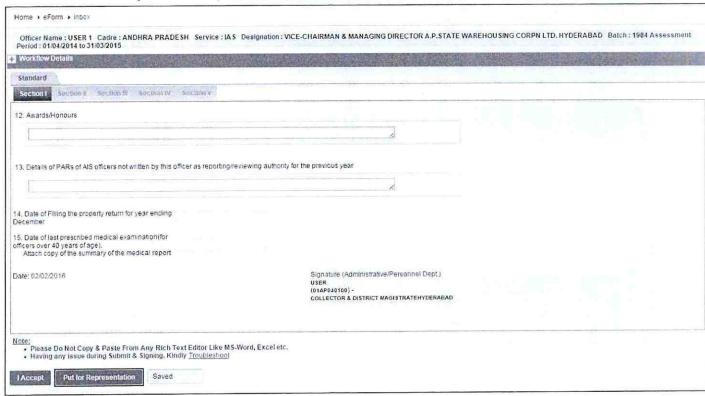


Fig.SPARROW.34

A window appears, enter remarks and Submit() as shown in Fig.SPARROW.35:





Fig.SPARROW.35

A message prompts successfully sent as shown in Fig.SPARROW. 34:

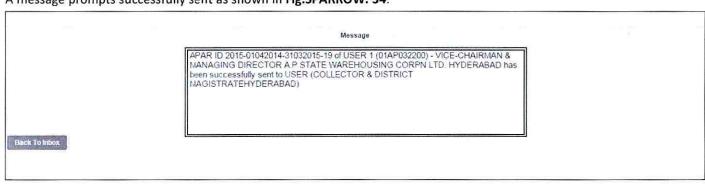


Fig.SPARROW.34

Stage 2: Custodian performs the following steps to forward the request:

2015-01042014-

Click PAR ID (31032015-19

) to open PAR as shown in Fig.SPARROW.35:

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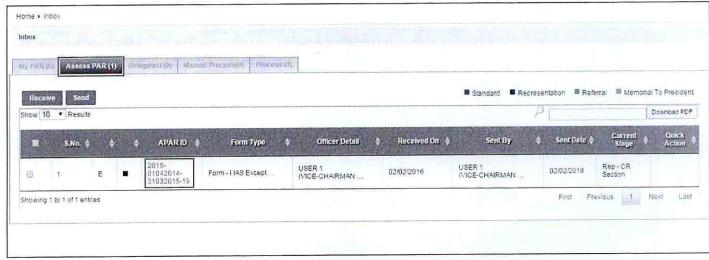


Fig.SPARROW.35

 Custodian fills the Letter Section form and click Send To Accepting Authority (button, as shown in Fig.SPARROW.36: **Send To Accepting Authority**

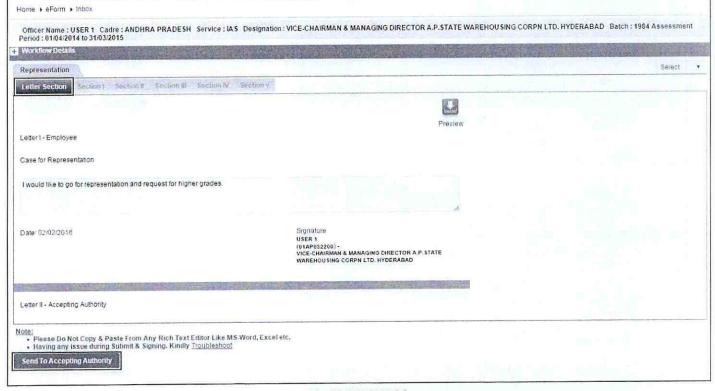


Fig.SPARROW.36

A message prompts successfully sent as shown in Fig.SPARROW.37:

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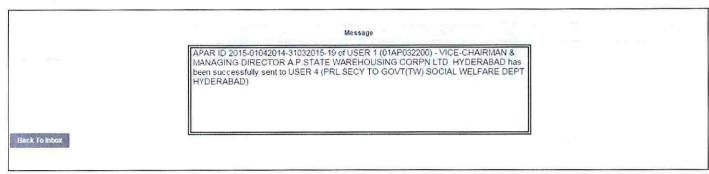


Fig.SPARROW.37

Note:

a. Custodian forwards to Representation.

Stage 3: Accepting Authority performs the following steps for consideration:

2015-01042014-

Accepting Authority opens PAR ID(31032015-19) as shown in Fig.SPARROW.38:

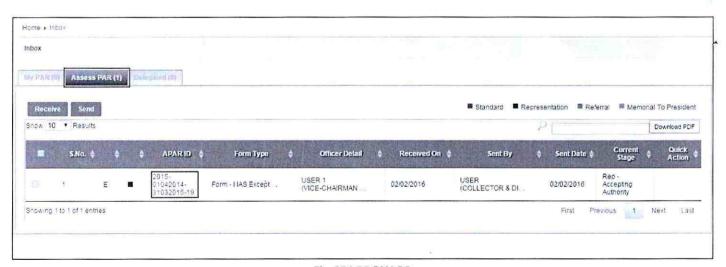


Fig.SPARROW.38

A page appears, Accepting Authority enters remarks, forward the request to next authority and click Send To () button, as shown in Fig.SPARROW.39:

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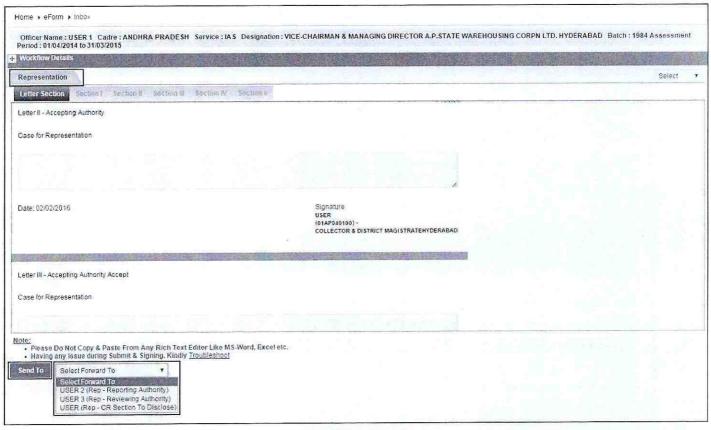


Fig.SPARROW.39

A message prompts successfully sent as shown in Fig.SPARROW.40:

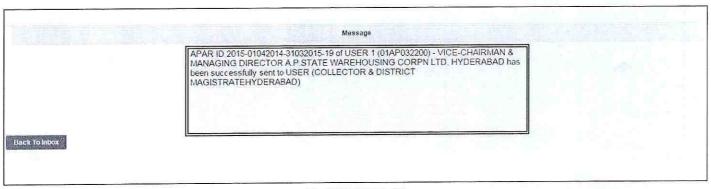


Fig.SPARROW.40

Stage 4: Custodian performs the following steps to disclose PAR to Officer:

2015-01042014-

Custodian opens PAR ID (31032015-19) as shown in Fig. SPARROW. 41:

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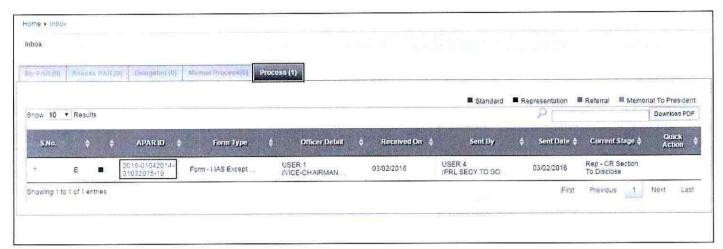


Fig.SPARROW.41

A page appears , click Disclose to Employee (Disclose To Employee) as shown in Fig.SPARROW.42:



Fig.SPARROW.42

A message prompts successfully sent as shown in Fig.SPARROW.43:



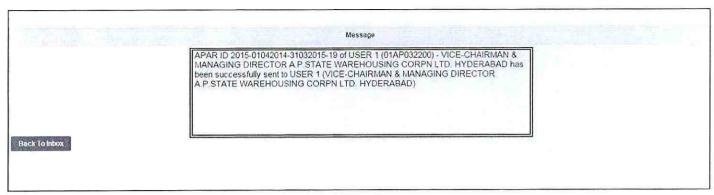


Fig.SPARROW.43

Note:

a. CR Section receives the PAR from Accepting Authority and forwards to Officer.

Stage 5: Officer performs the following steps to Accept PAR:

2015-01042014-

• Click PAR ID(31032015-19) to open the disclosed PAR as shown in Fig.SPARROW.44:



Fig.SPARROW.44

• Officer either Accepts (| I Accept |) or Put for Referral Board | Put to Refferal Board |) as shown in Fig.SPARROW.45:

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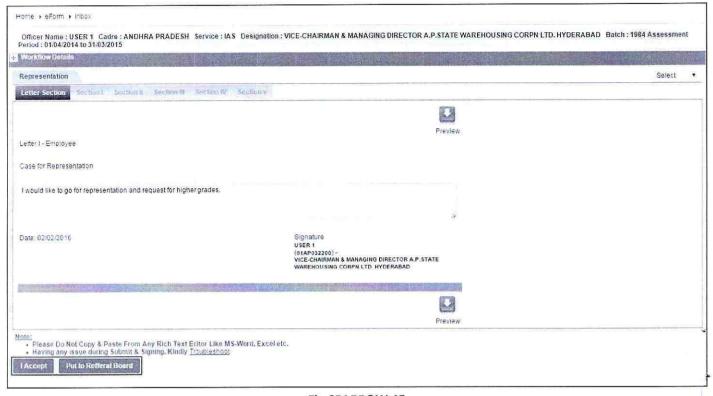


Fig.SPARROW.45

Note:

- a. Stage 6 & 7 are followed for Movement of PAR- Standard.
- b. Referral Board is a Competent Authority.



11. Movement of PAR - Referral Flow

Stage 1: Officer performs the following steps to request to Referral Board:

• Click Put to Referral Board (Put to Refferal Board), enter the remarks and Submit (Submit) as shown in Fig.SPARROW.46:



Fig.SPARROW.46

A message prompts successfully sent as shown in Fig.SPARROW.47:

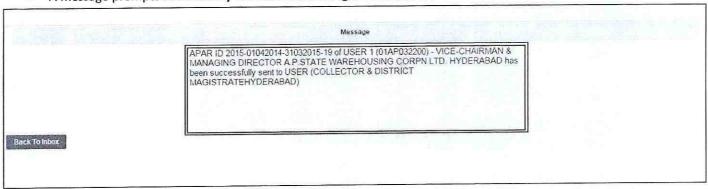


Fig.SPARROW.47

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Stage 2: Custodian performs the following steps to forward the request:

2015-01042014-

• Click PAR ID (31032015-19), as shown in Fig.SPARROW.48:

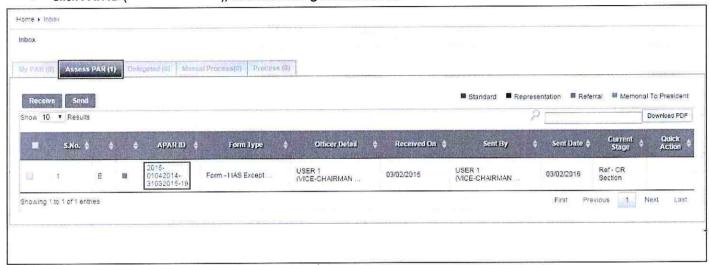


Fig.SPARROW.48

 A page appears, click Sent to competent Authority Fig.SPARROW.49: Send To Competent Authority) as sho

as shown in

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Fig.SPARROW.49

A message prompts successfully sent as shown in Fig.SPARROW.50:

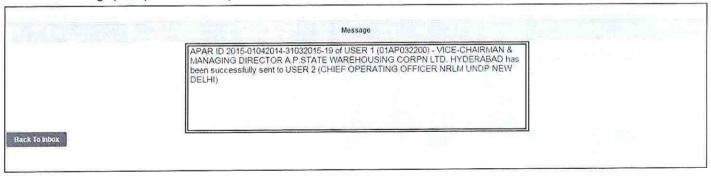


Fig.SPARROW.50

Note:

a. Custodian is responsible to forward the Case to competent authority.

Stage 3: Competent Authority performs the following steps for consideration:

2015-01042014-

Competent Authority views PAR ID(31032015-19

), as shown in Fig.SPARROW.51:

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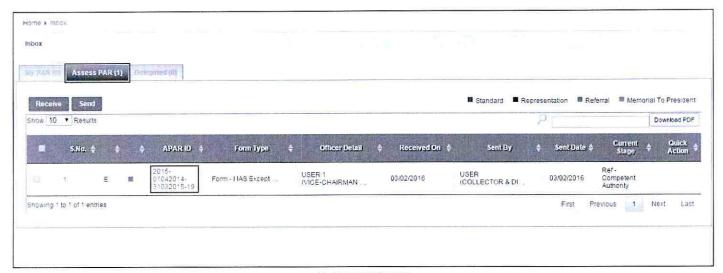


Fig.SPARROW.51

A page appears, click Send to CR Section (Send To CR Section) as shown in Fig.SPARROW.52:



Fig.SPARROW.52

A message prompts successfully sent as shown in Fig.SPARROW.53:

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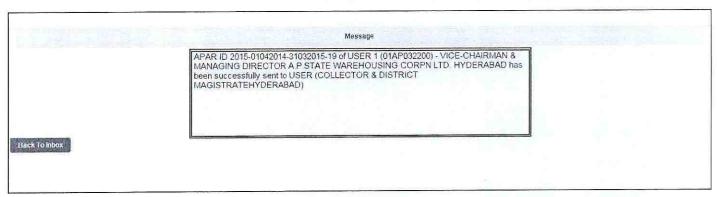


Fig.SPARROW.53

Note:

a. Competent Authority sends PAR to Custodian.

Stage 4: Custodian performs the following steps to disclose PAR to Officer:

2015-01042014-

• Custodain views PAR ID(31032015-19) as shown in Fig.SPARROW. 54:

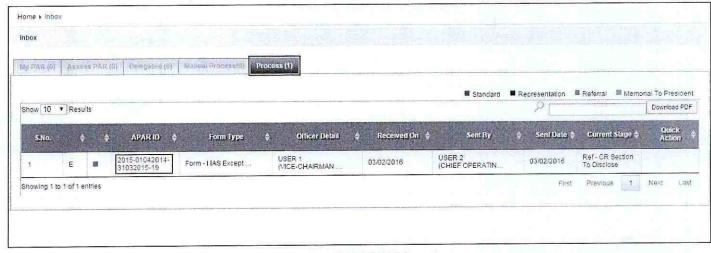


Fig.SPARROW.54

A page appears, click Disclose To Employee (Disclose To Employee) as shown in Fig. SPARROW.55:





Fig.SPARROW.55

A message prompts successfully sent as shown in Fig.SPARROW.56:

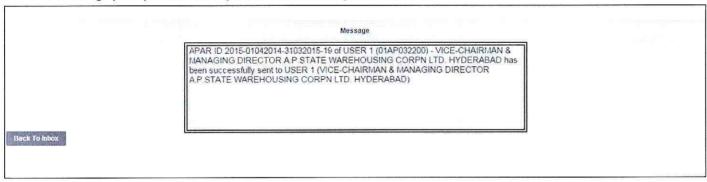


Fig.SPARROW.56

Note:

a. Custodian receives PAR and discloses to Officer.

Stage 5: Officer performs the following steps to Accept PAR:

2015-01042014-

• Click PAR ID (31032015-19) to view remarks as shown in Fig.SPARROW.57:

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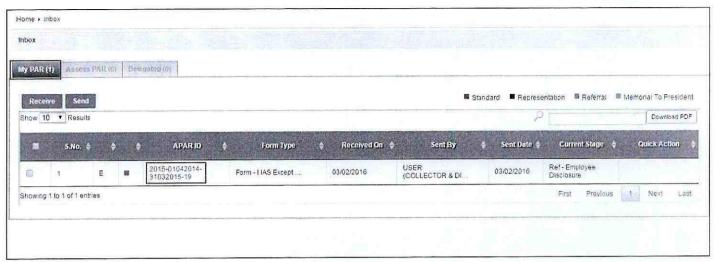


Fig.SPARROW.57

A page appears,Officer either | Accept (| IAccept) or Put for Memorial against Assessment (| Put for Memorial To President) as shown in Fig.SPARROW.58:

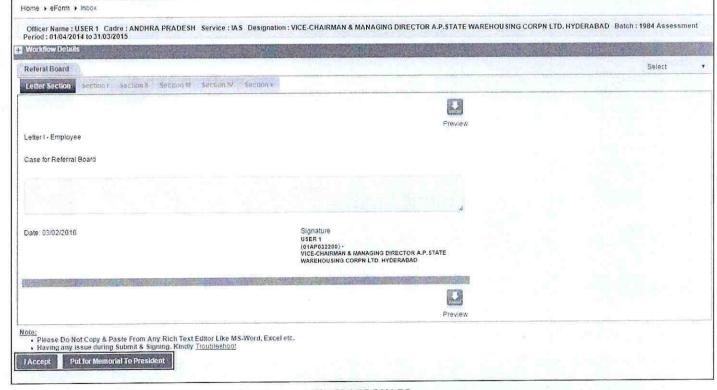


Fig.SPARROW.58

Note:

a. Stage 6 & 7 are followed as for Movement of PAR-Standard.

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12. Movement of PAR - Memorial against Assessment Flow

Stage 1: Officer performs the following steps to request to MaA:

• Click Put for Memorial to President (Put for Memorial To President) and Submit (Submit) remarks as shown in Fig.SPARROW.59:

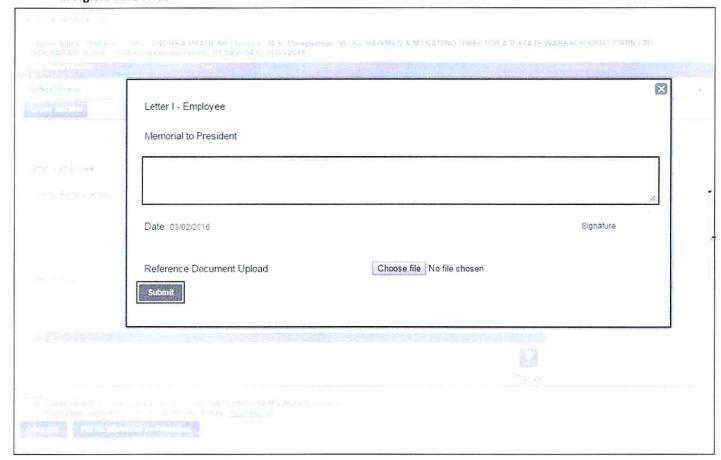
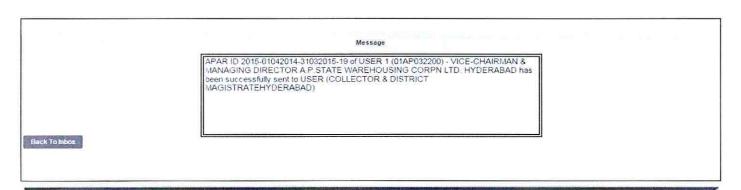


Fig.SPARROW.59

A message prompts successfully sent as shown in Fig.SPARROW.60:



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Fig.SPARROW.60

Stage 2: Custodian performs the following steps to request MaA:

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• Clicks PAR ID (31032015-19) to open the PAR as shown in Fig.SPARROW.61:

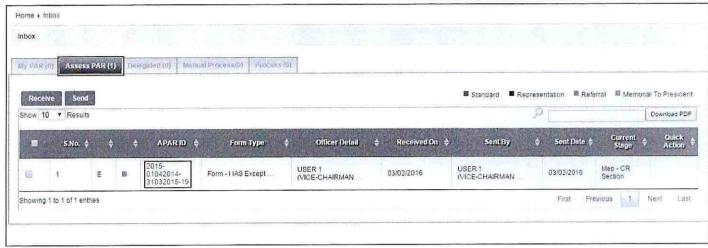
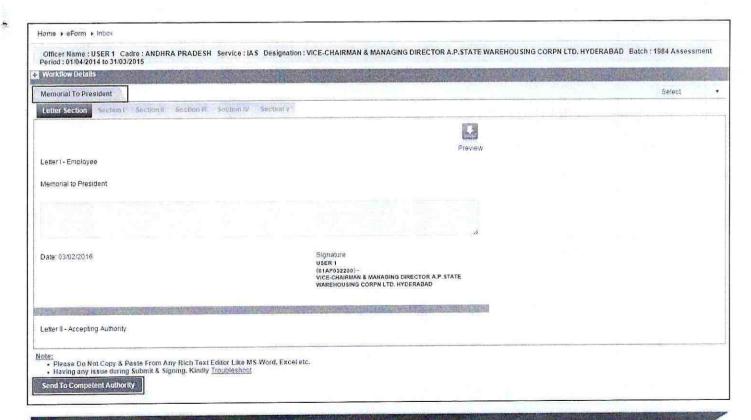


Fig.SPARROW.61

A page appears, click Send To Competent Authority
 Fig.SPARROW.62:

Send To Competent Authority as shown in



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Fig.SPARROW.62

• A message prompts successfully sent as shown in Fig.SPARROW.64:

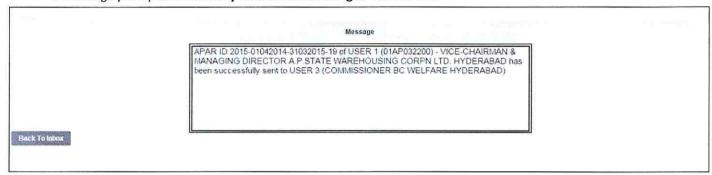


Fig.SPARROW.64

Stage 3: Competent Authority performs the following steps for consideration:

2015-01042014-

Competent Authority opens PAR ID (31032015-19)as shown in Fig.SPARROW.65:

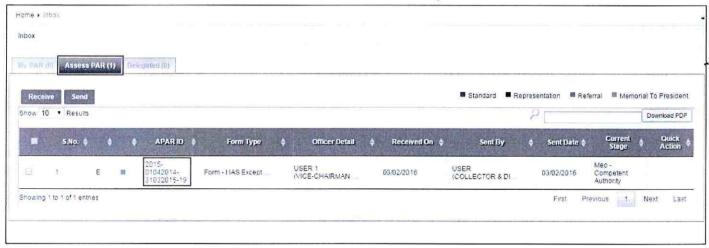


Fig.SPARROW.65

• A page appears, click Send to CR Section (Send To CR Section) as shown in Fig.SPARROW.66:



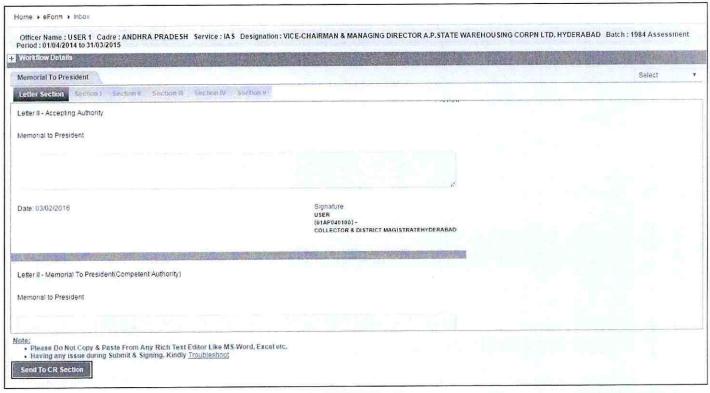


Fig.SPARROW.66

A message prompts successfully sent as shown in Fig.SPARROW.67:

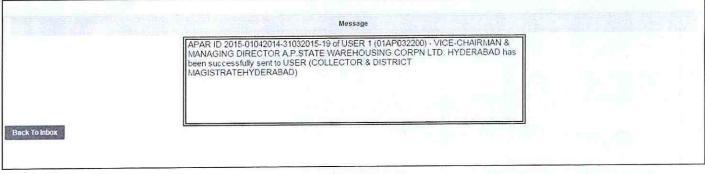


Fig.SPARROW.67

Stage 4: Custodian performs the following steps to disclose PAR to Officer:

2015-01042014-

• Click PAR ID(31032015-19) to open the PAR as shown in Fig.SPARROW.68:

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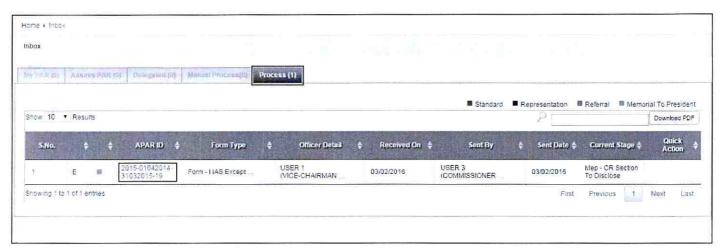


Fig.SPARROW.68

• A page appears click **Disclose To Employee** (**Disclose To Employee**) as shown in **Fig. SPARROW.69**:



Fig.SPARROW.69

A message prompts successfully sent as shown in Fig.SPARROW.70:



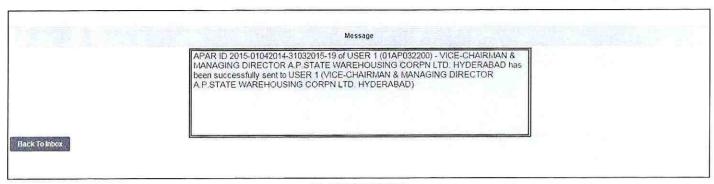


Fig.SPARROW.70

Stage 5: Officer performs the following steps to Accept PAR:

2015-01042014-

Click PAR ID (31032015-19) to view the PAR as shown in Fig.SPARROW.71:

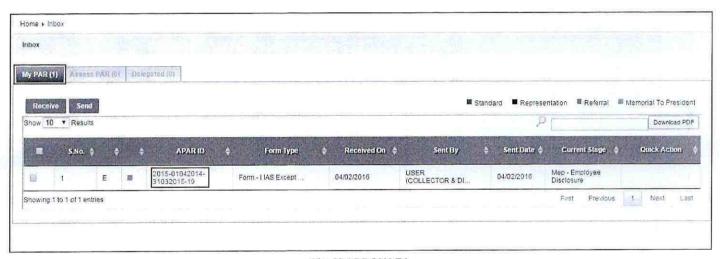


Fig.SPARROW.71

I Accept) as shown in Fig.SPARROW.72: A page appears, click I Accept (

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Fig.SPARROW.72

A message prompts successfully sent as shown in Fig.SPARROW.73:

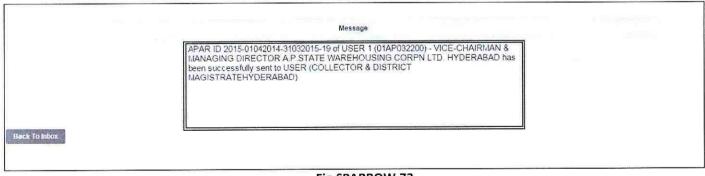


Fig.SPARROW.73

Stage 6: Custodian performs the following steps for Closure of PAR:

2015-01042014-

Click PAR ID 31032015-19

() to open the PAR as shown in Fig.SPARROW.74:

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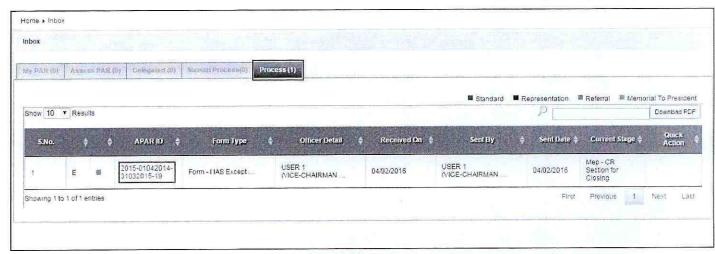


Fig.SPARROW.74

A page appears, click Close (Close) for closure of PAR, as shown in Fig.SPARROW.75:

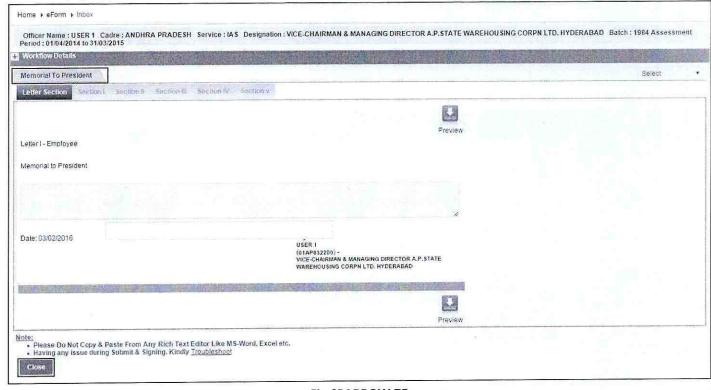


Fig.SPARROW.75

A message prompts successfully Completed as shown in Fig.SPARROW.76:

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Message

APAR ID 2015-01042014-31032015-19 of USER 1 (01AP032200) - VICE-CHAIRMAN & MANAGING DIRECTOR A P STATE WAREHOUSING CORPN LTD. HYDERABAD has been successfully completed

Back To Inbox

Fig.SPARROW.76

Note:

a. Custodian closes the PAR finally.



13. Common Functionalities of PAR-

Custodian (Central or State) & Record Keeper (Central or State) & Administrator & Manager

13.1 Inbox/Sent

• Inbox/ Sent Items are classified into My PAR, Assess PAR, Delegated, Manual Process and Process (Inbox)

(My PAR (0) Assess PAR (0) Delegated (0) Manual Process (0) Process (0))/ My PAR, Assess PAR, Delegated,

Processed PAR and Force Forward (Sent) (My PAR) Assess PAR Delegated Processed PAR Force Forward ().

13.1.1 My PAR (Inbox/ Sent)

• My PAR (My PAR (1)) depicts Self PAR's sent as shown in Fig.SPARROW.77:

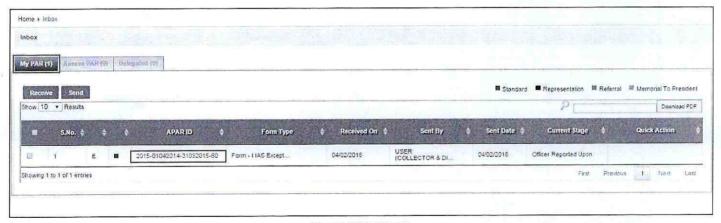


Fig.SPARROW.77

13.1.2 Assess PAR (Inbox/Sent)

• Assess PAR (Assess PAR (3)), click open to view as shown in Fig.SPARROW.78 and send to next authority as shown in Fig.SPARROW.79:

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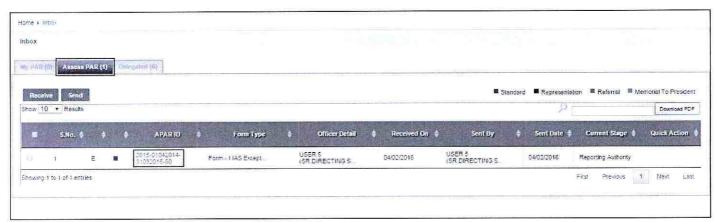


Fig.SPARROW.78

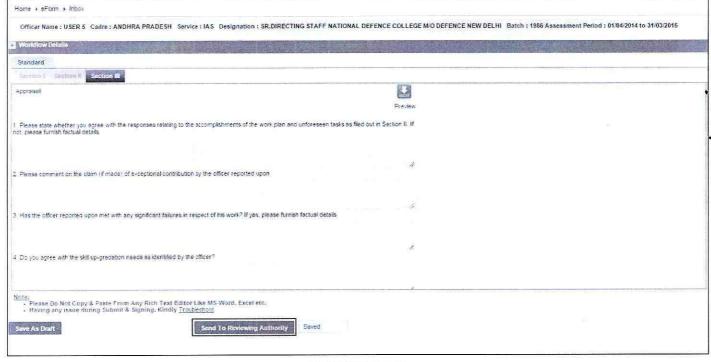


Fig.SPARROW.79

13.1.3 Delegated (Inbox/Sent)

Delegated (Delegated (1)) depicts the delegated privileges as shown in Fig.SPARROW.80 & Fig.SPARROW.81:

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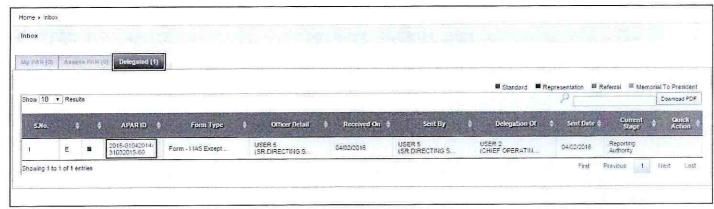


Fig.SPARROW.80

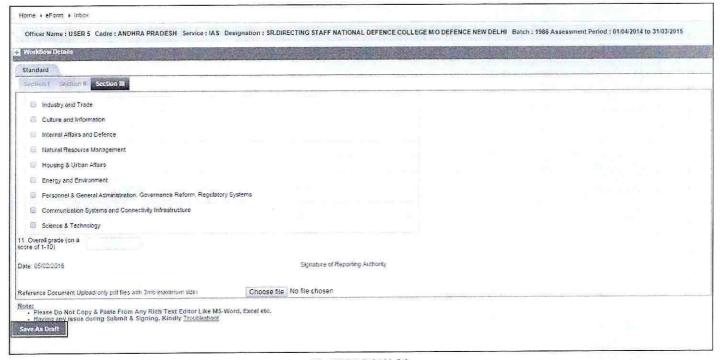


Fig.SPARROW.81

Note:

Firstly User should exist to whom the privileges should be delegated, if not; create Non Member of Service officer with the help of PIMS.

Delegate the privileges to created User. Refer (Delegation Procedure)

Now the User (Non Member of Service) login to utilize the privileges delegated.

The changes done on the PAR by User (Non Member of Service) can be viewed by the Officer (who has delegated the privileges).

13.1.4 Manual Process (Inbox/Sent)

2015-01042014-

Click PAR ID (31032015-60) to open the PAR as shown in Fig.SPARROW.82:

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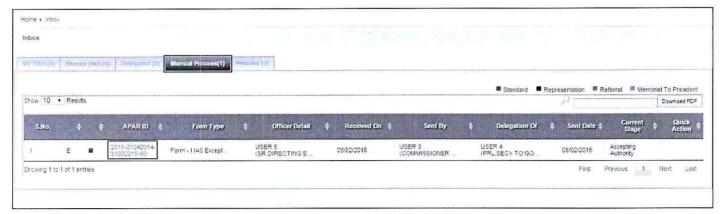


Fig.SPARROW.82

A page appears, click the respective button to forward to the next authority as shown in Fig.SPARROW.83:



Fig.SPARROW.83

Note:

Manual Process is performed by Custodian only.

13.1.5 Process (Inbox/Sent)

Process (1) depicts the PAR's to be disclosed by custodian as shown in Fig.SPARROW.84

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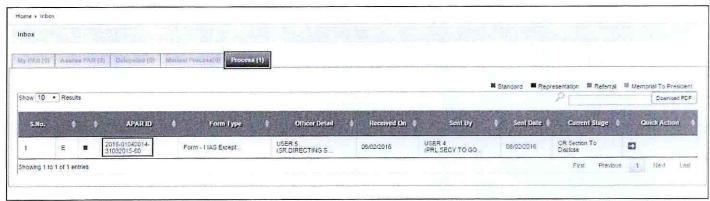


Fig.SPARROW.84

13.1.6 Processed PAR (Sent)

Processed PAR (Processed PAR) depicts those PAR's which are processed and manually processed by custodian as shown in Fig.SPARROW.85



Fig.SPARROW.85

Note:

Can view the send PAR by clicking the Open (Open) link.

13.1.7 Force Forward (Sent)

• Force Forward (Force Forward) depicts those PAR's which are forwarded by custodian as shown in Fig.SPARROW.86

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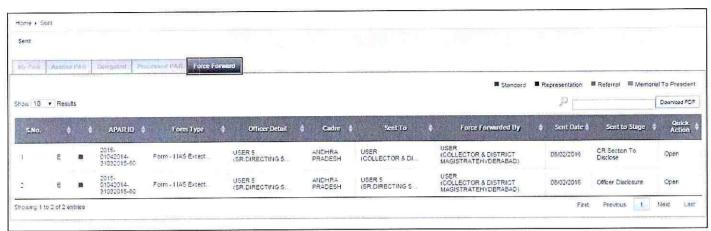


Fig.SPARROW.86

Note:

Can view the PAR by clicking the Open (Open) link.

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13.2 Delegation

• Go to Delegation), to assign privileges, search the user to whom the delegate the privilages as shown in Fig.SPARROW.87:

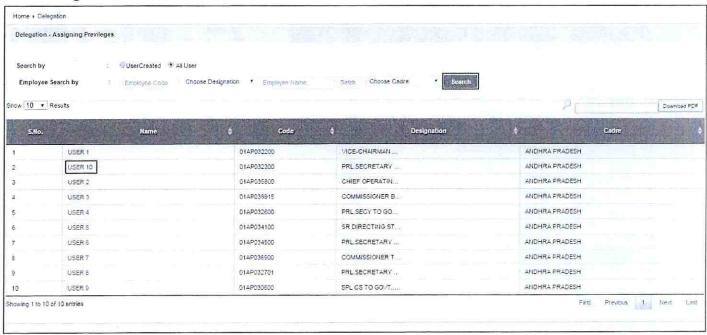


Fig.SPARROW.87

• Select the privileges to Add(), to delegate for specific time period and click the Submit (Submit) button as shown in Fig.SPARROW.88:



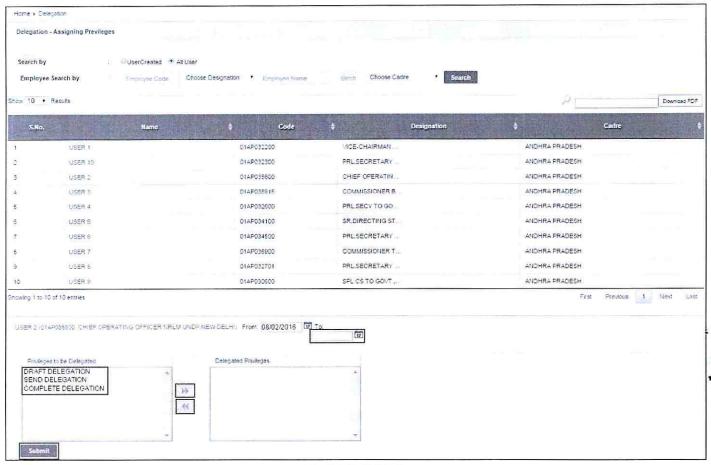


Fig.SPARROW.88

A message prompts "Save Successfully".

Note:

a. Privileges can be added or removed before submit.

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13.3 User Assistance

13.3.1 Track Your PAR

• Go to User Assistance (User Assistance), click Track Your PAR (Track Your PAR), select Assessment Year, a list appears as shown in Fig.SPARROW.89:

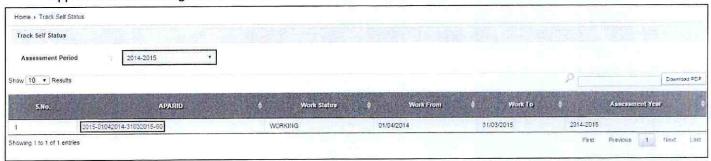


Fig.SPARROW.89

Click PAR ID, a window displays the status as shown in Fig.SPARROW.90:

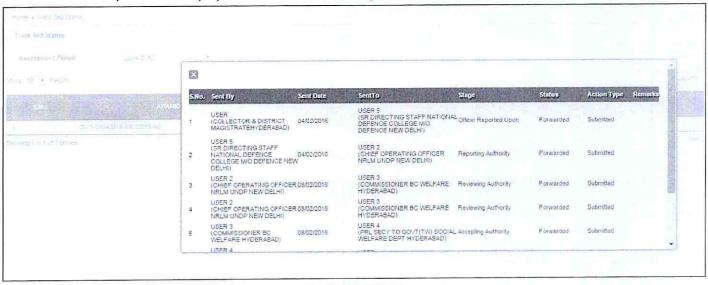


Fig.SPARROW.90



13.4 PAR

13.4.1 Generation

• Refer to Steps mentioned under Movement of PAR –Custodian (First Steps)→ Generation of PAR section.

13.4.2 Update Section I

• Go to PAR (PAR), click Update Section I (Update Section I), select Assessment Year and click the Search (Search) button, a list appears as shown in Fig.SPARROW.91:



Fig.SPARROW.91

Click Open (Open) link, as aresult Update Section screen appears, update the section I form and click the Update (Update) button as shown in Fig.SPARROW.92:



Update Section						
Basic Information (To be filled in by Administrate)	n Drasion/Personnel Department)			Preview		
Name of USER 5				100000		
eported upon						
2 Service IAS 4 Year of 1986	3. Cedre ANDHRA PRADESH	[77]				
Wolment 1986	5. Date of Birth 21/07/1961	Lies				
3rade	7. Present Post					
ppointment Us p Present ~	7					
iost. Reporting, Reviewing and Accepting Authorities				0		
		Per	iod Worked			
Authority Name	Designation	From Date	To Date			
Reporting Authority USER 2	CHIEF OPERATING OFF	01/04/2614	31/03/2015			
Reporting Authorey USER 2	CHIEF OPERATING OFF	525 ×	(32) ×			
Reviewing Authority USER 3	COMMISSIONER BC WE	01/04/2014	31/03/2015			
		DM ×	527 ×			
Accepting Authority USER 4	PRESECY TO GOVE (TW	01/04/2014 [32] ×	31/03/2915 [記] ×			
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ards/Honours	cer as reporting/reviewing authority for the previ	ous year	16			
ardsHonours	cer as reporting/reviewing authority for the previ	ous year	- As			
rards:Honours	cer as reporting/reviewing authority for the previ	ous year	- As			
ards/Honours talls of PARs of AIS officers not written by this office		ous year	As As			
rards-Honours tails of PARs of AIS officers not written by this officers te of Falling the property return for year ending	cer as reporting/reviewing authority for the previ	ous year	As As			
ards Honours tails of PARs of AIS officers not written by this officers e of Filling the property return for year ending ber e of last prescribed medical examination for	团×	ous year	The state of the s			
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rards/Honours tails of PARs of AIS officers not written by this officers for the property return for year ending ber to fish prescribed medical examination (for over 40 years of age).	团×	ous year	The state of the s			
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vards/Honours etails of PARs of AIS officers not written by this officers of PARs of AIS officers not written by this officers of Falling the property return for year ending other to of last prescribed medical examination(for sover 40 years of ege). ach copy of the summary of the medical report 104/02/2016	図× 図× Sig Use (91)	nature (Administrative/P R RP640100) – LECTOR & DISTRICT MAG				
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vards/Honours etails of PARs of AIS officers not written by this officers te of Filling the property return for year ending liber te of last prescribed medical examination(for sover 40 years of age) ach copy of the summary of the medical report	図× 図× Sig Use (91)	nature (Administrative/P R RP640100) – LECTOR & DISTRICT MAG				

Fig.SPARROW.92

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A message prompts Details Update as shown in Fig.SPARROW.93:

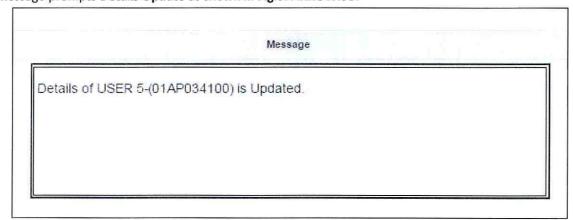


Fig.SPARROW.93

13.4.3 Tracking

Go to PAR (PAR), click Tracking (Tracking), select Assessment Year and click the Search (Search) button, a list appears as shown in Fig.SPARROW.94:

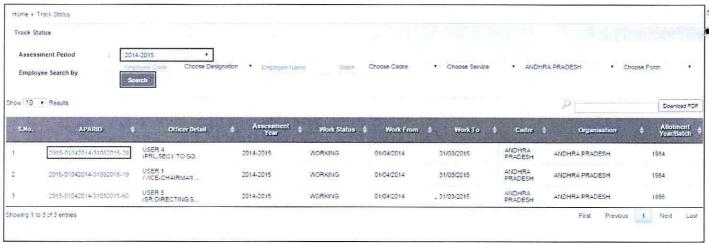


Fig.SPARROW.94

Click PAR ID, a window displays the status as shown in Fig.SPARROW.95:



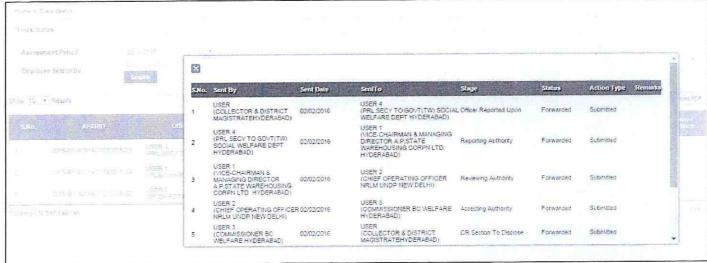


Fig.SPARROW.95

13.4.4 Force Forward

Go to PAR (PAR), click Force Forward (Force Forward), select Assessment Year and click the Search (Search button, a list appears as shown in Fig.SPARROW.96:



Fig.SPARROW.96

• Click Send (button, a window displays enter the reason and click the Submit () button as shown in Fig.SPARROW.97:

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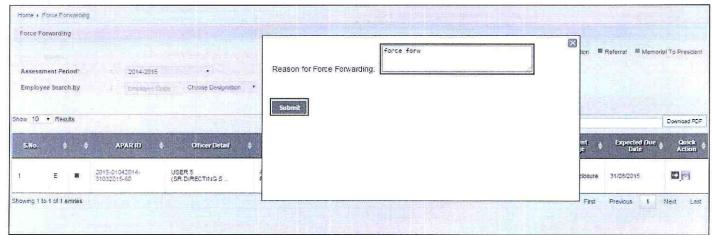


Fig.SPARROW.97

A message prompts "Send successfully".

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13.5 Workflow

13.5.1 Create/ Update

Refer to Steps mentioned under Movement of PAR -Custodian (First Steps)→ Create Workflow/Update & Movement of PAR -Custodian (First Steps)→Update Workflow section.



13.6 Dossier

13.6.1 Officers Completed PAR

Go to Dossier (Dossier), click Officers Completed PAR (Officers Completed PAR), select the Assessment Period, list appears is as shown in Fig.SPARROW.98:



Fig.SPARROW.98

Click User Name, a page appears as shown in Fig.SPARROW.99, can view and download the PAR



Fig.SPARROW.99

Note:

a. Completed PAR's can be downloaded and viewed.

13.6.2 My Completed PAR

· Officer can view his/ her Completed PAR details.

13.6.3 My ACR Status

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- Can view his/ her ACR/ PAR Status.
- 1. Awaited: PAR for that Particular period has not been received or does not exist.
- 2. Received: PAR has been received.
- 3. NRC: Non Reporting Certificate.



13.7 DSC

13.7.1 Enroll

Plug DSC, click Enroll (Enroll) link under DSC (Enroll) module and click DSC Registration (DSC Registration)
 Button, as shown in Fig.SPARROW.100

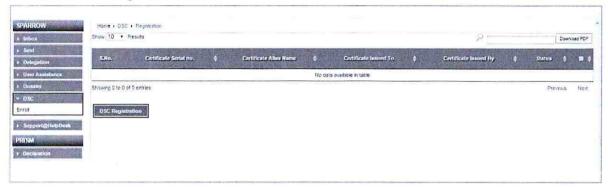


Fig.SPARROW.100

Select the enrolled certificates and click Register (Register) Button as shown in Fig.SPARROW.101

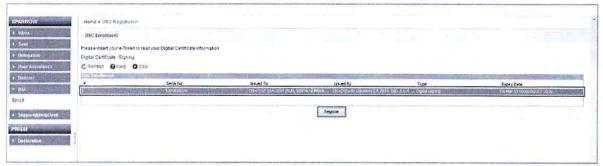


Fig.SPARROW.101

Enter User PIN and click Login (Login) Button as shown in Fig.SPARROW.102



Fig.SPARROW.102



A message prompts, 'The DSC has been registered successfully', click OK (OK (OK) as shown in Fig.SPARROW.103

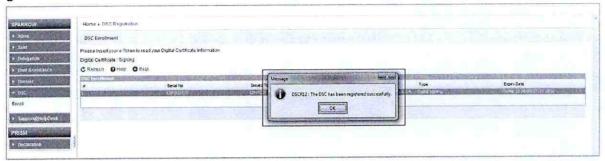


Fig.SPARROW.103

User can view the registered DSC (Active), as shown in Fig.SPARROW.104

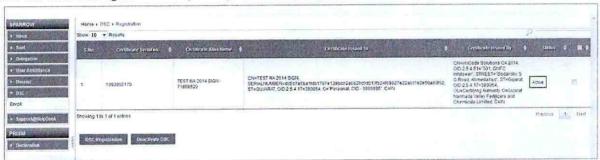


Fig.SPARROW.104

Note:

To deactivate registered DSC, click Deactivate DSC (

Inactive DSC cannot be activated.

DSC certificate is must for Custodian.

13.7.2 Status

Click Status link to view the status of DSC registered in organization, shown in Fig.SPARROW.105



Fig.SPARROW.105

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13.8 NIC Email Status

· Click NIC Email Status link to view the status of emails registered in organization, shown in Fig.SPARROW.106

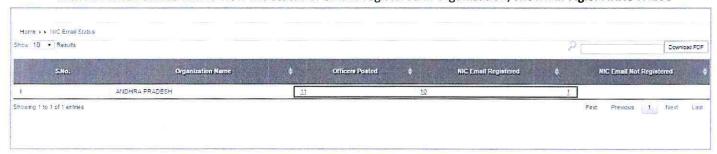


Fig.SPARROW.106



13.9 Support@Helpdesk

13.9.1 Report Issue

• Go to Support@Helpdesk, click Report Issue (Report Issue), a page appears, enter necessary details and submit as shown in Fig. SPARROW.107:

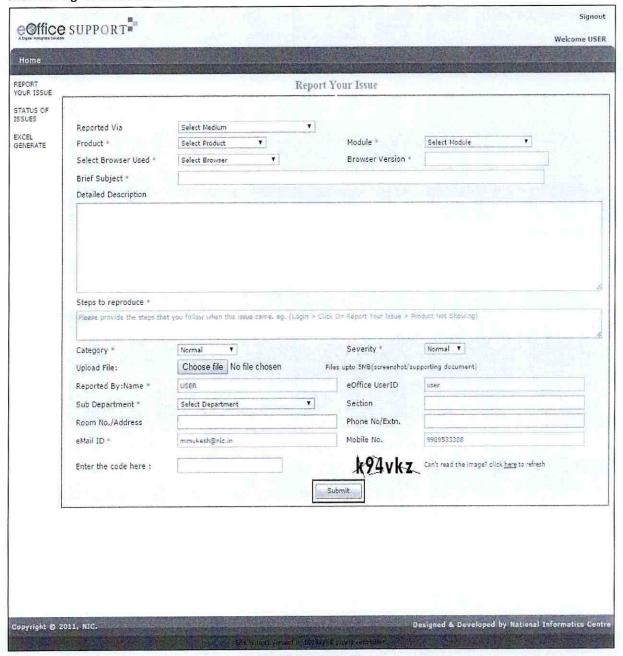


Fig.SPARROW.107



13.9.2 Check Status

Click Check Status link to view the status of issue reported as shown in Fig.SPARROW.108:



Fig.SPARROW.108

13.9.3 Feedback

Click Feedback link to send a feedback regarding application, as shown in Fig.SPARROW.109:



Q. How user-friendly do you find the application?	
© Excellent © Good © Average © fair © Poor	
Any other suggestions	
(Max:500) You have 500 characters left.	
Q. What was your experience at the time of recording of PAR. Whether the d purpose?	elegation to PA served its
⊚ Excellent ⊚ Good ⊚ Average ⊚ fair ⊚ Poor	
Any other suggestions	
(Max: 500) You have 500 characters left.	
Q. What was your experience with the DSC?	
© Excellent © Good © Average © fair © Poor	
Any other suggestions	
(Max:500) You have 500 characters left.	
Q. What was your experience at the time of uploading the Medical Report, et	c?
© Excellent © Good © Average © fair © Poor	
Any other suggestions	

Fig.SPARROW.109

	0	to	1	
1.4	0	U	4	

Provide all the mandatory fields (*) to fill the Report Issue.

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13.10 Role Details

 Click the Role Details link to view the roles assigned to the officer within the selected organization as shown in Fig.SPARROW.110



Fig.SPARROW.110

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13.11 Migration

13.11.1 PAR Migration

Click the PAR Migration link under Migration, Search the user and select as shown in Fig.SPARROW.111

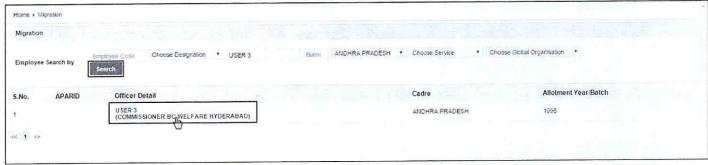


Fig.SPARROW.111

Click on New (New) button as shown in Fig.SPARROW.112

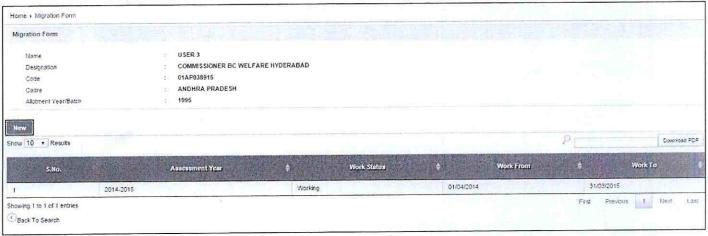


Fig.SPARROW.112

As a result the page appears is shown in Fig.SPARROW.113, fill the form, Upload the pdf and click the Save
 (Save) button, shown in Fig.SPARROW.113





Fig.SPARROW.113

As a result message prompts PAR Migrated Successfully.

13.11.2 Grading (Manually Section uploaded)



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A DIGITAL WORK PLACE SOLUTION

SPARROW

Smart Performance Appraisal Report Recording Online Window

National Informatics Centre

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SPARROW Implementation

Steps for Service Controlling Organization & Nodal Organizations

This document is for reference to the service controlling authority/department for SPARROW implementation.

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1. Introduction

As part of SPARROW implementation underline modules are provided:

- 1. Smart Performance Appraisal Report Recording Online Window (SPARROW-ePAR): The electronic Annual Performance Appraisal Report (SPARROW) is an online system based on the comprehensive performance appraisal dossier that is maintained for each member of Service by the Organization. The aim of the system is to facilitates the electronic filling of PAR by officers in a way that is not only user friendly but also allows to fill from anywhere anytime as per their convenience.
- 2. **Property Related Information System Management (PRISM)**: PRISM is an online system through which service officer can file asset and liability electronically.
- 3. Personnel Information Management System (PIMS): Personnel Information Management System (PIMS) is a electroic system for maintaining the details of an employee. PIMS allows users to enter and update the employee personal data and employment records according to the access and role privileges. PIMS stores all the information required from an employee as per the provisions of the Service Book
- 4. Knowledge Management System (KMS): eOffice KMS enables users to create and manage electronic documents that can be viewed, searched and shared. It is also capable of keeping track of the different versions modified by different users (Tracking history). It also contains a dynamic workflow to keep document in various stages.

All above modules are accessible over the INTERNET using recommended browser i.e. Internet Explorer and Mozilla Firefox.

2. Implementation pre-requisites

For implementation of various eOffice modules mentioned in Introduction, there are some pre – requisites and defined as below:

2.1.NIC e-mail ID:

A name based NIC email id is required for each user to access the application.

 If employees of respective service and other users who are required to access the application doesn't possess name base NIC email id, then organization/service

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controlling authority can go for bulk email id creation by filling the form available at http://mail.nic.in/docs/forms/MailService Bulk e-mail Subscription Form.pdf and submit to the NIC coordinator.

If organization wants the individual employee who is not having NIC email id to get this
on his own, employee can download the single subscription form from
http://mail.nic.in/docs/forms/MailService e-mail Subscription Form.pdf and forward it
through his organization to NIC coordinator positioned in respective state/organization.

2.2.Digital Signature Certificate (DSC):

is the digital equivalent of physical, or paper certificates. DSC provides a secure way of accessing the application and can be presented electronically to prove one's identity or one's right to access information or services on the internet. DSC is available in the form of a smart card or USB eToken. As the PAR is required to be electronically signed, hence digital signature certificate is to be obtained by all users and authorities.

To obtain the digital signature certificate, organization / service controlling authority can
opt for any certifying authority. The details of available CA can be found at
http://www.cca.gov.in/cca/?q=licensed ca.html. NIC eOffice project division is
requested to be informed the CA through which the DSC is being procured so to enable
it technically. Currently SPARROW application is supporting the DSC procured through
(n)Code Solutions (NICSI Empaneled vendor), emudhra.

2.3.Organization Information and Role Details:

A name of organizations, employee (with respect to authority) and roles in standard format where officers are posted are to be provided to NIC eOffice project division in MS EXCEL and notified copy to support-sparrow@nic.in and/or any other email id provided by service controlling organization . Any changes during the implementation also need to be informed in same way. The employee basic information (related to roles) and role definition defined as:

		Gen, SC, ST etc.	Mobile No. (10 digit mobile number)	
		Religion (Hindu	t Order	
		Nationality	Appointment Order Mobile No. Date DD/MM/YYYY Blank will be taken number) as current date)	
		Date of Birth (DD/MIM/YYYY)	Type of Appointmen t (Whether tempraory, permanent,) Blank will be taken as Permanent	
		Father's	Designation Joining Date DD/WM/YYYY Date on which the current designation is joined - Blank Will be taken as current date)	
		Email Gender (M/F)	Designation Designation of the control of the course of th	
		2 Q		
		Employee Name	Organization From Date (Date from which is applicable Blank will be taken as current date) DD/MM/YYYY	
	Contact	Appellation (Mr., Mrs. Etc)	6	
Organization Name	Co-ordinator	Employee Code Appellation (Service Code (Mr., Mrs Number)		
Organization Name	Nodal C	S. No. Em	PS, IAS, Mandator CSS etc y for unique identifica tion	

	n Kole	WIO WILL PETION	What is the Responsibility	DSC Recuired	Remarks
	Creator	Usually Assistants are nominated as the creator.	 Initiates the creation of the user in the Department. 	No	
			 Performs Data entry operations. 		Either the
	:				creator or
	Verifier	The section officer or the section heads are	 Updation of user data. 	Yes	verifier role is
		designated with this responsibility.	 Verification of entries made by the 		mandatory for
PIMS			creator.		organization
			 Authorization and uploading of office 		
	1		order of the employee/user		
	P&AO	Pay & accounts officer of the Department.	 Generation of verification of Service 	Yes	Not mandatory
			certificate of the employee.		if complete
			 Maintains entry for record for the 		service book is
			employee's Foreign Service.		not to be
					implemented
		77			Will be single
					authority and
	PAR				belong to the
	Custodian		Maintains and manages the Dossiers of		service
	Primary	Service Controlling Authority	officers	Yes	controlling
	(Overall)				ministry e.g.
SPARROW					٦c
(PPAR)		17			MHA for IPS,
PRISM					etc.
	PAR				Section
	Custodian	Members of the section belongs to the Head of the	Maintains and manages the Dossiers of		members of
	Alternate		officers	Yes	service
	(Overall)				controlling
			A CONTRACTOR OF THE PARTY OF TH		authority
	PAR	Principal Secretary	Cadre Controlling Authority (CCA) in the	2	Each
	State/Central	(GAD/Personnel/Appointments/Department) for the	State	Yes	organizations

Custodian (Primary or sometimes Sometimes Sometimes Sometimes Sometimes Sometimes Or JS(admin) in Central ministries Or JS(admin) in Central ministries Of Correction Head of organizations Officer) PAR Manager Reviewing, Accepting Authority) of officers and will update the workflow. System Custodian Custodian The alternate functionary will require to be identified to perform the role. Reviewing, Accepting Authority) of officers and will update the workflow. System Custodian Custodian The alternate functionary will require to be identified to perform the concerned division having access to the channel of submission (Reporting, Reviewing, Accepting Authority) of officers and will update the workflow.				
as as ()				
as (v)		Privilege to generate PAR.	where	e service
red to as (vodal er) e/Central odian rrnate etionary) Manager			posted	shou
Vodal er/ er/ er/ er/ er/ er/ er/ er/ er/ er	n Central ministries		defin	defined at least
er) e/Central odian rnate tionary) Manager em	ining section Head of organizations		one	PAR
e/Central odian rrnate tionary) Manager em			custo	custodian
ry) ager	2	Alternate functionary who will perform the le of the Custodian	>	
5 5	functionary will require to be	Not to be assumed as Cadre Controlling	3	
	o perform the role.			
		10 A PRODUCED OF 10 M 10	2000	
rotor	Will	Create hierarchy workflow for the Officials	o N	
trator		7 T T T T T T T T T T T T T T T T T T T		
		Assign and maintain roles for all the state	No	
	ction.	ies.		



2.4. Network connectivity:

Organizations will ensure that all the users/ authority has the Internet/NICNET connectivity to access the application. Application is best accessed through Internet explorer and Mozilla Firefox.

2.5. Helpdesk Creation for SPARROW:

For providing on-site support to the end users, a help desk manned by a dedicated team of staff will be established at the service controlling organization's premises. Help-desk support staff will respond to telephone calls and e-mails from users looking for help with problems and queries related to SPARROW application.

Requirements:

- i. The department should have officers with technical knowledge in the department.
- ii. The officers must have an active email id and landline number

Responsibilities:

- The officers will resolve all the issues that might occur to the users while accessing the SPARROW application.
- ii. In case they will not be able to solve the problem then they will route the call to the concerned expert and will also escalate the problems to the management as and when required.

3. Implementation Activities

3.1.Workshop and Training

All users and nodal officers are required to be sensitized about the application through workshops and training program. A user manual may be referenced for the same.

3.2. Master Data Setup:

All the required data is to be provided to support-sparrow@nic.in for setup and URL is to be made operational . For any master data addition or deletion in PIMS organization nodal officer can contact at support-pims@nic.in .

3.3. Registration and Confirmation:

All users required to registered themselves using NIC – email id and to be confirmed by the respective organization admin (creator or verifier). After the confirmation DSC is required to be registered for the user. Help of local NIC team may be taken by the user for registering the DSC.

3.4.PAR Data Setup

Respective custodian of organization is required to create the workflow for each officer for PAR processing and generate the same. User manual may be referenced for the same

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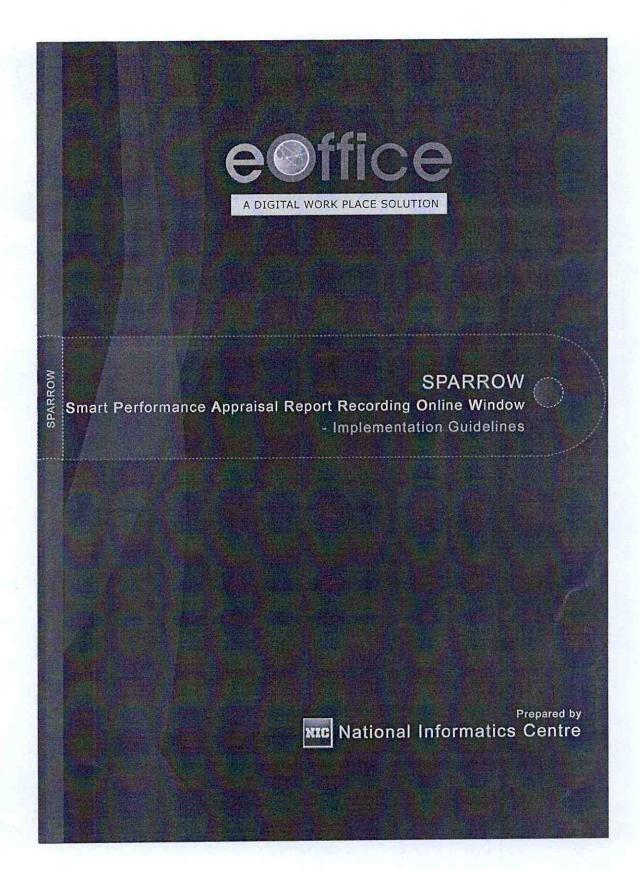




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1. Introduction

The electronic Annual Performance Appraisal Report (SPARROW) is an online system based on the comprehensive performance appraisal dossier that is maintained for each member of Service by the State Government/ Central Government. The aim of the system is to facilitates the electronic filling of PAR by officers in a way that is not only user friendly but also allows to fill from anywhere anytime as per their convenience.

PAR filling process starts at the beginning of the financial year. The custodian of the respective Organization sends the blank PAR forms to the individual officer. The officer fills the PAR for further submission to his/ her Reporting officer. The PAR moves from Reporting officer to Reviewing officer and to Accepting officer mandatorily marking CR Section a slip.

There are some prerequisites that need to be fulfilled before implementing the application.



2. Prerequisites:

2.1 NIC email ID

Steps for getting NIC email ID

All officials of implementing department must have NIC email Ids for login into eOffice (SPARROW) application. For obtaining NIC email ID, user needs to perform the following steps:

Step 1: User can download the forms for email account creation (individual/group) using the following links:

For Individual Subscription: http://mailnicin/docs/MailService e-mail Subscription FormVerOp7pdf.

For Bulk Subscription: http://mailnicin/docs/MailService Bulk e-mail Subscription FormVer0p7pdf

Steps 2: The users will now fill the above downloaded form, get it signed from Competent Authority department and then submit it to NIC Coordinator of the department for email ID creation.

Note:

The form should be filled in CAPITAL LETTERS.

Signatures of Competent Authority and NIC Coordinator of the department must be with date and seal.

All the fields must be filled.

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2.2 Digital Signing Certificate (DSC)

Digital Signature Certificate (DSC) is the digital equivalent of physical, or paper certificates. DSC provides a secure way of accessing the application and can be presented electronically to prove one's identity or one's right to access information or services on the internet. DSC is available in the form of a smart card or USB eToken.

A digital signature uses the system of Public Key encryption to verify that a document has not been altered. Public key encryption (PKE) uses a system of two keys:

- A private key, which only you use (and should protect with a well-chosen, carefully, protected passphrase); and
- A public key, which other people use. Public keys are often stored on public key servers.

Pre-requisites for DSC Installation:

- 1. JAVA Installation
- 2. JAVA Security Settings
- 3. Middleware (USB Token Driver) Installation

Following steps will be followed to acquire the DSC:

Step 1: Obtain DSC from Certifying Authority (CA) as follows:

- Fill up and submit the duly signed DSC form to CA (For digital signature and non-deputation certificates).
- · Get the DSC token (hardware).

Digital Signature Certificates (DSC) Installation Process:

Following steps will be followed to install DSC:

Step 1: Install JRE

 Download Java version 1.8 if not available already on your desktop/ laptop (Refer Error! Reference source not found.)

Step 2: Configure Java Security Settings

· Open Java from control panel

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· Go to security tab and set security level to Medium/ Low.

Step 3: Install Middleware (Token Drivers)

- Download the DSC token drivers provided by CA.
- Install the DSC token driver.

Note:

The DSC is applicable for 2 years.



2.3 NIC Net/Internet

The user should have NIC Net and internet connectivity in their system.

NIC Net is the network connectivity provided by NIC which allows user to access SPARROW application.

2.4 Browser Compatibility

The SPARROW application is compatible in all the three browsers i.e. Internet explorer, Mozilla Firefox and Chrome; however in case of DSC the application is incompatible with chrome browser.



3. Implementation Process:

3.1 Registration Process in SPARROW

Step 1: The officer has to register the NIC name based email ID with the application by logging into SPARROW, as shown in **Fig.SPARROW.1**.



Fig.SPARROW.1

Step 2: A request form will appear with GUEST as login name. All the mandatory fields have to fill by the officer. Send the request by clicking the Send Request for Registration (

Send Request For Registration

Button as shown in Fig.SPARROW.2, a request will be generated and sent to the creator of the particular organization, as shown in Fig.SPARROW.3.

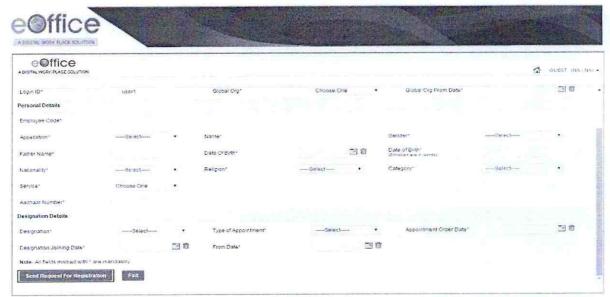


Fig.SPARROW.2

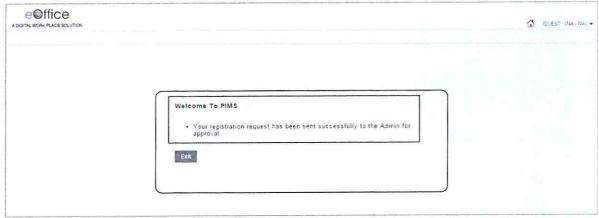


Fig.SPARROW.3

Step 3: Creator of the organization verifies the details of the officer by clicking the Approve (
) Button, as shown in Fig.SPARROW.4 and registers his /her NIC email ID with the application, as a result a message prompts is shown in Fig.SPARROW.5.

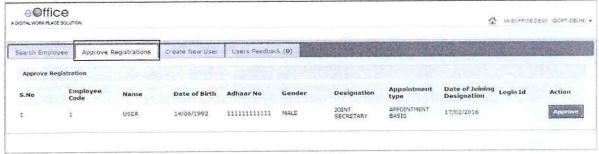


Fig.SPARROW.4

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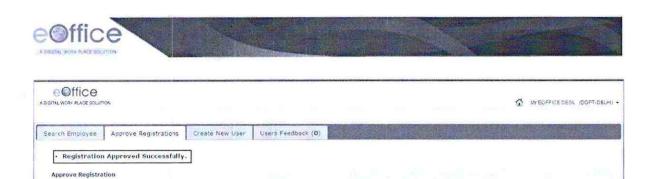


Fig.SPARROW.5

Gender

Date of Birth Adhaar No.

No Record Found

Step 4: After the approval officer can access the PAR (SPARROW) application using email id registered at **Step 1**, shown in **Fig.SPARROW.6**.



Fig.SPARROW.6

Step 5: As a result the screen appears is shown in **Fig.SPARROW.7**, click the **e-PAR (SPARROW) link** as a result the screen appears is shown in **Fig.SPARROW.8** to access the application.

Action



Fig.SPARROW.7

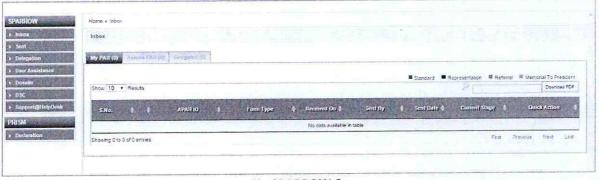


Fig.SPARROW.8



3.2 DSC Enrollment:

Following steps will be followed to Enroll DSC with SPARROW:

Step1: Plug DSC, click Enroll (Enroll) link under DSC (DSC Registration) module and click DSC Registration (DSC Registration) Button, as shown in Fig.SPARROW.9

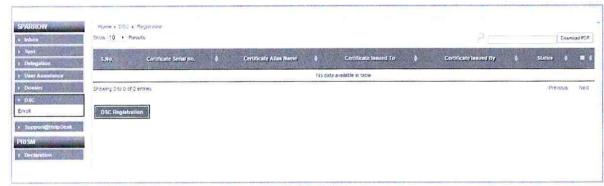


Fig.SPARROW.9

Step 2: Select the enrolled certificates and click Register (Register) Button as shown in Fig.SPARROW.10



Fig.SPARROW.10

Step 3: Enter User PIN and click Login (Login) Button as shown in Fig.SPARROW.11

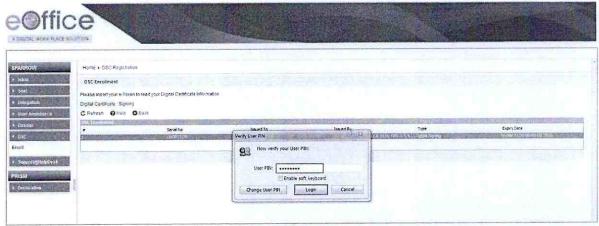


Fig.SPARROW.11

Step 4: A message prompts, 'The DSC has been registered successfully', click OK (OK os shown in Fig.SPARROW.12

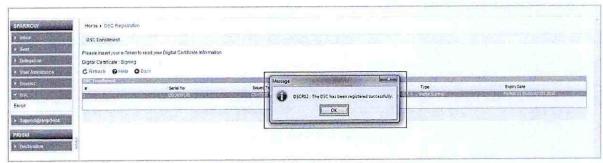


Fig.SPARROW.12

Step 5: User can view the registered DSC (Active), as shown in Fig.SPARROW.13

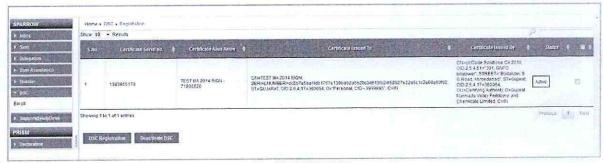


Fig.SPARROW.13

Note:

To deactivate registered DSC, click Deactivate DSC (

Deactivate DSC (

Inactive DCS cannot be activated.

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3.3 Movement of PAR (Workflow)

Workflow (Create/ Update):

Note:

Refer to Section 8: Movement of PAR- Custodian (First Step) (Page no.16-23, user manual)

PAR Standard Flow:

Note:

Refer to Section 9: Movement of PAR- Standard Flow (Page no.24-34, user manual)

PAR Representation Flow:

Note:

Refer to Section 10: Movement of PAR- Representation Flow (Page no.35- 42, user manual)

PAR Referral Flow:

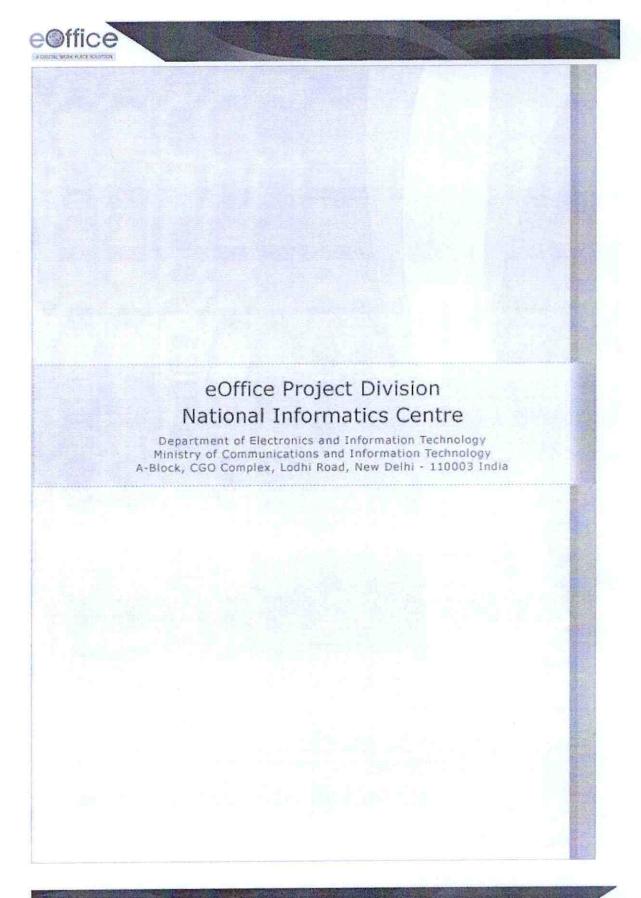
Note:

Refer to Section 11: Movement of PAR- Referral Flow (Page no.43-49, user manual)

PAR Memorial against Assessment Flow:

Note:

Refer to Section 12: Movement of PAR- Memorial against Assessment Flow (Page no.50-58, user manual)



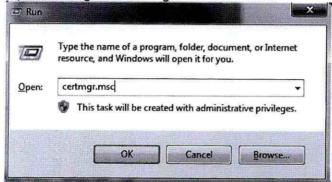


DSC Troubleshooting Steps on Windows (IE & Mozilla):

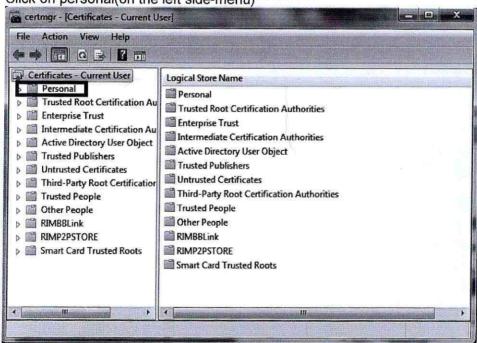
- After Successful installation of DSC token driver and Java 32 bit version (Previous versions should be uninstalled).
- 2. Open java.com/verify to verify Java.
- 3. Plug DSC into system to work with.
- 4. Verify the Certificate are being listed in DSC driver and Public & Private Keys are available with Signing Certificate.

If any issue/error occurred while working with DSC perform Following Steps:

- 5. Unplug the DSC from System
- 6. Open Certmgr.msc through Run command.

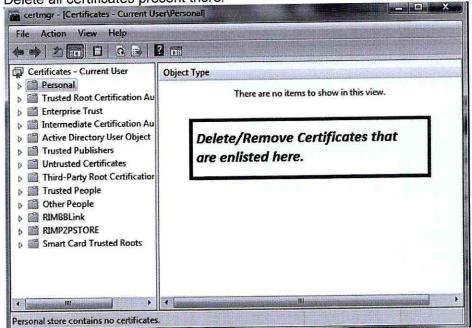


7. Click on personal(on the left side-menu)





Delete all certificates present there.

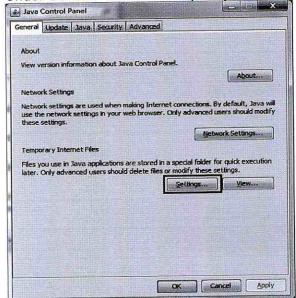


6. Open Java Options from Control Panel.





7. Under General Tab>> In Temporary Internet Files click on Setting.



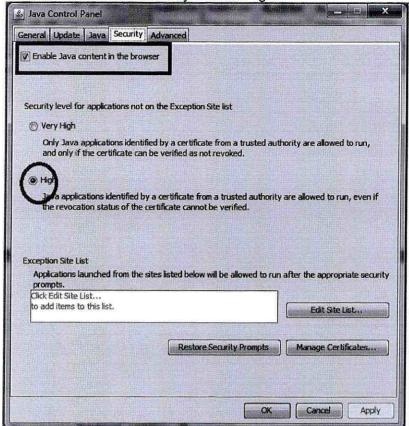
8. Delete all the temporary files(Including Installed Applications & Applets)



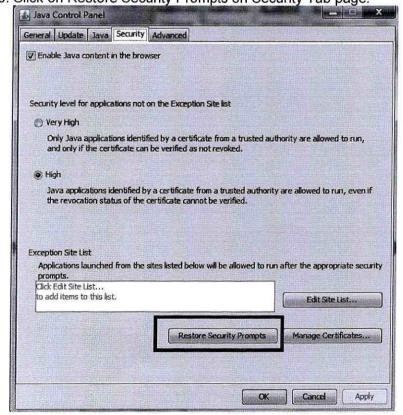




9. After deletion of Temporary Files; Under the Security Tab>>Check "Enable Java content in the browser" and Set the security level as High.

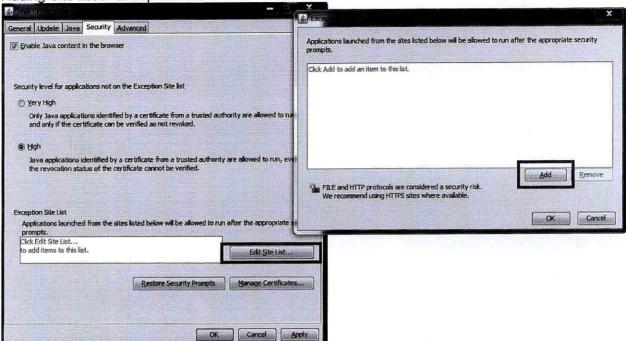


10. Click on Restore Security Prompts on Security Tab page.

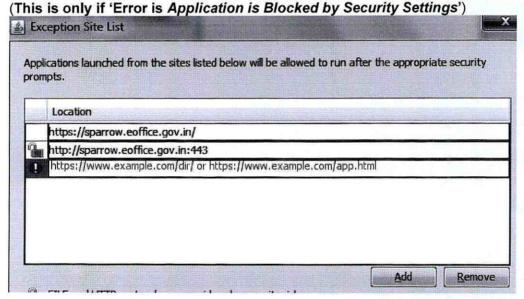




11. Adding Site list to Exception Site list. Click on Edit Site list >> Then Click on Add button.

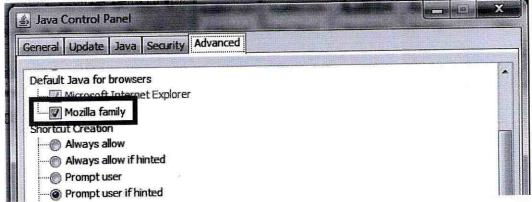


12. In location add https://sparrow.eoffice.gov.in; <a href="https://sparrow

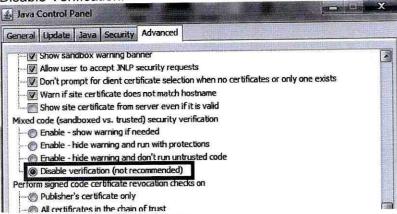




13. Under Advanced Tab; Check/enable Mozilla Family for Default Java for browsers.

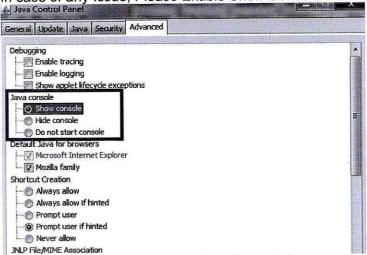


14. Under Advanced Tab >> Mixed code (sandboxed vs. trusted) security verification>>Click on Disable Verification.



After this Click on Apply button.

- 15. Restart the Browser and work with DSC.
- 16. In case of any Issue; Please Enable Show Console in Java Console under Advanced Tab



click OK and report issues with Java Console Logs generated.