



Special Edition

# SheRAKSHA

WOMEN SAFETY DIVISION NEWSLETTER

## THE YELLOW LINE GOES ORANGE;

Ministry of Home Affairs  
and UN Women  
partner for promoting  
Women's Safety

"MINISTRY OF HOME AFFAIRS – WOMEN SAFETY DIVISION  
secures a space in **Police Technology**  
Demonstration Exhibition"

PROMOTING

## *Ease of Living*

New Citizen

Services are very helpful  
in the Time of Need

# Success Stories

Medicine assistance provided  
to a caller during  
COVID-19 Lockdown

"Thank you, dial 112 Service  
and Police Department, for their  
selfless help which saved two lives"





# INDEX



04



06



10

- 04 Shri G Kishan Reddy inaugurated "20th All India Conference of Directors of Fingerprint Bureaus" organised by NCRB
- 04 Ministry of Home Affairs - Women Safety Division secures a space in "Police Technology Demonstration Exhibition"
- 05 Karnataka, Tripura, Jharkhand and West Bengal are now equipped with "One Number" for Police, Medical & Fire Emergency.
- 06 The Yellow Line goes Orange; Ministry of Home Affairs and UN Women partner for promoting Women's Safety
- 07 State of the Art DNA Analysis Centre inaugurated at Central Forensic Science Laboratory, Chandigarh
- 08 One step ahead towards the Safety of Women; Two new initiatives approved under Nirbhaya Projects- Women;s Help Desk & Anti Human Trafficking Unit

- 09 Promoting 'Ease of Living'; New citizen services are very helpful in the time of need
- 10 CCTNS Hackathon & Cyber Challenge organised by NCRB
- 10 Cri-MAC: NCRB launches a platform for sharing information on serious crimes on 35th Inception Day
- 12 Success Stories
- 16 An initiative of Delhi Police to provide assistance to Women, Children & Elderly from professional social worker/counselors at the district & sub-divisional level Police Station
- 19 Establishment of National Forensic Sciences University to meet the increasing need for high-quality manpower in the field of Forensic Sciences



04

## 112 India: App Downloads

**8,77,380**

Play Store (Android)



**83,314**

App Store (iOS)

## Crime & Criminal Tracking Network and System (CCTNS)

**28 Crore**

Police records available in CCTNS National database

**5.61 Crore**

Service requests from citizens for various services has been received on Citizens Portals

**3.34 Crore**

FIRs have been registered using CCTNS software

**9 Lakh**

Searches have been conducted on the National Database on Crime and Criminals





## Delhi Police

“Safety of Women Scheme”

# 14,82,481

Total Number of Women/Girls imparted self-defence training



## Sexual Assault Evidence Collection (SAEC) Kit

# 14,950

Distributed to Government Hospitals, Regional & State Forensic Labs across the Country



## Training on Forensic evidence collection, handling & transportation in sexual offenses (NIC & FS)

# 9397

Officials trained in Forensic evidence & procurement





Visit

[www.digitalpolicecitizenservices.gov.in](http://www.digitalpolicecitizenservices.gov.in)

to access

our records available in **3** Simple Steps

**LOGIN | ENTER | INSPECT**

Working towards *Ease of Living* with our

NEW CITIZEN SERVICES

## MISSING PERSON SEARCH

Advance your search for your missing kin with the help of our online services to gain information from the national database about recovered identified and unidentified missing people.



## GENERATE VEHICLE NOC

It allows you to ascertain a vehicle's status before its repeat purchase, helping you inspect whether the vehicle has any previous criminal records.



## PROCLAIMED OFFENDERS SEARCH

Conduct a background search to know about the Proclaimed offenders around you. Avail our online service to view and print the data of a proclaimed offender declared by the court.



\*As per the Police record available in the CCTNS database



## SHRI G KISHAN REDDY INAUGURATED "20TH ALL INDIA CONFERENCE OF DIRECTORS OF FINGERPRINT BUREAUS" ORGANISED BY NCRB



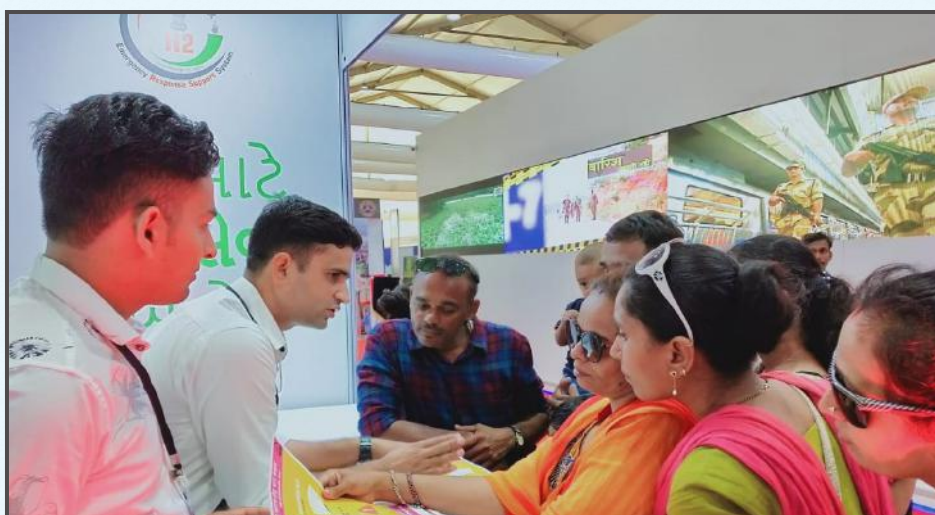
The Minister of State for Home, Shri G. Kishan Reddy inaugurated the 20th All India Conference of Directors of Fingerprint Bureaus being organised by NCRB on 17th – 18th October 2019. The conference was attended by Director, NCRB, Shri Ram Phal Pawar, Joint

Secretary (Women Safety) MHA, Smt. Punya Salila Srivastava and senior police officers from central police organisations/ States/UTs. Around 80 Fingerprint experts/delegates from across the country attended the inaugural function. The Minister of State for Home, Shri Reddy highlighted

the importance of fingerprints in crime investigation and appreciated the efforts of NCRB in rolling out the National Automated Fingerprint Identification System (NAFIS), a network-based pan India system for recording and sharing of fingerprints of criminals in various crimes.

## Ministry of Home Affairs - Women Safety Division secures a space in "Police Technology Demonstration Exhibition"

On 31st October 2019, National Unity Day celebration, various tech gadgets demonstrated at a Police Technology Demonstration exhibition held in Kevadia on Sardar Vallabhbhai Patel's 144th birth anniversary. To usher in the new era of Cyber and Internal security, a number of digital initiative were on display. The exhibition centres to showcase the latest technology, the advancement of gadgets and software which have been procured by Police Departments and Central





Police Forces (CISF, ITBF, NDRF, etc.) in India. The first day of the exhibition was dedicated to Hon'ble Prime Minister of India and the rest of the days' the exhibition was open for public. Ministry of Home Affairs

(Women Safety Division) secured the space in the exhibition for spreading awareness on 112 (Emergency Response Support System) among the people and encouraged them to use 112 services when in an emergency.

MHA-WS provided information on how and when to use the service in an emergency by dialling 112 or using mobile App. People visited the Ministry of Home Affairs stall and learned about the 112 and its feature.

## KARNATAKA, TRIPURA, JHARKHAND AND WEST BENGAL ARE NOW EQUIPPED WITH ONE NUMBER FOR POLICE, MEDICAL & FIRE EMERGENCY WITH EMERGENCY RESPONSE SUPPORT SYSTEM (112)

### KARNATAKA

**E**mergency Response Support System (ERSS-112), a Pan India Single Emergency Response Number for the citizens was launched in Karnataka on 31st October 2019 by Hon'ble Chief Minister of Karnataka, Shri B. S. Yediyurappa along with Minister of Home, Shri Basavaraj Bommai and IGP of Karnataka State Police.

The system comprises of Public Safety Answering Point (PSAP) and 30 DCC's. Hon'ble Chief Minister of Karnataka, Shri B. S. Yediyurappa inaugurated the Public Safety Answering Point (PSAP) established at Office of the ADGP CL&M, Bengaluru and visited the set-up of 50 Call Takers, 10 Dispatchers and 01 Supervisor Consoles deployed for attending distress signals and dispatching the Emergency Response Vehicles. Also, the Karnataka ERSS Website and User Manual for the general public were released and the event was concluded with the flag-off of the Emergency Response Vehicles (ERVs).

### TRIPURA

Emergency Response Support System (ERSS-112) Services was launched in Tripura on 10th December 2019 with 192 MDTs covering all



Police Stations, Fire Stations and 24 Ambulance Services in the State.

Hon'ble Chief Minister of Tripura, Shri Biplab Kumar Deb inaugurated Public Safety Answering Point and flagged off ERUs in a befitting manner where Senior Officials of the Government were present among many Local Citizen. Emergency Numbers 100, 102, 108, 1091 have been successfully migrated with 112 (PSAP).

13 Women Call Takers (CRM) have been engaged in PSAP and 01(ERU) with 24 x 7 women responders is placed in Agartala City. Universal Women Helpline - 181 is under the

process of integration with ERSS-112, Tripura.

### Jharkhand and West Bengal have enabled ERSS in the States

Jharkhand and West Bengal are another two states which have enabled 112 Emergency Response Support System. Even amidst the country-wide lockdown due to the COVID-19 outbreak, emergency services continued to function in 30 States/UTs. The ERC personnel were available in the State's Emergency Response Centre (ERC), the designated Public Safety Answering Point (PSAP) 24/7 to attend calls.



# THE YELLOW LINE GOES ORANGE; MINISTRY OF HOME AFFAIRS AND UN WOMEN PARTNER FOR PROMOTING WOMEN'S SAFETY

**U**N Women India in partnership with the Ministry of Home Affairs, Government of India, and in collaboration with outreach partner Radio Nasha flagged off the “UNiTE to End Violence Against Women” Metro at the Sultanpur Metro station in New Delhi. The flag-off took place as part of the global 16 Days of Activism on promoting inclusive and safe spaces for women. Under this campaign a Delhi metro train on yellow line was wrapped with messaging to raise awareness on ending gender-based violence and on the use of 112 Emergency Response Support System helpline which was launched by the Ministry of Home Affairs earlier in 2019.

What is “16 Days of Activism” Campaign? The 16 Days of Activism against Gender-Based Violence is an international campaign which takes place each year. It commences on 25 November, the International Day for the Elimination of Violence against Women, to 10 December, Human Rights Day. It was originated by activists at the first Women’s Global Institute in 1991 and is coordinated each year by the Centre for Women’s Global Leadership. It is used as an organizing strategy by individuals and organizations around the world to call for the prevention and elimination of violence against women and girls. In support of this civil society initiative, under the leadership of the UN Secretary-General, António Guterres, the United Nations Secretary-General’s UNiTE to End Violence against Women Campaign (UNiTE) called for global action to increase awareness, galvanise advocacy efforts and share of knowledge and innovations.

In recent years, the UNiTE campaign



has utilized the colour orange to represent a brighter future, free from violence against women and girls, as a unifying theme running through its global activities. For 2019, its year’s theme was ‘Orange the World: Generation Equality Stands against Rape!’ and as in previous years, the colour orange was used to draw global attention to the issue, while the hashtag is encouraged to amplify the message of survivors and activists and to put them at the centre of the conversation and response.

Smt. Punya Salila Srivastava, Joint Secretary (Women’s Safety

Division), Ministry of Home Affairs, said, “We are really happy to be a part of the Orange the World campaign. The Women’s Safety Division in the Ministry of Home Affairs was set up last year, highlighting the commitment of the Indian Government towards advancing the safety of women and girls in all spaces. With the launch of the 112 – One India, One Emergency Number – and messages on women’s safety on the metro, it will help us in raising awareness among the public and making a difference. We wish the 16 Days of Activism campaign all the very best”.



# STATE-OF-THE-ART DNA ANALYSIS CENTRE INAUGURATED AT CENTRAL FORENSIC SCIENCE LABORATORY, CHANDIGARH

The state-of-the-art DNA analysis centre at Central Forensic Science Laboratory (CFSL), Chandigarh was inaugurated by the Hon'ble Minister of State for Home, Shri Nityanand Rai on 23 December 2019.

This new advanced forensic DNA analysis laboratory has been established under the Nirbhaya Fund Scheme, for which Rs 99.76 crore has been approved. The State-of-the-art DNA Laboratory has four independent units fully equipped with modern DNA Profiling tools and equipment:

- (i) Sexual Assault and Homicide Unit
- (ii) Paternity Unit
- (iii) Human Identification Unit
- (iv) Mitochondrial DNA Unit

Speaking on this occasion, Hon'ble Minister of State emphasized all States and Union Territories to utilize this facility as well as set up similar facilities in their respective States for quick disposal of forensic cases referred to them. Member of Parliament from Chandigarh Smt. Kirron Kher, Smt. Punya Salila Srivastava, Joint Secretary (Women Safety), Ministry of Home Affairs and Dr S. K. Jain, Director, Central Forensic Science Laboratory, Directorate of Forensic Science Services, Ministry of Home Affairs were also present on this occasion. About 200 invitees including Directors of Central and State FSL from the entire country, Senior Police/Judicial Officers, Professors, Doctors from various Universities/Hospitals, Senior Officers from the



scientific organizations participated in this event.

DNA Analysis has become critical in ensuring timeliness and efficiency in completion of criminal investigation as well as better convictions. Forensic DNA Profiling is a very sensitive and reproducible technique that has become one of the most valuable tools in the modern criminal investigation such as human identification in mass disasters, paternity and maternity disputes, identification of victim and suspect in rape and murder cases, child swapping in hospitals, identification of deceased, organ

transplantation and immigration. This state-of-the-art forensic DNA analysis facility can investigate 2000 cases per year.





# ONE STEP AHEAD TOWARDS THE SAFETY OF WOMEN: TWO NEW INITIATIVES APPROVED UNDER NIRBHAYA PROJECTS – Women' Help Desk & Anti-Human Trafficking Unit

**Women's Help Desk** - Ministry of Home Affairs, GoI has released amount of Rs 100 crore in March 2020 from Nirbhaya Fund for setting up /

Desk is to:

- Make police stations more women-friendly and accessible.
- Women's help desk will be the first and single point of contact for any woman to walk into the police station.
- Officers of the Women's Help Desk will be trained for any type of management related to women registered in the police station.
- The desk will have a panel of experts such as lawyers, psychologists, non-governmental organizations, who can provide shelter, rehabilitation and training etc. to get external support.
- The desk will register, transfer the cases to the concerned authorities and follow-up the case with giving necessary assurance and support to those women.

**Anti-Human Trafficking Units (AHTUs):** Ministry of Home Affairs (WS Division) released amount of Rs 94.36 crore to all the states and union territories (including the North Eastern States) for Anti Human Trafficking Units (AHTUs) under the Nirbhaya Fund with the mission to establish and strengthen AHTUs in all districts of the States and Union Territories for safety and security of women and girl victims of trafficking. 100% cost of setting up of these

strengthening Women's Help Desk in Police Stations. The scheme will be implemented by the states and union territories. Such help desk will be established for States / UTs at the cost

AHTUs will be borne by the Central Government under the Nirbhaya Fund. Psycho-social counselling and

of Rs 1,00,000 / - (Rupees One Lakh) per police station, with a total project cost of Rs.100 crores in 10,000 police stations in the country.

The purpose of the Women's Help

legal counselling and aid will be made available through these AHTUs to the beneficiaries.





# PROMOTING “EASE OF LIVING”; THESE NEW CITIZEN SERVICES ARE VERY HELPFUL IN THE TIME OF NEED

**N**ational Crime Record Bureau (NCRB) launched Police related new citizen-centric services on CCTNS platform in the view to promote “Ease of living” for citizens. The new citizen services are Missing Person Search, Generate Vehicle NOC and Proclaimed offenders search. Missing person search and Generate Vehicle NOC services were launched on 29th January 2020, while the Proclaimed offenders search was launched on 21st August 2020. These new services which can be accessed Online from [www.digitalpolicecitizenservices.gov.in](http://www.digitalpolicecitizenservices.gov.in) by providing the phone number on the portal.

These services include:

## 1. Missing Person Search:

This service enables citizens to

search Online for their missing kins by matching the missing person with an unidentified found person from the National Database of CCTNS. Citizens can provide the identifying parameters like gender, age, identification mark of the missing person and system will provide the matching results from the Police database.

The list is divided into three parts:

1. Missing Person Report
2. Un-Identified Dead Bodies Report
3. Un-Identified Persons Report

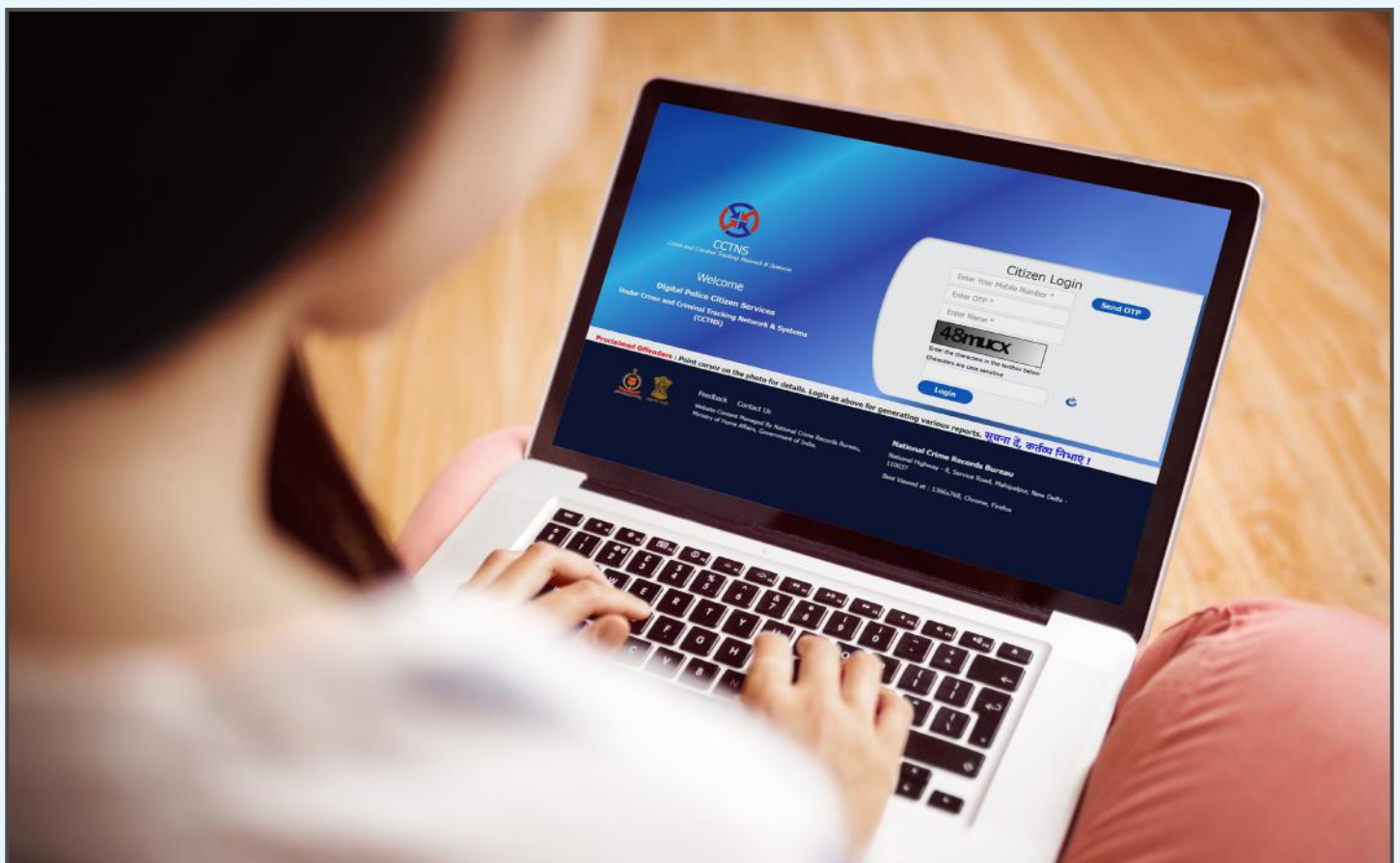
## 2. Generate Vehicle NOC:

It allows citizens to ascertain the status of a vehicle before its second-hand purchase, as to whether it is

suspicious or clean as per Police records in the database. The citizens can complete the search by providing the vehicle details like Registration Number, Chassis Number and Engine Number and download the relevant NOC, required by the RTO before the transfer of ownership.

## 3. Proclaimed Offenders:

It enables citizens to use Proclaimed offenders search service to view and Print the Data of proclaimed offenders declared by the court. The search can be performed by entering some specific details like Name, State, District, Date Range, FIR number to view the data. All the three citizen services search can be performed as per the Police record available in CCTNS database.





# CCTNS HACKATHON AND CYBER CHALLENGE

National Crime Records Bureau (NCRB) and Cyber Peace Foundation organized 'CCTNS Hackathon and Cyber Challenge' on 29 January 2020 in collaboration with Cyber Peace Foundation with the aim to enhance skills and knowledge of law enforcement personnel at ground level. This Hackathon has been organized to offer a unique experience to the participants, to advance their skills and knowledge and to promote



coordination with industry and academia. Director, Intelligence Bureau, CCTNS Nodal Officers of States / UTs, Senior Officers of

MHA, BPR & D, CPOs / CAPFs, students and teachers of educational institutions participated in the event.

## CRI-MAC: NCRB LAUNCHES A PLATFORM FOR SHARING INFORMATION ON SERIOUS CRIMES ON 35<sup>TH</sup> INCEPTION DAY



Cri-MAC aims to share information between various police forces on heinous crimes was launched on March 12, 2020, by Union Minister of State for Home, Shri Nityanand Rai at an event held to mark the National 35th inception day of the National Crime Records Bureau (NCRB).

National Crime Records Bureau (NCRB) celebrated its 35th Inception Day, on March 12, 2020. Union Minister of State for Home Shri Nityanand Rai graced the occasion as

the Chief Guest and Shri V.S.K. Kumudhi, DG, BPR&D, was the Guest of Honour on this occasion. DGs

and senior officers from various central and state police organizations as well as former DGs of NCRB attended the function.

Cri-MAC facility has been introduced for police stations and higher offices in all States/ UTs to share information on heinous crime and other issues related to coordination in cases of inter-state crime. It can be used for dissemination of alerts/information on crime and inter-state criminals to the States / UTs through email and SMS.







Visit [www.digitalpolicecitizenservices.gov.in](http://www.digitalpolicecitizenservices.gov.in) to access

## New Helpful Citizen Services

# Advance your lost person search with

**3** SIMPLE STEPS

**LOGIN | ENTER | INSPECT**



- Visit <http://www.digitalpolicecitizenservices.gov.in>
- Enter your Mobile number and click on GET OTP
- Enter the OTP received on your mobile number
- Enter your name and the provided Captcha to proceed

**1**  
**LOGIN**  
With your  
Name  
& Mobile No.



**2**  
**ENTER**  
Choose Missing  
Person Search

- Select 'Missing Person Search' from Citizen service options.
- Enter the following details-
  - i) State, Incident Date Range, Gender and Age Range - \*Mandatory.
  - ii) Matching details and Search Parameters- If known
  - iii) Click 'Submit' to proceed



**3**  
**INSPECT**  
Acquired  
information



- Post entering the required details, review the information displayed just below the search area

*\*As per the Police record available in the CCTNS database*

S.No.	State	Name/Gnd
1	MAHARASHTRA	1
2	KARNATAKA	2



## NAINITAL: Medicine assistance provided to a caller during COVID-19 Lockdown

A caller Manisha from Kaladhungi district Nainital informed Dial 112 Control Room Dehradun that she is a heart patient and is under treatment in Dehradun. Her medicines have finished which are available only in Dehradun and she is not in a position to go to Dehradun due to lockdown.

On getting the information the call taker conveyed her the necessary guidelines to get the

e-Pass but, she informed about that her financial condition is not good and she would not be able to bear the expenses of a private taxi. The call taker immediately dispatched the information to DCC Nainital and informed Sub Inspector in charge SERC Mr Bhuwan Chandra Bhentwal, who asked her to send the medical prescription through WhatsApp. He discussed the matter with in-charge COVID-19 Control Room

Dehradun and found that a person named Suraj is proceeding for Nainital on e-Pass on the same day. The Sub Inspector Bhuwan Chandra purchased the medicines on his own expense and handed it over to Suraj. Mr Suraj on reaching Kaladhoongi on his way to Nainital delivered the medicines to Manisha. The caller Manisha expressed her gratitude to Mr Bhuwan Chandra Bhentwal for her help in such a crucial time.

## SHIMLA: Tourists stranded due to heavy snowfall in Shimla, rescued by Police on dial 112

A call was received on 4th February 2020 at ERSS Helpline 112 informing that six tourists from Andhra Pradesh got stranded in Shimla due to heavy snowfall. A caller who was one of the tourists dialled 112 ERSS Helpline, seeking help and informing that he

with five other tourists from Andhra Pradesh came to Shimla and they are now stranded somewhere in Shimla due to snowfall. The call taker asked about their current location, but they were unable to give their location due to snowfall. The official of ERSS Control room traced their location with the help

of the LBS (Location-based System). Their complaint was registered and the same was immediately forwarded to Police Station on the MDT (Mobile Data Terminal). The exact location was traced, and Police immediately reached to them and rescued all the six tourists safely.

## UTTRAKHAND: "Thank you Dial 112 and Pithoragarh Police for the quick rescue"

On 1st April 2020 Mr Puneet was travelling along with his wife, a heart patient to Delhi for her treatment. On his way to Delhi,

he observed that the Pithoragarh Road was blocked due to landslide, leaving them stranded. Mr Puneet decided to call 112 seeking help for rescue.

Taking quick action on the information provided by him, the CRM person forwarded the information to DCC Pithoragarh along with SDRF team.



Pithoragarh Police quickly came into action and rescued the victim and his

wife using their official vehicle. Mr Puneet thanked dial 112 and

Pithoragarh Police for their quick rescue.



**“Thank you, dial 112 Service and Police Department, for their selfless help which saved two lives”**

**M**r Gopal Singh, a resident of Bahadurpur Road, Dehradun experienced an emergency on 5th April 2020, when his pregnant wife needed immediate medical attention. Mr Gopal tried to call 108 Ambulance Emergency Number several times which turned out to be busy. Then, Mr Gopal who was, Dehradun decided to dial ‘112’ emergency helpline number to seek help for Ambulance from Uttarakhand Police and narrated the

whole situation. After understanding the situation of the caller, the call attendant from the CRM team came quickly into action and dispatched the case to DCC Dehradun and tried to reach the 108 Service parallelly which was again found busy. The PSAP dispatcher communicated with 108 Service through wireless and provided all the information of the victim. Unfortunately, 108 Service informed that they could not provide the service at the point of time. The Selakui Police

Station which was the Police Station of victim’s area quickly activated the team and provided private ambulance service. This turned out to be a very helpful act for the victim and his wife, who reached the hospital on time and successfully delivered the baby. Both the mother and child were reported to be healthy and good in condition. Mr Gopal Singh was happy and thanked “112” Service and Police Department for immediate and selfless effort and help which saved two lives.



## TELANGANA

### A foiled attempt at Child Marriage

A call was received on 5<sup>th</sup> May 2019 from Ms Venkatamma at 112 Service who informed that a 14-year-old girl is being forced into child marriage.

The call taker understood the seriousness of the situation and

immediately forwarded the case to Dispatcher with all the necessary details. The dispatcher communicated the severity of the case to Kosgi Police Station and simultaneously assigned the Patrol vehicle to rescue the victim.

Kasogi Police Station and Patrol Vehicle responded and immediately rushed to the scene. The Police reached to the spot and gave counselling to parents and stopped the marriage.

In follow up to ensure the safety of the victim, she was reported to be safe.

## WEST BENGAL

### Domestic Violence on a Mother by her Son in South Dumdum

Shri Tanusree Sarkar, a resident of Rabindra Nagar, South Dumdum dialled 112 services on 17th July 2020 and informed that she is being subject to domestic violence by her son Sourav Sarker. When she called, she was very scared, and her life was at risk.

The call taker asked her to find

a safe place and simultaneously forwarded the case to the dispatcher with all the necessary information. The dispatcher acted quickly and communicated to the Barrackpore Police Control Room and I.C Dumdum Police Station.

The Dumdum Police acted swiftly and within no time the RFS-II of

Dumdum Police Station reached the spot and tackled the case.

The Police acted on the victim's son and warned him and reported the victim to be safe.

Shri Tanusree Sarkar expressed her gratitude and thanked the 112 Emergency Helpline Service for acting so quickly and saving her life.





Visit [www.digitalpolicecitizenservices.gov.in](http://www.digitalpolicecitizenservices.gov.in) to access

**New Helpful Citizen Services**

Make pre-owned vehicle purchase, risk-free

## Generate Vehicle NOC

IN **3** SIMPLE STEPS

**LOGIN | ENTER | INSPECT**



**1**

### LOGIN

With your Name  
and Mobile Number

- Visit <http://www.digitalpolicecitizenservices.gov.in>
- Enter your Mobile number and click on GET OTP
- Enter the OTP received on your mobile number
- Enter your name and the provided Captcha to proceed



**2**

### ENTER

Choose from the three  
citizen services offered

Select 'Generate Vehicle NOC' from the 3 Citizen  
Service Options and enter the following details:-

- Name • Vehicle Type • Registration Number
- Chassis Number • Engine Number



**3**

### INSPECT

The downloaded  
document

- Upon entering the above information, access the  
document with the vehicle details, from the  
'download' section of your computer



*\*As per the Police record available in the CCTNS database*



# An initiative of Delhi Police to provide assistance to Women, Children & Elderly from professional social worker/counselors at the district & sub-divisional level Police Station

**P**roject “Social Service Units” resourced through Nirbhaya Fund, executed by Delhi Police with the Technical Support of Delhi School of Social Work, Jamia Milia Islamia and the Tata Institute of Social Sciences, Mumbai. The Social Service Units have been set up in 20 Police Stations covering 10 Districts of Delhi w.e.f. 19.01.2018.

The primary goal is to provide a sensitive first response and quality psycho-social-legal services to women, children and elderly through trained professional social workers. Initially, 04 Capacity Support Officers (CSOs) and 60 Social Workers were recruited under the project. However, by the passing of time 03 CSOs and 11 Social Workers have been resigned from their posts for the reason best known to them. The SSU team currently comprises of one Capacity Support Officer and 49 Social Workers. As on 31st March 2020 since inception, SSUs have reached out to a total of 15,745 survivors of whom 13,711 were supported through one-time intervention including crisis intervention and 2034 through long-term intervention at the SSUs.

## Outcomes and Outputs of SSU Project

During the last quarter of the FY (including Nov-Dec 2019), the SSUs have provided psycho-social-legal support to 721 survivors of violence. In 422 instances, SSUs worked in collaboration with the Police to address violence. SSUs in the interest of violated women in 443 instances

and negotiated non-violence with stakeholders in 422 instances. 26 survivors were linked with the shelter to ensure safety from severe violent situations. SSUs also engaged with other stakeholders towards multi-agency coordinated response in the interest of survivors- 283 survivors were linked with DLSA, 7 with Protection Officer and 47 with various vocational /educational institutes to enable them to become self-reliant. 26 survivors were provided medical aid through the Health System.

## Community-level interventions

Social Workers of SSUs have carried out 127 home visits, 32 community education programs on laws related to women, children and elderly. SSUs have made 56 visits to government and non-government organizations, 21 networking visits and 46 collateral visits to various agencies with the purpose of effective utilization of existing referral and linkages in the best interest of survivors.

Facilitated access to government schemes or scholarships for survivors with the support from SSUs, 6 survivors were facilitated to avail the advantages of Ladli Yojana, 3 obtained Disability Certificate, 4 got UID card, 12 elder people were facilitated to availed Old Age Pension, 9 widows were facilitated to received widow pension, 35 got e-ration card, 7 women were facilitated to availed the advantages of from Sukanya Samridhi Yojna and 5 beneficiaries registered for admission in private school through EWS in collaboration with DLSA.

Overall, since the inception of the project to 31st March 2020 Total 16450 Victims/Survivors have been benefitted by SSU.

## Success Story

Intervention during lockdown

The following case study is an example of multi-agency coordinated response and strategies used by the SSU in extending support to a survivor in crisis during the COVID-19 lockdown. The social worker was available over the telephone and coordinated to reach out to a survivor in a situation of severe violence.

**Case Summary:** During the lockdown period on 5/4/2020, while working from home, the social worker was informed by a survivor who was previously registered with the SSU that she was beaten up brutally by her husband. He hit her on both the legs badly with a wooden stick (danda) and injured one leg – she was afraid that her leg was fractured. Her other leg was visibly bruised.

Survivor immediately called on 102 and asked for help, support and immediate medication – the Police reached the site and provided first aid.

**Interventions:** The social worker responded to the crisis by coordinating with 181 and ensured that the survivor was taken to the public hospital. The injury was severe, and the survivor received 7 to 8 stitches on one leg and temporary plaster on the other leg owing to multiple fractures. Owing to the COVID crisis, admission to the



hospital was not possible as conveyed by hospital staff.

The SSU team with support from the CSO and TSAs strategized the need for taking up the matter with the SHO and IO to take immediate legal action as the respondent continued to threaten the survivor.

The survivor's statement had not been recorded yet, hence this also needed to be facilitated.

A home visit was planned as this was a crisis and the survivor's life was at risk.

Besides, the survivor's house owner was pressurizing her with demands

for rent during the lockdown against government directions. The social worker sought the support of the Police and visited the survivor's house with ATO (woman officer, Dabri). The social worker not only provided emotional support to the survivor and planned her safety but also engaged with the house owner in taking steps to intervene as against being a bystander.

The MLC from the hospital was delayed on grounds of the COVID crisis – the social worker had to actively intervene and follow up to demand that the violence and

its health impact be documented. Similar follow up was also done with the Police and after a week, the FIR was lodged u/s 323,342 & 506 of IPC.

Social worker tapped on existing networks to provide other forms of support to the survivor through ICDS/WCD department, social worker facilitated the provision of essential grocery items at survivor's house through Anganwadi worker.

The SSU is in close contact with the survivor as well as stakeholders to ensure her safety and support her in the recovery process.





Visit [www.digitalpolicecitizenservices.gov.in](http://www.digitalpolicecitizenservices.gov.in) to access

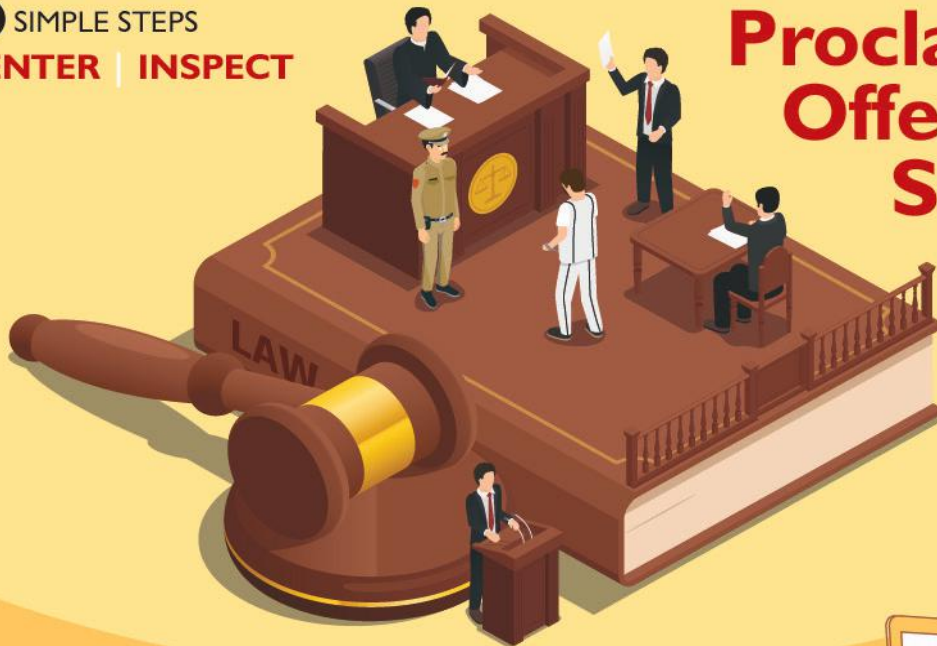
New Helpful Citizen Services

Be ensured before trusting someone

IN 3 SIMPLE STEPS

LOGIN | ENTER | INSPECT

## Proclaimed Offenders Search



### 1 LOGIN

With your Name  
& Mobile No.



- Visit <http://www.digitalpolicecitizenservices.gov.in>
- Enter your Mobile number and click on GET OTP
- Enter the OTP received on your mobile number
- Enter your name and the provided Captcha to proceed



### 2 ENTER

Select Proclaimed  
Offenders Search

- Choose 'Proclaimed Offenders Search' from the three citizen service options and provide the details-
- 'State' and 'Date of proclamation' - \*Mandatory
- Name, District, Police Station, and FIR Number if available
- Click "Search" to proceed



### 3 INSPECT

The details provided  
under search area

- Upon entering the above information, essential details will appear for you to examine



\*As per the Police record available in the CCTNS database



# ESTABLISHMENT OF NATIONAL FORENSIC SCIENCES UNIVERSITY TO MEET THE INCREASING NEED FOR HIGH-QUALITY MANPOWER IN THE FIELD OF FORENSIC SCIENCES

Recognising the increasing need for high-quality manpower in the field of Forensic Sciences necessary for improving the criminal investigations, it was announced in the Budget speech 2020 that Government would set up a National Forensic Sciences University (NFSU). Accordingly, the Government has taken approval of the Parliament for establishing Gujarat Forensic Sciences University, Gandhinagar, Gujarat (a State University with a fully functional campus of 124000 sq meters), and Lok Nayak Jayaprakash Narayan National Institute of Criminology and Forensic Sciences, New Delhi (set up by MHA) as the National Forensic Sciences University. NFSU would be a teaching, research and affiliating University, and may affiliate colleges and other institutions in States/ Union Territories, as required. This mandate is necessary to ensure that every State has an educational set up for Forensic Sciences. Apart from imparting education, NFSU would also set up Centres of Excellence in the area of forensic sciences and provide modern facilities in these areas. The Lok Nayak Jayaprakash Narayan National Institute of Criminology and Forensic Sciences (LNJN NICFS) shall be a School of Criminology, the School of Forensic Sciences and the Centre for Advanced Training of Criminal Justice Functionaries in the NFSU. NFSU would be open to students from all States/UTs. NFSU will

specifically help to build a pool of trained forensic professionals with specialized knowledge and latest skill sets (technical and soft) in various wings of the criminal

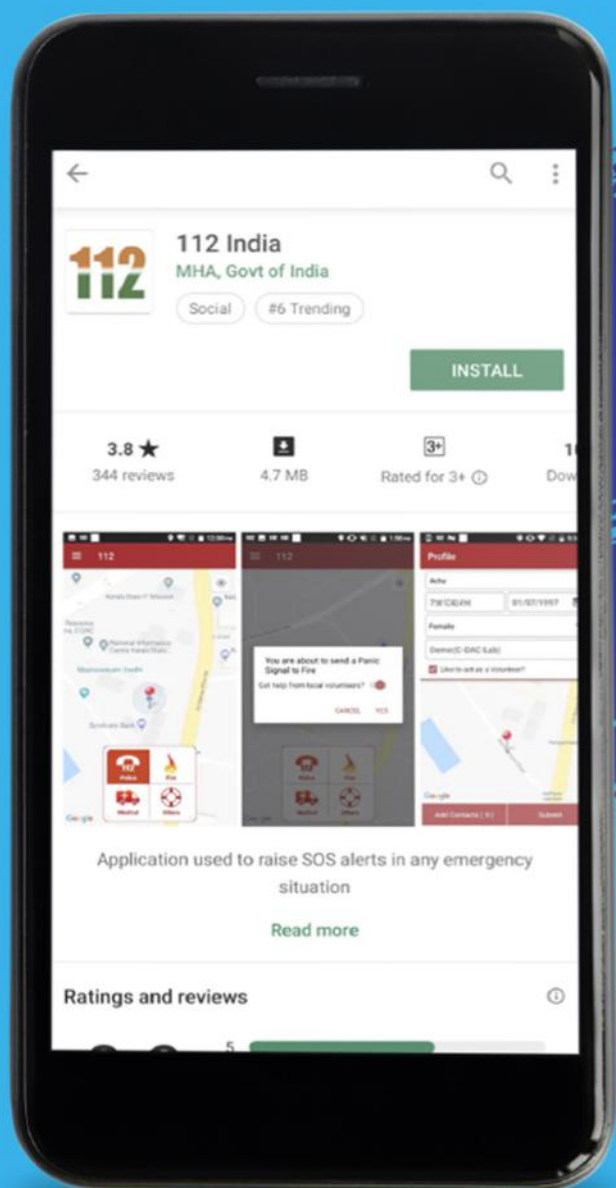
justice system. This will help in streamlining the investigations for higher convictions, which would be a stringent deterrence in the prevention of crime.







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