

F. No. 15011/171/2019-SC/ST-W-(vol.ii)

**Government of India
Ministry of Home Affairs
(Women Safety Division)**

New Delhi, Dated: 20th January 2021

**To,
ACS/ Principal Secretary/Secretary
Home Department
(all States/UTs)**

**Sub: Operationalization of Women Help desks and Anti Human Trafficking
Units Management System – reg.**

Sir/Madam

I am directed to refer to the DO No. 15011/171/2019-SC/ST-W dated 07th Nov 2020 from Additional Secretary, Women Safety Division, MHA regarding the implementation of Nirbhaya Fund Project on Setting up/ Strengthening of Anti human Trafficking Unit (AHTU) in Districts and Setting up/ Strengthening the Women Help Desk (WHD) in Police Stations (copy enclosed). It is stated that in order to facilitate States/UTs in implementation and tracking progress in these two projects on quarterly basis, the Ministry has launched a WHD-AHTU MIS on the 15th January 2021. This MIS would facilitate States/UTs to quarterly update information not only on the utilization of Central funds sanctioned, but also the physical progress in terms of steps taken and success stories achieved. The MIS is available to all State/UT Nodal officers handling the project at the URL <https://safecity.mha.gov.in/ahtu>. User-ID and log in password details for States/UTs to access the MIS are at Annexure. The State Nodal Officers may be required to reset the password after first-time login. User Manual is also enclosed.

2. I am directed to further state that since the project for Setting up/ Strengthening of Anti human Trafficking Unit (AHTU) in Districts and the project for Setting up/ Strengthening the Women Help Desk (WHD) in Police Stations are critical for enabling a strong grass-root mechanism for enhancing women safety, it is requested to issue directions to official concerned to commence using the MIS at the earliest.

Yours faithfully,


20/1/2021
(Anil Subramaniam)
Director (WS)
Phone: 011-23094483

Copy To:

- (i) Director General Police (All States)**
- (ii) Commissioner of Police, Delhi Police**

ANNEXURE

The Link for the dashboard URL: <https://safecity.mha.gov.in/ahtu>

S. No	State /UT	Login_id	Password
1	Andaman & Nicobar	andman_admin	test@123
2	Andhra Pradesh	ap_admin	test@123
3	Arunachal Pradesh	arunachalpradesh_admin	test@123
4	Assam	assam_admin	test@123
5	Bihar	bihar_admin	test@123
6	Chandigarh	chandigarh_admin	test@123
7	Chhattisgarh	chhatis_admin	test@123
8	Daman and Diu	damandiu_admin	test@123
9	Goa	goa_admin	test@123
10	Gujarat	gujarat_admin	test@123
11	Haryana	haryana_admin	test@123
12	Himachal Pradesh	himachalpradesh_admin	test@123
13	Jammu & Kashmir	jandk_admin	test@123
14	Jharkhand	jhar_admin	test@123
15	Karnataka	karnataka_admin	test@123
16	Kerala	kerala_admin	test@123
17	Ladakh	ladakh_admin	test@123
18	Lakshadweep	lakshd_admin	test@123
19	Madhya Pradesh	madhyapradesh_admin	test@123
20	Maharashtra	maharastra_admin	test@123
21	Manipur	manipur_admin	test@123
22	Meghalaya	megha_admin	test@123
23	Mizoram	mizoram_admin	test@123
24	Nagaland	nagaland_admin	test@123
25	NCT of Delhi	delhi_admin	test@123
26	Odisha	odisha_admin	test@123
27	Puducherry	puducherryadminn	test@123
28	Punjab	punjab_admin	test@123
29	Rajasthan	rajasthan_admin	test@123
30	Sikkim	sikkim_admin	test@123
31	Tamil Nadu	tandn_admin	test@123
32	Telangana	telen_admin	test@123
33	Tripura	tripura_admin	test@123
34	Uttar Pradesh	up_admin	test@123
35	Uttarakhand	uk_admin	test@123
36	West Bengal	wb_admin	test@123

User Manual

for

Anti-Human Trafficking Unit

&

Women Help Desk

Portal

The Anti-Human Trafficking Unit (AHTU) and Women Help Desk (WHD) Portal captures the implementation level progress at the State/UT. This portal is to facilitate online monitoring of the implementation of the two projects.

i. Login

The portal can be accessed through the link <https://safecity.mha.gov.in/ahtu>. The below Login screen comes wherein the user has to specify the user name and password.

The screenshot shows the login interface. At the top left is the State Emblem of India. The header text reads "Ministry of Home Affairs, Govt. of India" and "Anti Human Trafficking Unit & Women Help Desk". The central form contains two input fields: "User id" with the placeholder text "Enter user id" and "Password" with the placeholder text "Enter password". Below these fields is a dark "Login" button.

If the user id, password and entered is correct, then home screen is the Funds Released for AHTUs shown as displayed below.

The screenshot displays the home screen for the "NCT of Delhi" portal. The header includes the logo, "NCT of Delhi", and "Women Help Desk & Anti Human Trafficking Unit". The main heading is "Funds Released for AHTUs". On the left is a sidebar menu with options like "HOME", "MENU OF CONTENT", "AHTU", "WHD", "Reports", and "Change Password". The main content area features a form with the following fields:

- Financial year: 2020-2021
- Select Quarter: Please Select
- Total Funds Released by MHA (in INR): 1600000.00
- Fund Utilization in the Reporting Quarter (in INR): 0
- Balance funds available with State/UT (in INR): 16,00,000.00

A "Logout & Refresh" button is located at the bottom of the form.

I. Anti-Human Trafficking Unit

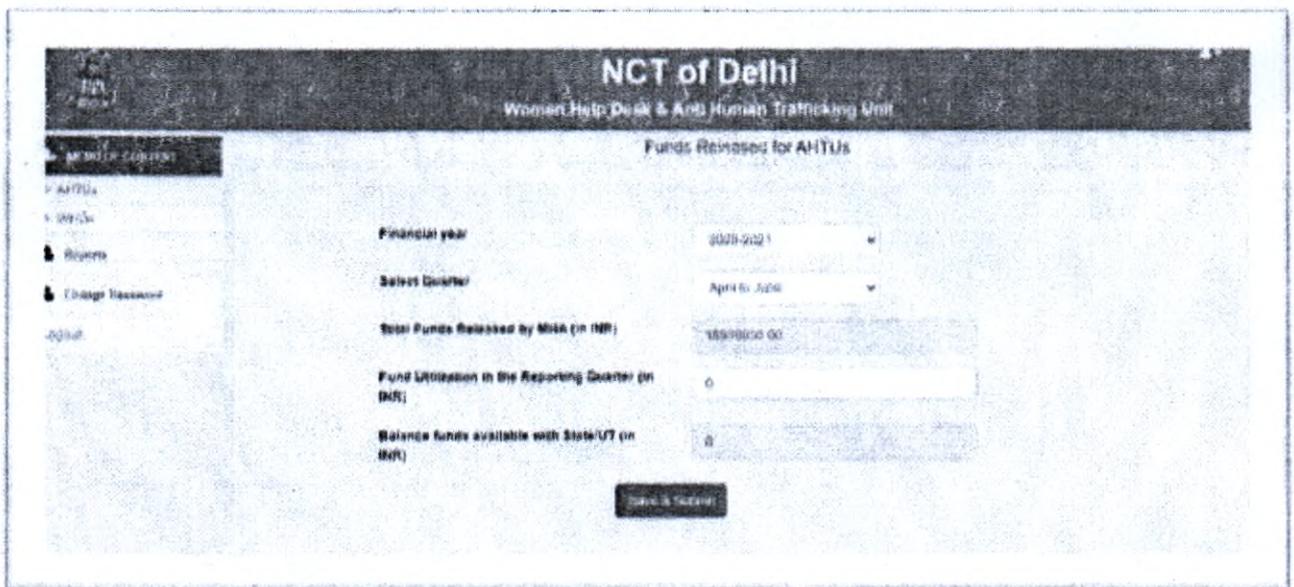
The dashboard has the following menus -

- i. Fund Utilization
- ii. View Fund Information
- iii. Setting Up AHTUs
- iv. View Setting Up AHTUs
- v. View Success Stories of AHTU

i. Fund Utilization

The user can select the required financial year and the quarter. The total funds released and the balance funds available gets auto populated. The user can now update the Fund Utilization in the reporting quarter.

The user can Enter the amount for the Fund Utilization in the reporting quarter in the text field and click on Save and submit.



The screenshot displays a web interface for the NCT of Delhi Women Help Desk & Anti Human Trafficking Unit. The main heading is "Funds Released for AHTUs". On the left, there is a navigation menu with options: AHTUs, Reports, Change Password, and Logout. The main content area contains a form with the following fields:

Field	Value
Financial year	2021-2022
Select Quarter	April - June
Total Funds Released by MHA (in INR)	1500000.00
Fund Utilization in the Reporting Quarter (in INR)	0
Balance funds available with State/UT (in INR)	0

At the bottom of the form, there is a "Save & Submit" button.

ii. View Fund Information

To view reports of Funds released for AHTUs- The reports can be searched by entering any particular date and clicking on submit. The report can then be printed or exported as excel or pdf by clicking on print, export to excel or export to pdf respectively.

NCT of Delhi
Women Help Desk & Anti Human Trafficking Unit

Menu of Content: Funds Released for AHTU Report

Date: [Dropdown] [Submit]

Apply: [Filter] [Clear] [Reset]

Apply Date: 18/01/2021 11:40:25

Show: 10 entries

Sr No.	Matter No.	Financial Year	Quarter	Funds Released	Fund Utilized	Balance Funds	Date
1	WCT of Delhi	2020-2021	April to June	1600000.00	850000.00	750000.00	18-01-2021
2	NCT of Delhi	2020-2021	July to September	1600000.00	0.00	1600000.00	18-01-2021

Showing 1 to 2 of 2 entries

1 2 3 4 5 6 7 8 9 10

iii. Setting Up AHTUs

The user can select the required financial year and the quarter and the district in which Anti-Human Trafficking Unit has been set up or strengthened. Then click on Save and submit.

NCT of Delhi
Women Help Desk & Anti Human Trafficking Unit

Menu of Content: Setting up AHTU

Financial year: 2020-2021

Select Quarter: April to June

District in which Anti Human Trafficking Units set up/ strengthened:

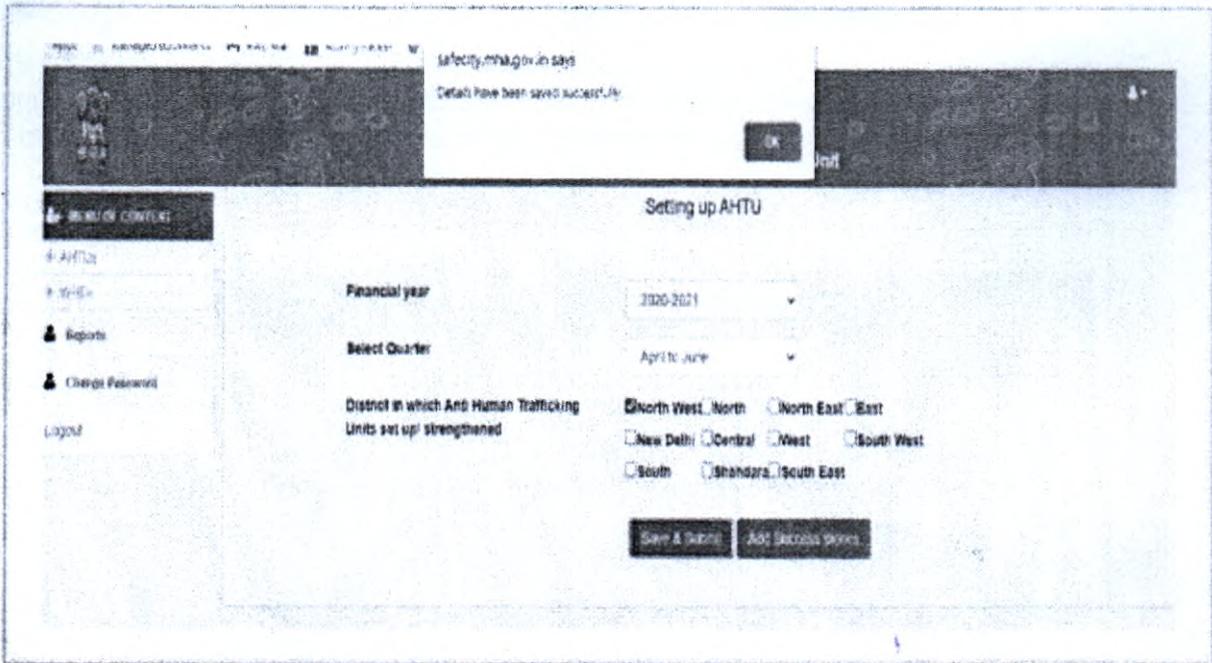
North West North North East East

New Delhi Central West South West

South Ghazipur South East

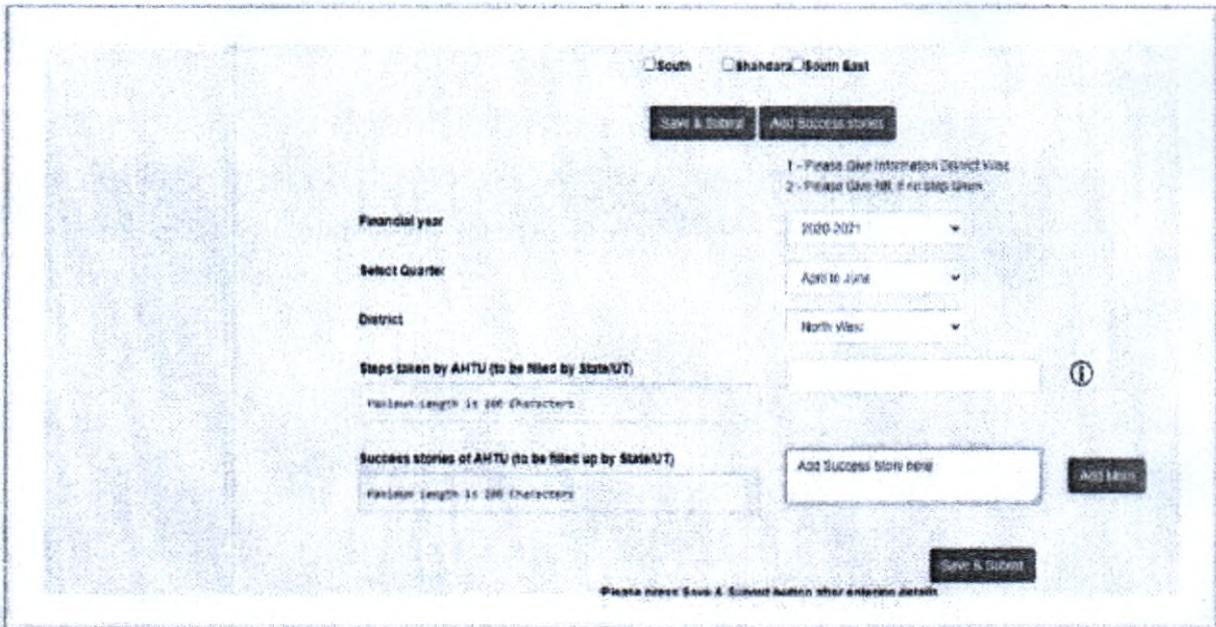
[Save & Submit] [Add Another Entry]

The following pop-up message is displayed upon clicking save and submit.



Success Stories can also be added by clicking on Add success stories. The following screen comes up

Select the financial year, quarter and district. Add the steps taken by AHTU for the State/UT and add success stories for the AHTU if any. Then click on save and submit.



iv. View Setting Up AHTUs

To view reports of setting up of AHTUs - The reports can be searched by selecting any particular district from the **District** drop down menu and clicking on submit. The report can then be printed or exported as excel or pdf by clicking on print, export to excel or export to pdf respectively.

The screenshot shows the 'Setting up AHTUs Report' page. It features a sidebar with navigation options: HOME OR CONTACT, AHTUs, WHDC, Reports, and Change Password. The main content area includes a 'Select District' dropdown menu, a 'Submit' button, and a table of reports. The table has columns for S.No., Financial year, Quarter, District Name, and Date. A single report is visible for the financial year 2020-2021, quarter April to June, district name 'North West', and date 15-01-2021. Below the table, there are options to 'Print', 'Export to Excel', and 'Export to PDF'.

S.No.	Financial year	Quarter	District Name	Date
1	2020-2021	April to June	North West	15-01-2021

v. View Success Stories of AHTU

To view success stories report - The reports can be searched by selecting any particular district from the District drop down menu and clicking on submit. The report can then be printed or exported as excel or pdf by clicking on print, export to excel or export to pdf respectively.

The screenshot shows the 'Success stories of AHTU Report' page. It features a sidebar with navigation options: HOME OR CONTACT, AHTUs, WHDC, Reports, and Change Password. The main content area includes a 'Select District' dropdown menu, a 'Submit' button, and a table of reports. The table has columns for S.No., Financial year, Quarter, District Name, Name given to AHTU, Success stories of AHTU, and Date. A single report is visible for the financial year 2020-2021, quarter April to June, district name 'North West', name given to AHTU 'NCT', success stories of AHTU 'Success stories of AHTU', and date 15-01-2021. Below the table, there are options to 'Print', 'Export to Excel', and 'Export to PDF'.

S.No.	Financial year	Quarter	District Name	Name given to AHTU	Success stories of AHTU	Date
1	2020-2021	April to June	North West	NCT	Success stories of AHTU	15-01-2021

II. Women Help Desk (WHDs)

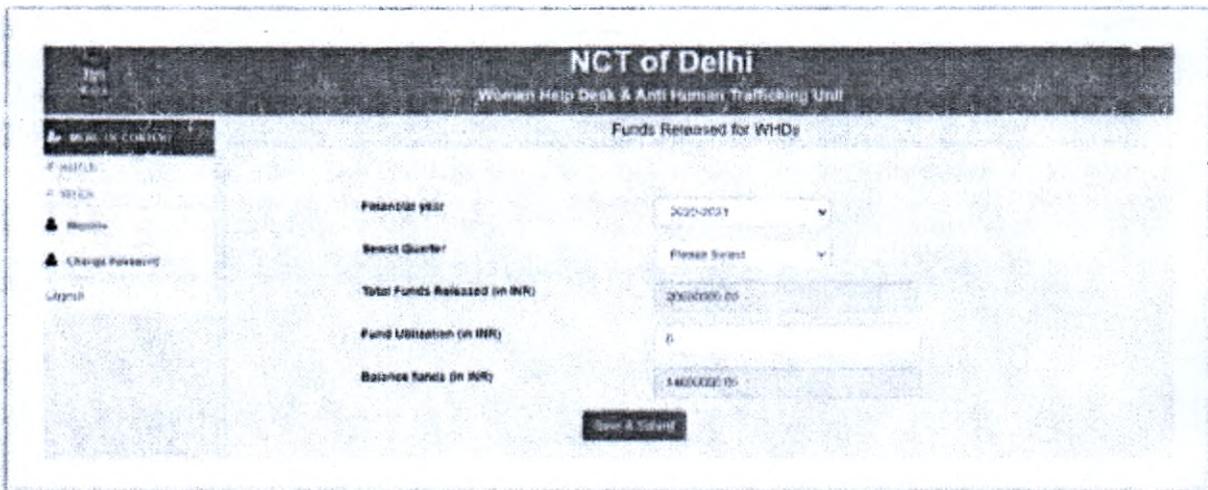
The dashboard has the following menus -

- i. Fund Utilization
- ii. View Fund Information
- iii. Setting Up WHDs
- iv. View Setting Up WHDs
- v. View Steps taken by WHD

i. Fund Utilization

The user can select the required financial year and the quarter. The total funds released and the balance funds available gets auto populated. The user can now update the Fund Utilization in the reporting quarter.

Enter the amount for the Fund Utilization in the reporting quarter in the text field and click on Save and submit.



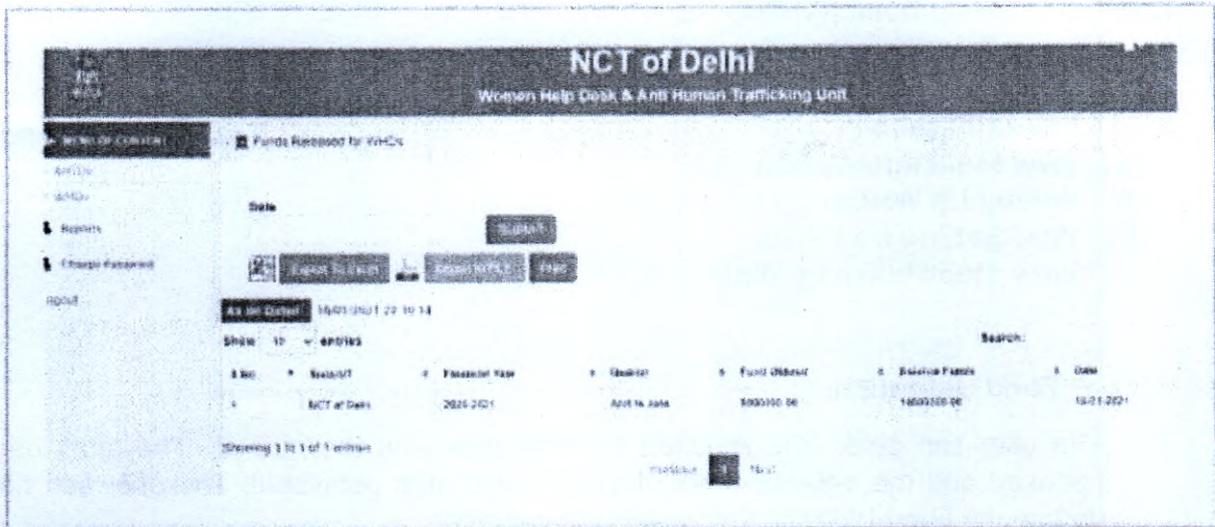
The screenshot displays a web interface for the NCT of Delhi, Women Help Desk & Anti Human Trafficking Unit. The main heading is "Funds Released for WHDs". On the left, there is a sidebar menu with options: "Home", "Change Password", and "Logout". The main content area contains a form with the following fields:

Field	Value
Financial year	2020-2021
Select Quarter	Please Select
Total Funds Released (in INR)	2000000.00
Fund Utilization (in INR)	0
Balance funds (in INR)	1400000.00

At the bottom of the form, there is a "Save & Submit" button.

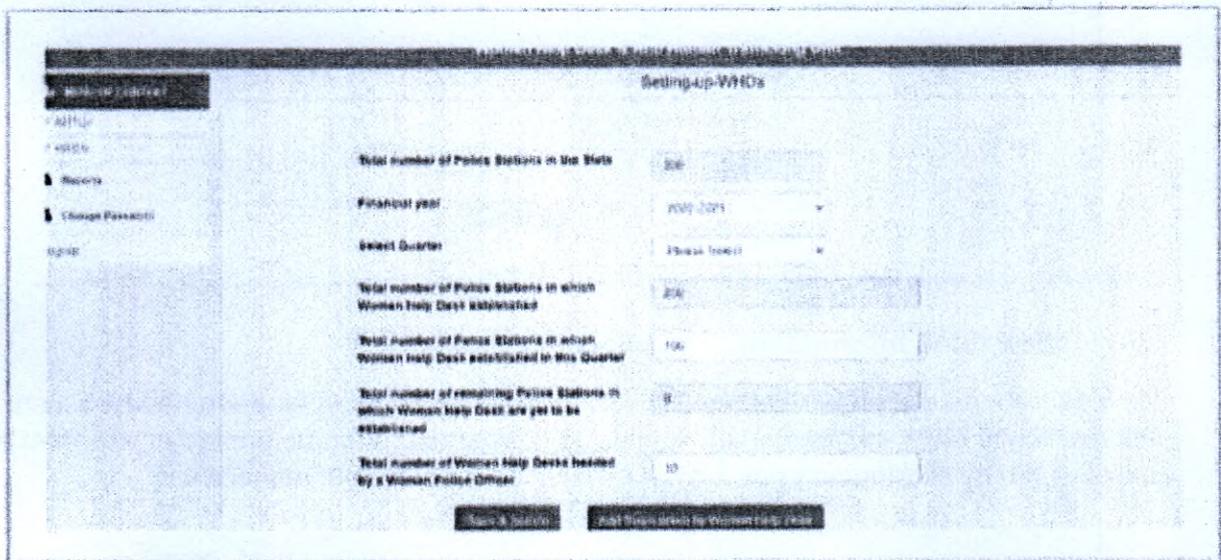
ii. View Fund Information

To view reports of Funds released for WHDs- The reports can be searched by entering any particular date and clicking on submit. The report can then be printed or exported as excel or pdf by clicking on print, export to excel or export to pdf respectively.



iii. Setting Up WHDs

Total number of Police Stations in the State/UT, the number of stations in which WHDs have been established and the number of stations in which the setting up of WHDs is still left gets auto populated. The user can select the required financial year and the quarter and the district in which new Women Help Desk has been set up and enter the number of police stations in which it has been newly established and the number in which WHDs headed by a women Police Officer. Then click on Save and submit.



Steps taken by Women Help Desk can also be added by clicking on the button..i

Steps taken by Women Help Desk (to be filled by State/UT)

Financial year

Select Quarter

Steps taken by Women Help Desk

Please press Save & Submit button after entering details.

S.No.	Quarterly	Steps taken by Women Help Desk
1	April to June	Number of complaints received by Women Help Desk
2	April to June	Number of complaints on Crime Against Women received by Women Help Desk

The steps can be added in the Steps taken by Women Help Desk text box. User can click on Add More and click on Save and Submit.

iv. View Setting Up WHDs

To view reports of setting up of WHDs - The reports can be searched by selecting any particular date and Quarter from the drop-down menu and clicking on submit. The report can then be printed or exported as excel or pdf by clicking on print, export to excel or export to pdf respectively.

NCT of Delhi
Women Help Desk & Anti Human Trafficking Unit

Setup-up-WHDs Report

Date:
Quarter:

As on Date: 18/07/2021 22:52:46

Show 10 entries

S.No.	Financial Year	Quarter	Total number of Police Stations in the State	Total number of Police Stations in which Women Help Desk established	Total number of Police Stations in which Women Help Desk are yet to be established	Total number of Women Help Desk headed by a Woman Police Officer	Date
1	2020-2021	April to June	399	200	199	03	18-07-2021
2	2020-2021	July to September	399	150	249	10	18-07-2021

v. View Steps taken by WHDs

To view steps taken report - The reports can be searched by selecting any particular district from the District drop down menu and clicking on submit. The report can then be printed or exported as excel or pdf by clicking on print, export to excel or export to pdf respectively.

The screenshot displays the 'NCT of Delhi Women Help Desk & Anti Human Trafficking Unit' interface. The main heading is 'Steps taken by Women Help Desk'. Below this, there is a 'Date' field with a 'SEARCH' button. A sidebar on the left contains navigation options: 'Home', 'Change Password', and 'Logout'. The main content area shows a table with the following data:

Sr. No.	Financial Year	Quarter	Steps taken by Women Help Desk	Date
1	2019-2020	April to June	Number of Women Help Desk	15-01-2021
2	2019-2020	April to June	Number of complaints on Child Abuse/Prostitution received by Women Help Desk	15-01-2021

At the bottom of the table, it says 'Showing 1 to 2 of 2 entries'. There are also 'Print', 'Export to Excel', and 'Export to PDF' buttons.

III. Change Password

The user can change the password of the account by entering old password, new password and then confirming the new password to be set up. Then Clicking on Submit button.

The screenshot displays the 'NCT of Delhi Women Help Desk & Anti Human Trafficking Unit' interface for the 'Change Password' section. The form contains three input fields: 'Old Password', 'New Password', and 'Confirm Password'. A 'Submit' button is located below the fields. The sidebar on the left contains navigation options: 'Home', 'Change Password', and 'Logout'.