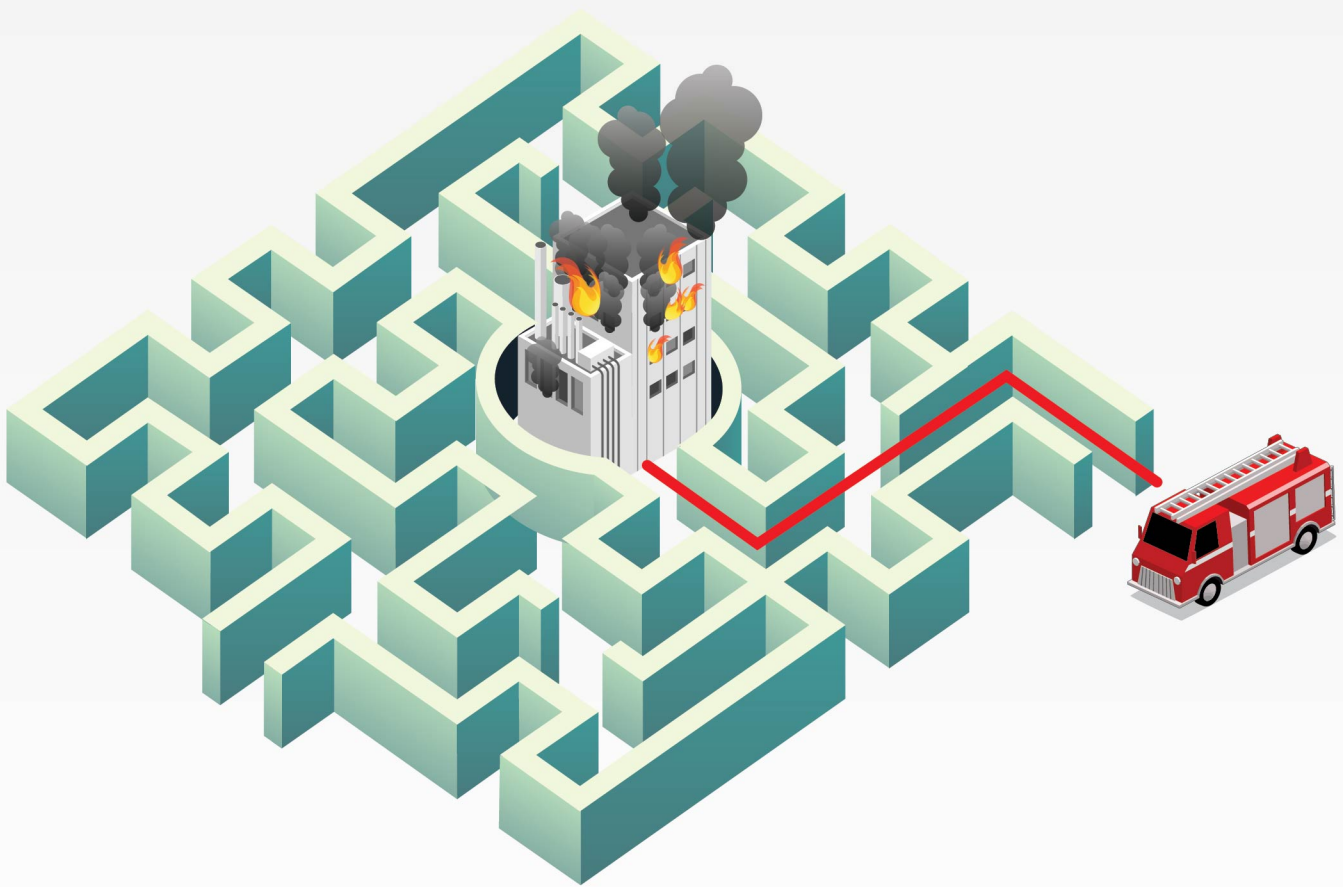


She Safes India

NO MATTER WHERE YOU ARE HELP WILL REACH YOU DIAL 112 IN ANY EMERGENCY

location of the caller is automatically detected and help is provided on spot



EMERGENCY RESPONSE VEHICLE

Closest incident's location and quick assistance provided to victim.



DIAL 112 ACCESS

Call (landline/mobile phone), SMS, Panic Button (basic and smart phones), Email, 112 website and 112 India Mobile App



SERVICE COVERAGE

All 36 States /
UTs



PANIC BUTTON

Pressing power buttons consecutively activates panic button (smart phone), long press of 5 or 9 key activates panic button (feature / basic phone)



112 India app available



112 India app available on Google Play and Apple Store with facility of adding 10 emergency contacts (friends and family)

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Emergency Response Support System (Dial 112)

Number of Dial 112 App downloads:

11+ lakh



Google Play



App Store

Crime and Criminal Tracking Network and System (CCTNS)

Police records available in CCTNS National database:

28.76 crore

Service request from citizens for various services on state citizen portals:

Over **12.50** crore

FIRs registered through CCTNS software:

7.93 crore

Searches conducted on the National Police Database on Crime & Criminals:

2.34 crore

Cyber Crime Prevention against Women & Children

Number of personnel trained in handling cybercrime related cases: **20375**

Women Help Desks in all Police stations

Number of Women Help Desks in police stations: **13101**

Anti-Human Trafficking Units in all districts of States & UTs

AHTUs setup by States/UTs: **768**

AHTUs setup by BSF: **15**

AHTUs setup by SSB: **5**

Training of forensic cases in sexual offenses

Officials trained in forensic evidence & procurement: **25412**



NIT-TIRUCHIRAPPALLI ORGANIZED A WORKSHOP ON EMERGENCY RESPONSE SUPPORT SYSTEM



National Institute of Technology, Tiruchirappalli (NIT-T), formerly known as Regional Engineering College, Tiruchirappalli (RECT), on April 6-10, 2022 organized a centre for ERSS Sponsored Workshop / Training on the Essence of Emergency Response Support System (online mode) with an aim to cover the most recent challenges in research, outline, and implementation methods for the Emergency Response Support System. Under this training, various topics

were discussed including crime detection, information security, artificial intelligence techniques, Internet of Things (IoT), Emotion detection & Use of drones to benefit research scholars, undergraduate and graduate students working in various NIT-T domains.

From a training like this, it is expected that students in future would be able to initiate research in the newly emerging fields of Emergency Response Support System.

BIHAR GOVERNMENT LAUNCHED 112 SERVICES & NOW ALL 36 STATES/UTs HAVE 112 SERVICES

Honourable Chief Minister of Bihar has launched the state-of-the-art centralized command and control centre of ERSS / Dial 112 in July, 2022, with the launch of dial 112 services in Bihar, all 36 States/UTs now have 112 services available 24/7. The centralized command and control centre has been set up at Bihar Police Radio Headquarters in Patel Nagar wherein around 100 call takers will work in three shifts at the center to provide emergency services to people in need and distress. Even, District-level control centers have also been established, and the central command and control center in Patna will be in charge of them. As part of Dial 112 launch, state government has also procured 1200 vehicles which will be distributed among districts, approximately 7000 employees have been trained to handle distress calls, and the necessary hardware and software has been installed.



HON'BLE SHRI AMIT SHAH UNVEILS THE NATIONAL CYBER FORENSIC LABORATORY, HYDERABAD

Hon'ble Shri Amit Shah unveiled "National Cyber Forensic Laboratory" (NCFL) at the Central Forensic Science Laboratory (CFSL) campus, Hyderabad in May 2022. Four specialized high-tech units with cutting-edge facilities have been established in NCFL which includes a Mobile phone embedded system examination unit, a Digital storage Media Examination Unit, an Advanced Digital Forensic Unit, and a Crime Scene Unit. It is anticipated that the NCFL will expedite the country's cybercrime case resolution process. In order to raise the conviction rate for cybercrimes, the Central government is establishing a state-of-the-art cyber-lab (housed within the Cyber and Information Security Division, MHA) ecosystem nationwide to address issues in the field of digital forensics.



MOBILE SHE TOILETS WERE SETUP UNDER HYDERABAD SAFE CITY PROJECT



The Safe City project is an initiative of the Ministry of Home Affairs (MHA) to provide a safe environment for women across metro cities. As part of the central government's safe city project, 12 She mobile electric toilets / buses were rolled out under the Greater Hyderabad Municipal Corporation (GHMC) limits which are geo-tagged and can be located by an app- "Tata Motors Fleet Edge". It aims at creating

a safe, secure and empowering environment for women to enable them to pursue all opportunities without the threat of gender-based problems. These mobile toilets has been deployed across the three Police Commissionerate and has been located at crowded places, tourist spots, special events and other areas where conventional toilets can't be constructed.

TRANSFORMATION@75 - CELEBRATING AZADI KA AMRIT MAHOTSAV WITH JAIL INMATES

'Azadi Ka Amrit Mahotsav' is an initiative of the Government of India to celebrate and commemorate 75 years of Independence and the glorious history of its people, culture and achievements, which was conducted in July, 2022 including various events which were organized at the jails of the country. The following are some of the events that were held in all of the country's jails:



(i) Cultural programs - Desh Bhakti songs, dance, rangoli, wall art, drama etc.

(ii) Wellness weekday/weekend programs - yoga, meditation etc.

(iii) Counselling sessions - Focus on job search, rehabilitation etc.

(iv) Patriotic movie nights to be organized for the inmates.

(v) Extended outreach via NGOs, religious organizations and others.

(vi) Prisoners with good conduct and minor offences considered for release.

As part of these celebrations, Honourable Home Minister proposed to give special remission to certain categories of prisoners and release them in three phases - 15th August, 2022 (75th anniversary of Independence), 26th January 2023 (Republic Day) & again on 15th August, 2023 .

Appropriate guidelines have also been issued to the States and UTs. Even MHA has separately informed that a special module has been added to the ePrisons software along with user manual, which will facilitate the State Prison authorities in processing the cases of eligible prisoners in a speedy and accurate manner.

BE AT EASE

WHILE REGISTERING YOUR COMPLAINT

WOMEN HELP DESK AT EVERY POLICE STATION

Women Help Desks facilitates:



Legal Aid



Counseling



Rehabilitation



Shelter



Training



WOMEN HELP DESK SUCCESS STORY

TAMIL NADU WOMEN HELP DESK HELPS SCHOOL DROPOUTS



During pandemic for various reasons, it was observed that a lot of students from government and government-aided institutions were compelled to drop out. As students' education is an irreplaceable asset, Women Help Desk Team called "Friend" in the Dindigul district, Tamil Nadu has been assisting dropout students in order to prevent them from engaging in crime, child marriage, and child labour. Using the data collected through an awareness program conducted by police, women help desk teams reached out to school dropouts and their families and counselled them. As a result, approximately 200 students have returned to school.

AHTU SUCCESS STORY

PROSTITUTION RACKET BUSTED BY THE DELHI POLICE'S AHTU TEAM

In July 2022, Delhi Police busted a prostitution racket involving foreign women which was operational in Malviya Nagar. On receiving anonymous tip, Delhi Police team got in touch with this gang and sent a police officer as a decoy customer. The police officer inspected the place and signalled the team present outside, as a result five accused who were running the racket were arrested and around 10 women were saved and up to 5 suspects were detained.



DIVYANG ADOLESCENT MISSING FROM UP, REUNITED WITH HER PARENTS BY THE HARYANA ANTI-HUMAN TRAFFICKING UNIT

Anti-Human Trafficking Unit of Haryana Police (Panchkula) reunited a 14-year-old girl (Uttar Pradesh) with her parents who had been missing since August 2022. This took place when the Child Welfare Inspector in Kozhikode (Kerala) notified the State Crime Branch in Haryana that it was difficult for them to locate the family of a missing Hindi-speaking girl due to a language barrier. They immediately learned from the girl that she lived in Muzaffarnagar near a mosque and later revealed her parents' identities. She added later that she travelled by train erroneously to Andhra Pradesh and Alleppey in Kerala in the year 2022.

ERSS SUCCESS STORY

COCAINE SELLER ARRESTED BY PUDUCHERRY POLICE

In May, 2022 ERC Puducherry received a call regarding an unknown person selling cocaine to school children and the general public in Kuruskuppam, Puducherry, at Marvady Street. The ERSS team immediately notified nearest ERV to arrive at the spot and suspects were allegedly caught red handed selling cocaine to the general public. Suspects were arrested and further moved for the investigation.

500 RUPEES INDIAN CURRENCY NOTE FOR LOWER DENOMINATION DISTRIBUTED IN ARUNACHAL PRADESH

On 25th September 2022, a 12Bn NDRF jawan in Doimukh reported that an unidentified individual was exchanging 500 rupee Indian currency notes for notes of a lower denomination for everyone in the area. Later, it was discovered that the 500 that was exchanged was fake currency. The caller demanded immediate assistance from the police. The case was promptly dispatched to the closest ERU at Doimukh and simultaneously OC, PS, Doimukh was likewise hinted. The suspect, fake currency supplier was captured by the ERU and a Police Station officer as soon as they got there. The alleged offender was brought to Doimukh Police Station, where he was turned over to the police for further action.

MANIPUR POLICE RESOLVED MINOR GIRL'S MOLESTATION CASE

On 5th September 2022, a male caller reported that his uncle had abused a minor girl at Arapti Mayai Leikai, Thongkhong. As a result, the ERC promptly notified the nearest Police Station, the Iribung Police Station who hurried to the spot, detained the accused and brought to Police station for further action. The caller was extremely pleased with the 112 Manipur team's performance.

TRIPURA POLICE RESCUED A GIRL THROUGH LOCATION BASED TRACKING SYSTEM

On 5th May 2022, 22:42 p.m. ERSS Control Room received an information from a lady regarding her lost niece (19 years old college student), near Radhanagar Bus Stand. The aunt further added the girl went out with friends and got lost her way in a jungle. Using Location Based System (LBS) the police was able to track the location within few minutes and the rescue operation was started.



HIMACHAL PRADESH BECOMES FIRST TO CONNECT ALL VLTD VEHICLES WITH ERSS

Himachal Pradesh is the first state in India to connect Vehicle Location Tracking Device (VLTD), comprising of emergency panic button in all public vehicles with Emergency Response Support System (ERSS). At time of distress, panic button can be pressed to send signal through satellite to ERSS centre and will alert the police. Using this technology over 9000 registered commercial vehicles are now connected with ERSS. Police and transport department can now monitor and track these VLTD enabled vehicles anywhere in India. This system would be helpful in detecting the theft of vehicles, accidents etc. and would make state roads safer and secure. Monitoring of vehicle will also ensure safety of women & children.

HARYANA UPGRADED 112 SERVICES

In 2021, Hon'ble CM of Haryana launched the 112 Emergency Response Support System (ERSS) service, which is a flagship project of Haryana Government, initiated to provide prompt and integrated emergency response to general public in distress. Since the launch, state has leveraged advanced technologies and best practices such as 24x7 functional Contact Centre at State Emergency Response Centre and Mirror Emergency Response Centre (with 20% capacity); a dedicated desk for persons with deaf and mute disability whose call will be connected to Special Communication Officers who are an expert in Sign language; 630 brand new Toyota Innova Crysta vehicles equipped with 23 In-fleet Components along with trained staff, has been deployed across the state for reaching the incident site and act as 'First Responder. All the patrolling routes have been defined in the System digitally through the MDT installed in ERV.



HARYANA GOVERNMENT INITIATED 112 SERVICE FOR SPECIALLY ABLED PERSONS

Haryana government initiated 112 service for specially abled persons & to serve the barrier faced by them to register complaints, Haryana Dial 112 team has appointed three special Complaint Officers (sign language experts) who would be available in shift wise - 24 hours in state ERC. Through this facility, the Divyangs can also report crime against them through video calls and messaging. Additionally, they are equipped with video call and a messaging app facility set up at the State Emergency Response Centre, Panchkula.



DO YOU KNOW?

You can reach 112 through Panic Button on your mobile phones.

Panic Button can be activated even when the phone is locked

In case of smartphone,
Press power button 3 times quickly
to activate panic button

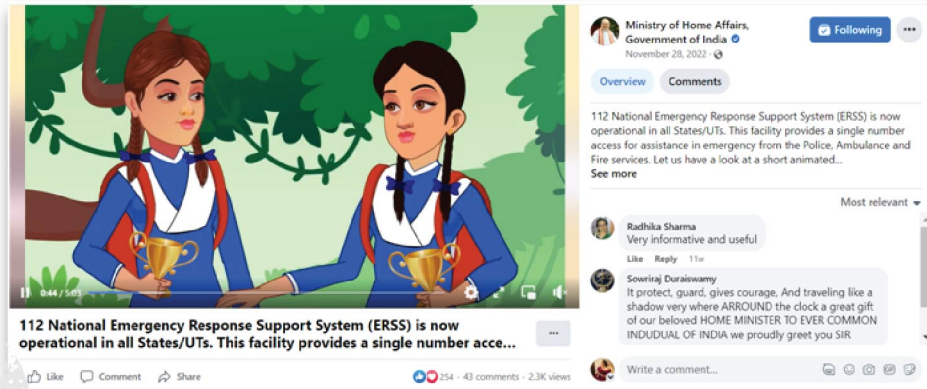
In case of feature phone,
long press '5' or '9' key
to activate panic button

Download 112 India app





facebook



ARTICLE

Govt issues GO to define role of police in harvesting organs of dead persons

SHARMILA KRISHNA ■ LUCKNOW

The Uttar Pradesh government has issued a Government Order (GO) defining the role of police in harvesting the organs of brain dead persons for transplantation.

Giving this information, NCTO nodal officer for UP Dr. Harshvardhan, said that this was a great achievement and the role of Senior Gandhi Post-Graduate Institute of Medical Sciences Director Dr. RK Dhiman and Additional Director General of Police Piyush Anand was very important in it.

He said that a written mandate was necessary for the police because they were the first responders in case of an accident and hence a standard operating procedure (SOP) was prepared for the entire state.

This mandate was necessary since it gives in detail what the police are supposed to do and what the police are not supposed to do and in that context a SOP was prepared and it has come out as a GO. It gives the role of station house officers (SHOs), inspectors, sub inspectors and other officers in organ donation in terms of medical legal cases they are already doing their

duty," he said.

Dr. Harshvardhan said that the GO stated what was to be done by the district police and Dial 112 in such cases in UP. "The key hospitals where organ harvesting and transplantation takes place in the state will be fed into the Dial 112 database. This is because when doctors feel that a particular organ needs to be harvested, the process has to proceed faster for the organ to be harvested hence these hospitals can call Dial 112 which in turn can call the police station concerned. The phone numbers of all the transplant centres which have been authorised by the director general of medical and health services and the nodal officers of such hospitals will be fed into the Dial 112 system," he said.

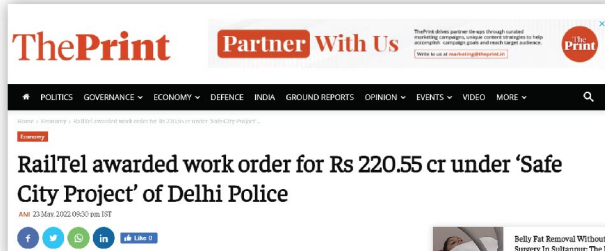
Dr. Harshvardhan pointed out that there were two types of organ donations, one of the deceased and the other of living persons.

"In our country most of the donations are live donations and not deceased organ donations whereas in the developed countries most of them are deceased organ donations. I had planned a series of measures to encourage deceased organ transplan-

tion and this was one of them," he said.

The nodal officer said that he met Additional Chief Secretary (Home) Anwarish Awasthi and his main concern was that 22,000-23,000 deaths took place in road accidents annually. Out of these a major number are brain stem dead patients and out of these brain dead patients there will be a good number and there is a good possibility of turning them into potential donors after counselling their families for giving their consent out of free will," he said. He said that keeping this in mind the role of the police becomes important because every road accident becomes a medico legal case.

"The first responders are the police because the victims contact the police, hence the role of police becomes very important. We need to sensitise the police. They are already doing that duty but it is being done as a medico legal case whereas there are some medico legal cases which can be potential sources of organ harvesting, but for this the police needed a written mandate on what they were supposed to do and what they were not supposed to do and what was the importance of doing this," he said.



EVENT



CALL 112 FOR MEDICAL EMERGENCY

GET AMBULANCE AT YOUR DOORSTEP



EMERGENCY RESPONSE VEHICLE

Closest incident's location and quick assistance provided to victim.



DIAL 112 ACCESS

Call (landline/mobile phone), SMS, Panic Button (basic and smart phones), Email, 112 website and 112 India Mobile App



SERVICE COVERAGE

All 36 States / UTs



PANIC BUTTON

Pressing power buttons consecutively activates panic button (smart phone), long press of 5 or 9 key activates panic button (feature / basic phone)



112 INDIA APP AVAILABLE



112 India app available on Google Play and Apple Store with facility of adding 10 emergency contacts (friends and family)



SERVICE COVERAGE

ALL 36 STATES / UTs



DIAL 112 ACCESS

CALL (LANDLINE/MOBILE PHONE), SMS, PANIC BUTTON (BASIC AND SMART PHONES), EMAIL, 112 WEBSITE AND 112 INDIA MOBILE APP



EMERGENCY RESPONSE VEHICLE

CLOSEST INCIDENT'S LOCATION AND QUICK ASSISTANCE PROVIDED TO VICTIM



PANIC BUTTON

PRESSING POWER BUTTONS CONSECUTIVELY ACTIVATES PANIC BUTTON (SMART PHONE), LONG PRESS OF 5 OR 9 KEY ACTIVATES PANIC BUTTON (FEATURE / BASIC PHONE)



112 INDIA APP AVAILABLE

112 INDIA APP AVAILABLE ON GOOGLE PLAY AND APPLE STORE WITH FACILITY OF ADDING 10 EMERGENCY CONTACTS (FRIENDS AND FAMILY)

CALL **112** IN EMERGENCY

DIAL 112 SERVICES ARE NOW AVAILABLE IN ALL STATES/UTs | FOR MORE INFORMATION, VISIT WWW.112.GOV.IN

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