15011/55/2022-ATC
Government of India
Ministry of Home Affairs
Women Safety Division
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Major Dhyanchand National Stadium
India Gate, New Delhi-110001

August 23, 2022

To

The Director General (Police) of all States and UTs

Sub: Record of Discussions of the Meeting of Nodal Officers dealing with Human Trafficking held on 17th August, 2022.

Sir/Madam,

A meeting of the Nodal Officers of all States and UTs, dealing with Human Trafficking, was convened under the chairpersonship of Additional Secretary (WS), Ministry of Home Affairs on 17.8.2022 through virtual mode.

2. The Record of Discussions of the Meeting, along with the action points which emerged from the meeting are forwarded for information of all concerned. It is requested that an Action Taken Report be sent to this Ministry at the earliest.

Yours sincerely,

Encl.: As above.

(Arun Sobti)
Deputy Secretary (PR & ATC)
Tele: 23075297
Email ID: dspr.atc@mha.gov.in

Copy for information to:

1. The Principal Secretary (Home)/ Home Secretary of States/UTs.
2. Secretary, Ministry of Women & Child Development, Shastri Bhawan, New Delhi.
3. Secretary, Ministry of Labour and Employment, Shram Shakti Bhawan, New Delhi.
4. Director General, Railway Protection Force, Ministry of Railways, Rail Bhawan, New Delhi.
5. Director General, NIA, Lodhi Road, New Delhi.
6. Director General, BPR&D, MHA, NH-8, Mahipalpur, New Delhi.
7. Director General, Sashastra Seema Bal, RK Puram, New Delhi.
8. Director General, Border Security Force, CGO Complex, New Delhi.
9. Joint Secretary, Protector of Emigrants (PoE) Division, Ministry of External Affairs, Akbar Bhawan, New Delhi.

Record of Discussions of the Meeting of Nodal Officers of States and UTs dealing with Human Trafficking held on 17th August, 2022
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A meeting of the Nodal Officers of all States and Union Territories dealing with Human Trafficking was convened by the Ministry of Home Affairs under the chairpersonship of Additional Secretary (WS), Ministry of Home Affairs on 17.8.2022 through virtual mode.

2.   Besides the officers of the States and UTs, representatives of the Ministry of Women & Child Development, Ministry of External Affairs (Protector of Emigrants), Ministry of Labour and Employment, National Investigation Agency, National Crime Records Bureau, Bureau of Police Research and Development, Sashastra Seema Bal, Border Security Force, and Railway Protection Force were also invited to the meeting.

3.   Initiating the discussions, AS (WS) welcomed the participants and gave an outline of the subject and the issues to be discussed during the meeting. Since the meeting was being held after a gap due to the Covid-19 situation, Deputy Secretary (PR & ATC), MHA was requested to make a presentation on the subject with a view to update the Nodal Officers about various issues involving human trafficking viz. constitutional/statutory provisions, details of MHA's initiatives in preventing and combating human trafficking, scheme of upgrading/setting up Anti-Human Trafficking Units (AHTU), and major points of discussion with the States and UTs, etc.

4.   During the presentation, the following points were highlighted and the States and UTs were requested to provide their inputs/ feedback thereon:

a)   The Government of India recognizes that Human Trafficking is a grave crime and attaches high importance to the efforts directed at preventing and countering human trafficking.

b)   Human Trafficking is a highly organized crime often involving interstate gangs.

c)   By Criminal Law (Amendment) Act, 2013, Section 370 of the Indian Penal Code was substituted with a modified Section 370 and a new Section 370 A was also inserted. These Sections provide comprehensive definition of human trafficking and also provide for strict punishment to be awarded to the offenders for exploitation of a trafficked person.

d)   Following Sections of Indian Penal Code are also relevant in the context of trafficking in persons:

- Section 366-A: Procuration of minor girls
- Section 366-B: Importation of girls from foreign country
- Section 372: Selling of girls for prostitution
- Section 373: Buying of girls for prostitution

e)   **Other legislations which deal with trafficking related crimes are:**

- The Immoral Traffic (Prevention) Act, 1956.

- The Prohibition of Child Marriage Act, 2006
- The Child Labour (Prohibition and Regulation) Act, 1986
- The Bonded Labour System (Abolition) Act, 1976
- The Juvenile Justice (Care and Protection of Children) Act, 2015
- The Transplantation of Human Organs and Tissues Act, 1994
- Protection of Children from Sexual Offences (POCSO) Act, 2012

f) 'Police' and 'Public Order' are 'State-List' subjects under the Seventh Schedule to the Constitution of India. Therefore, the primary responsibility to maintain law and order, as well as prevention, investigation and prosecution of the crime of human trafficking vests with respective State Governments, who are competent to deal with such offences under extant provisions of law.

g) Given the fact that Human Trafficking is a serious crime, the Government of India has been supplementing the efforts of the State Governments to address the issue in a comprehensive manner by way of the following measures/ initiatives:

- An Anti Trafficking Cell has been established in MHA since 2006, which acts as an interface with all Central Ministries/Departments and the State/UT Governments in addressing the issue of human trafficking.
- Establishment of AHTUs – The Government of India through its scheme under "Nirbhaya Fund" has supported the States and UTs in establishing/ upgrading AHTUs covering all Districts of the States and UTs and has released financial assistance to all States and UTs.
- Regular Advisories are issued to States and UTs sharing guidelines on preventing and countering human trafficking.
- Support by MHA to States and UTs for holding Judicial Colloquiums and State Level Conferences to sensitise State officers.
- Ratification of multilateral treaties and signing of bilateral agreements are done by MHA to coordinate with international partner countries.

5. Key points emphasized during the presentation:

a) It has been noted that concerned officers in States and UTs sometimes lack awareness and training, and at times fail to register cases **under relevant Sections of IPC**, resulting in ineffective prosecution/conviction rate, etc.

b) Motivating and updating the knowledge base of the officers dealing with human trafficking is considered essential, for which States need to make special efforts and provide them adequate training and resource material etc. on periodic basis. In case the States need any specific training resources, the same can be organised by the Bureau and Police Research Development, for which a request can be made to them.

c) Strengthening cooperation and establishing inter-state channels of communication is essential, which the States and UTs need to work in close coordination with each other.

d) An Institutional mechanism to counter human trafficking in a focussed and effective manner at the level of State/UT Governments was devised and shared by MHA with all States and UTs through an Advisory dated 1st December, 2020,

vide which the States were asked to establish appropriate Bureau/Units at different levels in the States/UTs -

   i.   Anti Human Trafficking Bureau at **State-Headquarter level** – headed by an ADG level officer
   ii.   Establishment of AHTUs in every district of the State/UT.
   iii. Women Help Desk in every Police Station of the State/UT.

States and UTs are requested to look into this issue and facilitate establishment of such Units at all three levels, if not done already.

e)   MHA had issued an Advisory on 6th July, 2020, whereby important guidelines were shared with the States and UTs and they were requested to:

   i.   Evolve appropriate **coordination mechanism** among various departments in the States and UTs.
   ii.   **Awareness generation** at all levels – Panchayat, Taluka, Districts, etc.
   iii. Engage with the representatives of **local Panchayats**, community leaders, Village Watch and ward, Municipal Committees/Neighbourhood Committees/ RWAs etc.
   iv. **Intelligence** and surveillance mechanism to identify gaps.
   v.   **Training and sensitization** of Police officers handling human trafficking cases at regular intervals.

States and UTs are requested to take note of the guidelines provided in the Advisory.

f)   A national level communication platform - **Crime Multi Agency Centre (Cri-MAC)** was launched in March 2020. Cri-MAC facilitates dissemination of information about significant crimes including human trafficking across the country on real time basis and enables inter-State coordination. This can, inter-alia, help in locating and identifying the trafficked victims as also in prevention, detection and investigation of crimes.

g)   MHA supports the States to organize Judicial Colloquiums and State Level conferences to sensitize the judicial officers and law enforcement agencies and key stakeholders on wide-ranging issues relating to trafficking in persons. MHA provides Rs 2 lakh for holding Judicial Colloquiums/ State Level conferences. States are requested to organize Judicial Colloquium and State Level Conferences regularly.

h)   States/UTs are requested to sensitize and train police personnel posted at important transport hubs such as bus depots/railway stations/State borders etc. to keep a close watch on suspicious activities/persons.

i)   The Ministry of Labour & Employment is requested to sensitize officers of the Labour Department of all States and UTs for keeping a close watch on the activities of suspicious placement agencies.

j)   Organising awareness generation campaigns by the States and UTs on a regular basis is considered essential as generating awareness is key to preventing trafficking activities.

k)   It is noted that human trafficking cases are not registered under Sections 370/370A of IPC by some Police authorities. States/UTs are requested to make optimal use of these Sections for registering human trafficking cases. Nodal Officer at State Hqrs level may suitably brief the concerned officers in this regard.

6.   Representatives of all States and UTs except Nagaland, Kerala, Tamil Nadu, Jammu and Kashmir, Daman Diu and Dadra Nagar Haveli, Lakshadweep provided inputs on the issues raised by MHA.

7.   Based on the inputs received from the States and UTs as well as the discussions held during the meeting, the following major action points have emerged:

(i)   Use of Cri-MAC application for inter-state coordination amongst law enforcement agencies of all States and UTs needs to be encouraged. Those States and UTs, who are not using Cri-MAC regularly are encouraged to make use of this IT intervention to coordinate action amongst states in sharing inputs and alerts on trafficking incidents. A snapshot of the details on the usage of Cri-MAC application by the States and UTs as on 1.7.2022 is attached. **A User Manual for Crime Multi Agency Centre** developed by National Crime Records Bureau is also attached for the guidance of States and UTs to facilitate regular use of Cri-MAC application.

(ii)   States and UTs in which AHTUs have been established may provide the names of all Districts where AHTUs have been established. Details may be shared at email ID: dspr.atc@mha.gov.in .

(iii)   States/UTs to furnish Utilisation Certificate of the financial assistance provided for setting up/strengthening AHTUs. Some States and UTs had informed that they have provided UCs to MHA. However, since many of these UCs have not been received in MHA, the following States and UTs are requested to **re-send the UCs** even if these were sent by them earlier:

[Action: State/UT of Andhra Pradesh, Arunachal Pradesh, Assam, Bihar, Goa, Gujarat, Himachal Pradesh, Jharkhand, Kerala, Madhya Pradesh, Maharashtra, Manipur, Nagaland, Odisha, Punjab, Rajasthan, Tamil Nadu, Tripura, West Bengal, Delhi, Jammu & Kashmir, Puducherry, Andaman & Nicobar Islands, Chandigarh, Dadra & Nagar Haveli and Daman & Diu, Lakshadweep and Ladakh]

Details may be shared at email ID: dspr.atc@mha.gov.in .

(iv)   The complete details of Nodal Officers of AHTUs at State/UT-Headquarter level have not been received from the following States/UTs and may be sent to MHA on urgent basis:

[Action: State/UT of Andhra Pradesh, Arunachal Pradesh, Maharashtra, Manipur, Punjab, Rajasthan, West Bengal, Delhi, Puducherry, Jammu & Kashmir and Ladakh]

(v)   States/UTs may share the SOPs being used by them in effectively handling Human Trafficking for the **benefit of other States/UTs** as part of sharing best practices and knowledge sharing with partners.

(vi)   Special focus to be placed on curbing the illicit activities of suspicious placement agencies involved in human trafficking. All States and UTs to coordinate with the Labour Department of the State/UT.

8.   All concerned States/UTs are requested to take note of the above issues for appropriate action.

9.   During the discussions, some States had projected their requirement for additional funds for setting up AHTUs in newly created districts. They were advised to convey their proposal to MHA for consideration.

The meeting ended with a vote of thanks to all the participants.

Details on usage of Cri-Mac Application - Form-24   as on 01.07.2022

S.No.	STATES/UTs	Total no. of PS in the State/UT	Total no. of logins since its launch	Total no. of logins during the month	No. of alerts uploaded on the portal since its launch	No. of alerts uploaded on the portal during the month
1	2	3	4	5	6	7
1	A&N Islands	23	110	6	0	0
2	Andhra Pradesh	1019	2650	100	1755	73
3	Arunachal Pradesh	107	138	8	11	0
4	Assam	326	1866	52	2488	22
5	Bihar	894	64	0	0	0
6	Chandigarh	17	501	36	93	0
7	Chhattisgarh	458	73	0	0	0
8	DD & DNH	7	0	0	0	0
9	Delhi	224	6524	374	10931	547
10	Goa	44	242	22	20	0
11	Gujarat	749	4416	534	206	1
12	Haryana	380	6552	138	8237	132
13	Himachal Pradesh	152	14435	414	2311	58
14&15	J K & Ladakh	228	30594	3089	2139	106
16	Jharkhand	522	1127	72	12	0
17	Karnataka	1062	467	8	10	0
18	Kerala	564	3232	158	2685	178
19	Lakshadweep	16	84	0	6	0
20	Madhya Pradesh	1110	3976	594	14	0
21	Maharashtra	1129	1367	231	403	63
22	Manipur	102	0	0	0	0
23	Meghalaya	70	110	2	3	0
24	Mizoram	39	26	0	0	0
25	Nagaland	65	2	0	0	0
26	Odisha	641	250	4	32	0
27	Puducherry	54	482	12	71	2
28	Punjab	423	3219	68	1789	8
29	Rajasthan	917	260	4	1	0
30	Sikkim	28	15	0	0	0
31	Tamil Nadu	1551	1596	2	31	0
32	Telangana	841	457	18	11	0
33	Tripura	84	886	24	295	7
34	Uttar Pradesh	1718	143	74	1	0
35	Uttarakhand	160	6136	294	1590	1067
36	West Bengal	637	70	4	0	0
37	Other Central agencies	16361	0	0	0	0
	Total	16361	92070	6342	35145	2264

User's Manual

for

Crime Multi Agency Centre

(Cri-MAC)

Developed by

National Crime Records Bureau
New Delhi

Table of Content

1. Introduction to Cri-MAC

Multi Agency Centre (MAC) in Intelligence Bureau was developed to share timely inputs among various stakeholders involved in law enforcement. Similarly, it was envisaged to establish Crime Multi Agency Centre (Cri-MAC) under NCRB for online sharing of information on crime & criminals on 24x7 basis with various Law Enforcement Agencies and ensure seamless flow of information between them. Cri-MAC intends to improve the digital communication between disjointed units as this will lead to better and faster coordination. This will help in early detection and prevention of crime incidents across the country. Cri-MAC application is web based application and runs on secured network (CCTNS network). Only authenticated ICJS users can access the application. It cannot be accessed through open public network.

Features

- Scrolling windows on recently occurred important crime incidents like Human Trafficking, Jail Breaks, Wanted or Arrest of interstate criminals, Important seizures & recoveries and Jail releases, etc.
- A separate window to raise high alerts, like Hue & Cry notices etc.
- Inter communication among police stations through E-mail and SMS for various logistic purposes or crime co-ordination.
- Provision for FIR based and text based searches in different windows over legacy data.
- In each alert, link to the case details, clicking on which will fetch FIRs etc. from the CCTNS/ICJS database.
- Information Upload - Information in different windows to be uploaded by Police Stations, Higher Offices, Prisons and other pillars of criminal justice system via access rights.

2. Cri-MAC Web Application (Cri-MAC)

Using Cri-MAC application, a user can view alerts, upload new alerts, search for an alert and communicate with others through e-mail and SMS. The modules present in the application are:

- i.   Login
- ii.   Dashboard
- iii. Upload Data
- iv.   Search Data
- v.   Message (E-mail and SMS)

i. Login

Cri-MAC can also be accessed through Digital Police Portal (https://digitalpolice.gov.in)

The Login screen comes wherein the user has to specify the user name and password. Only users, who have the login credentials in ICJS portal can login to the Cri-MAC application.

If the user id, password and entered captcha is correct, then welcome screen is shown as displayed below.

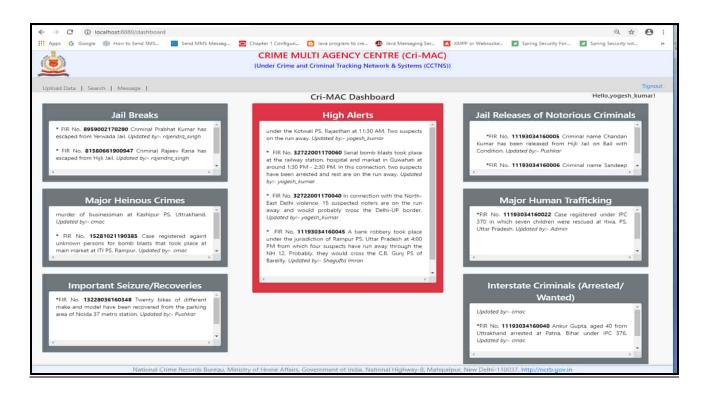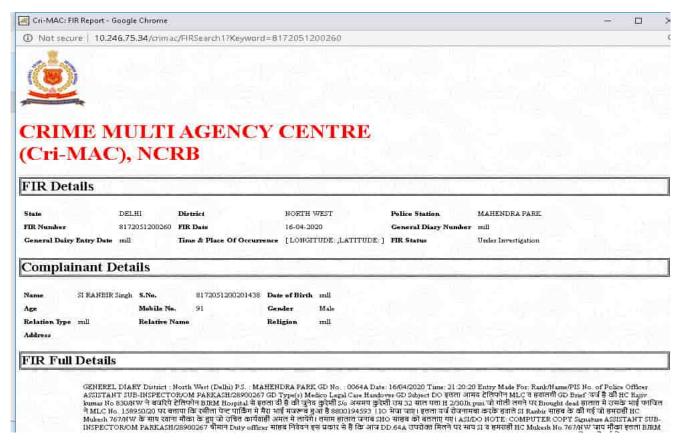Click on "*here*" to go to the Dashboard.

ii. Dashboard

The first screen that comes when a user logs in to Cri-MAC is the Dashboard. The dashboard displays alerts on scrolling windows on recently occurred important crimes on the following categories:

- High Alerts

- Major Heinous Crime

- Major Human Trafficking

- Jail Breaks

- Jail Releases

- Important Seizures & Recoveries

- Interstate Criminals (Arrested/Wanted)

Text in the scrolling windows has links to the case details. The user can click on the FIR number associated with each alert to view the details of the FIR. The FIR details are shown as below:

FIR details

On the top left side of the Dashboard, there are links to navigate to the upload (enter) new alerts page, search page and communication page.

iii. Upload Data

When the user clicks on Upload Data, a new screen comes wherein a new alert under different categories can be uploaded by providing the following details:

a) FIR number

b) Category of alert

c) Descriptions

d) Attachment(s), if any, maximum of five attachment files are allowed. The types/formats of files which can be uploaded are: .jpg, .png, .tiff, .doc, .docx, .xls, .xlsx, .pdf

iv. Search Data

The user can search for an existing alert from the Search page based on the following:

Search by FIR number

If the user knows the FIR number, click on the Search by FIR No. radio button and enter the FIR number. Then click Search.

Search by Crime Category or any Keyword

If the user does not know the FIR number he can enter the crime category (i.e. the Window) of the alert or any text which he wants to search for in the alert description. Click on the Search by Crime Category/Keyword radio button. Following parameters need to be provided:

❖ Crime (Window) category

❖ Keyword

❖ Date range

Search Result

The search result gives a tabular list of all the alerts found in the database pertaining to the parameters provided by the user, as shown below:

Search Result

View FIR Details

The search result shows a list of alerts and the corresponding FIR numbers that match the search parameters provided by the user.

- To view the FIR details, click on the FIR number. FIR details is displayed in a new window, as shown below:

FIR details

User can also print the FIR details by clicking on the Print button located at the bottom of the window.

View Attachments

The search result shows a list of alerts along with other details. The last column of the table contains attachments.

- To view the attachments (if any) associated with an alert, click on Attachments. A list of attachments is displayed in a window, as shown below.
- To open an attachment file, click on the file name. Once the file is downloaded, open it to view.
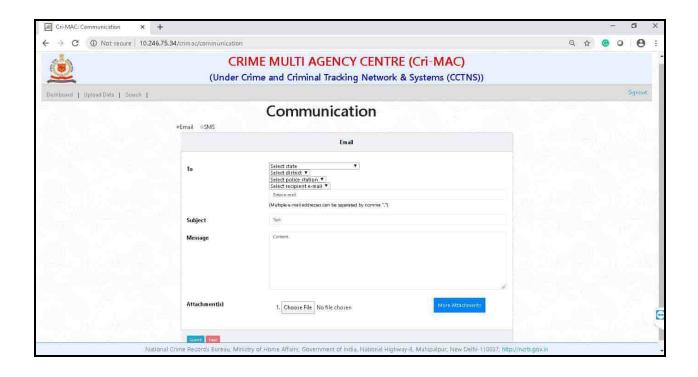
v. Message (E-mail and SMS)

Using the Communication Module, a user can communicate among Police Stations through E-mails and SMSs.

E-mail

To send an e-mail, click on the E-mail radio button and provide the following information:

1. Select State, District and Police station name from the drop-down boxes to whom user intend to send an e-mail.

2. Select the e-mail address from the drop-down menu or enter the e-mail address. User can also provide multiple e-mail addresses.

3. Enter the e-mail content.

4. Choose attachment(s), if any. Maximum five attachments can be sent

SMS

To send a SMS, click on the SMS radio button and provide the following information:

1. Select State, District and Police station name from the drop-down boxes to whom user intend to send a SMS.

2. Select the mobile no. or enter mobile no. You can also provide multiple mobile nos.

3. Enter the SMS contents and send.

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