The Department of Administrative Reforms and Public Grievances, Government of India, have commissioned an online survey of officers belonging to ten civil services including those from All India Services. While such surveys of civil servants take place periodically in some countries viz. Australia, U.K. and the USA, this is the first time that such a survey of civil servants is taking place in India.

The purpose of the Survey is to obtain data on the structural and personnel aspects of the civil services in general and also each of the specified services. This would enable the government and the policy makers to assess the enabling factors with respect to personnel policies and work environment in meeting the objectives of the civil services.

The Survey is being conducted by the Centre for Good Governance (CGG), Hyderabad, an autonomous body established by the Government of Andhra Pradesh in 2003 to further the governance reform process. Accordingly, AIS officers will receive an email from Centre for Good Governance in the next few days on their official name based email. In the email CGG will provide them with URL of the website and a password to access the questionnaire. You can assure the officers that their responses will remain completely confidential.

Government of India considers this survey to be very important as it would provide valuable feedback on various issues affecting the Civil Services. The Government of India would earnestly strive to improve the conditions of Service taking the feedback into consideration.
I would request you to give this wide publicity among AIS officers in your cadre and encourage them to take out time to fill in the questionnaire as soon as possible. You are also requested to advise Director General Police and Principal Chief Conservator of Forests of your state to urge their colleagues in the Service to access their e-mail and complete the survey questionnaire.

Yours sincerely,

(Rajni Razdan)

To
All Chief Secretaries of the States.

Copy endorsed for information to:

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2. Ms. Manisha Saxena, Dy. Secretary (Vig), AVD-II, DoPT, North Block, New Delhi

3. Ms. Inderjeet Kaur, Director (Police), Ministry of Home Affairs, North Block, New Delhi.


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