

**Press Information Bureau  
Government of India**

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**In-house Care-givers of Senior Citizens, Prepaid mobile recharge utilities, Food processing units in urban areas exempt from Lockdown Restrictions to fight COVID-19**

**New Delhi, April 21, 2020**

Ministry of Home Affairs (MHA) has issued an order to exempt certain activities under the consolidated revised guidelines ([https://www.mha.gov.in/sites/default/files/MHA%20order%20dt%2015.04.2020%2C%20with%20Revised%20Consolidated%20Guidelines\\_compressed%20%283%29.pdf](https://www.mha.gov.in/sites/default/files/MHA%20order%20dt%2015.04.2020%2C%20with%20Revised%20Consolidated%20Guidelines_compressed%20%283%29.pdf)), regarding the Nationwide lockdown to fight COVID-19.

Some queries have been received with regard to exemptions of specific services/activities within the categories already allowed in the guidelines issued under the above referred orders. In this regard, it is clarified that:-

- Social sector under clause 8(i) include bed side attendants and care givers of senior citizens residing in their homes.
- Public utilities under clause 11(v) include recharge facilities for prepaid mobile connection.
- Supply of essential goods under clause 13(i) include food processing units such as bread factories, milk processing plants, flour mills, dal mills etc. located in urban areas.

However, as specified in the lockdown measures, National COVID-19 Directives and Standard Operating Procedure for social distancing for offices, workshops, factories and establishments must be ensured.

It has been communicated to all States to inform the district authorities and field agencies on the above accordingly, so as to avoid ambiguity at the ground level.

**Official Communication to States is attached below**

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**VG/SNC/VM**

AJAY BHALLA, IAS



गृह सचिव  
Home Secretary  
भारत सरकार  
Government of India  
North Block,  
New Delhi

No. 40-3/2020-DM-I (A)

21<sup>st</sup> April, 2020

Dear *Chief Secretary,*

Kindly refer to consolidated revised guidelines issued by MHA's Order of even number dated 15<sup>th</sup> April, 2020, which was further modified vide Orders of even number dated 16<sup>th</sup> April, 2020 and 19<sup>th</sup> April, 2020.

2. Some queries have been received with regard to exemptions of specific services/activities within the categories already allowed in the guidelines issued under the above referred orders. In this regard, I would like to clarify that:-

- i. Social sector under clause 8(i) include bed side attendants and care givers of senior citizens residing in their homes.
- ii. Public utilities under clause 11(v) include recharge facilities for prepaid mobile connection.
- iii. Supply of essential goods under clause 13(i) include food processing units such as bread factories, milk processing plants, flour mills, dal mills etc. located in urban areas.

3. However, as specified in the lockdown measures, National COVID-19 Directives and Standard Operating Procedure for social distancing for offices, workshops, factories and establishments must be ensured.

4. District authorities and field agencies may please be informed on the above accordingly so as to avoid ambiguity at the ground level.

With regards,

Yours sincerely,

  
(Ajay Bhalla) 21/4/2020

Chief Secretaries of All States  
(As per standard list)