

V-17013/39/2025-PR
Government of India
Ministry of Home Affairs

Women Safety Division, 2nd Floor
Major Dhyan Chand National Stadium
India Gate Circle, New Delhi-110001

October 23, 2025

To

- 1. The Chief Secretaries of all States and UTs**
- 2. The DG/IG of Prisons and Correctional Services of all States and UTs**

Sub: Making telemedicine facilities available for prison inmates

Sir/ Madam,

As you are aware, timely access to medical care is important for all citizens of the country, including those incarcerated in Prisons and Correctional Institutions, for ensuring their health and well-being. Early diagnosis and prompt medical attention not only prevents escalation of illnesses but also reduces the risk of complications. Provision of comprehensive healthcare to prisoners is, therefore, an essential component of upholding the human rights of inmates and promoting their rehabilitation and reintegration into the society.

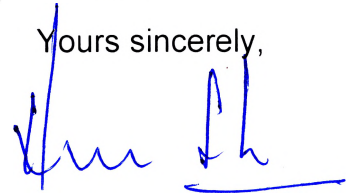
2. Lately, Telemedicine has emerged to be a practical, efficient, and cost-effective solution for strengthening healthcare delivery. By establishing telemedicine facilities in prisons and linking them with nearby government hospitals through video conferencing, inmates can receive timely medical consultations and treatment without the need for physical transfer to medical institutions. This approach reduces security and logistical challenges, minimizes administrative and financial burdens, and ensures continuity and accessibility of care.

3. States and Union Territories may therefore like to take following steps for facilitating telemedicine consultations in prisons:

- Identify suitable Government hospitals or medical colleges to provide tele-consultation services;
- Install or upgrade video-conferencing infrastructure at prison hospitals or dispensaries;
- Designate nodal medical officers to coordinate tele-consultations and maintain comprehensive medical records;

- Integrate, wherever feasible, telemedicine services with existing State-level or national telemedicine platforms to leverage established networks, expertise, and technical support.
4. All States/UTs are requested to take necessary steps to make telemedicine facilities available to prison inmates. This initiative is expected to ensure timely access to quality healthcare, facilitate early detection and management of medical conditions, and contribute to improved overall health outcomes within prisons.

Yours sincerely,



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